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2015

**EMERGENCY
OPERATIONS PLAN
WENTWORTH, NH**

**Final
September 1,
2015**

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WENTWORTH EMERGENCY OPERATIONS PLAN – 2015

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THE OWNER OF THIS COPY OF THE PLAN IS:

Name _____

Title _____

WEB EOC Password _____

Plan Number _____

Plans are worthless, but planning is everything. There is a very great distinction because when you are planning for an emergency you must start with this one thing: The very definition of "emergency" is that it is unexpected, therefore it is not going to happen the way you are planning.

-Dwight D. Eisenhower



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*Cover Photos: Photos taken from ICS Training Manual; FEMA and other HSEM and FEMA websites
Photos by June Garneau unless otherwise noted*

ACKNOWLEDGEMENTS

This Plan is an update to the 2000 Wentworth Emergency Operations Plan; it is in the 16 Emergency Support Function (ESF) format as it was developed prior to the establishment of the 2015 NH State Emergency Operations Plan.

Approval Notification Dates for 2015 Update

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Town of Wentworth Emergency Operations Planning Team

The Town of Wentworth would like to thank the following people for their time and effort spent to complete Plan; the following people have attended meetings and/or been instrumental in completing this Plan:

- | | |
|---|--|
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|---|--|

Many thanks for the hard work and effort given by each and every one of you. This Plan would not exist without your knowledge and experience. The Town of Wentworth also thanks the Federal Emergency Management Agency and NH Homeland Security and Emergency Management as the primary funding sources for the Plan.

Acronyms associated with titles above:

ARC	American Red Cross
BA	Building Administrator
DPW	Highway Department
EMD	Emergency Management Director
DEMD	Deputy Emergency Management Director
EMS	Emergency Medical Services
CNHRPHN.....	Central NH Regional Public Health Network
HSEM	Homeland Security & Emergency Management
MAPS	Mapping and Planning Solutions

For more acronyms and abbreviations see Chapter 9

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CHAPTER 1 - THE BASIC PLAN

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FOREWORD

The Wentworth Emergency Operations Plan (EOP) establishes a framework for local government to provide assistance in an expeditious manner to save lives and to protect property in the event of a disaster. The Town of Wentworth appreciates the continuing cooperation and support from all the departments and agencies and to the volunteer and private organizations, which have contributed to the development and publication of this Plan.



Photo Credit:
<http://www.wentworth-nh.org>

The purpose of the Emergency Operations Plan is to facilitate the delivery of all types of emergency response and to help deal with the consequences of significant disasters. The Plan outlines the planning assumptions, policies, concept of operations, organizational structures and specific assignments of responsibility to the Town departments and agencies involved in coordinating the local, state and federal response activities.

For ease of communication, the following will be referred to as:

- Wentworth Emergency Operations Plan Update 2015 the Plan or this Plan
- Wentworth the Town or the Community
- Emergency Operations Planning Team the Team
- Mapping and Planning Solutions MAPS
- Mapping and Planning Solutions Planner the Planner
- NH Homeland Security & Emergency Management HSEM
- Federal Emergency Management Agency..... FEMA
- Lakes Region Mutual Fire Aid Association LRMFA
- Lakes Region Mutual Fire Aid Association Dispatch Lakes Region Dispatch

This Plan addresses one jurisdiction, the Town of Wentworth

INTRODUCTION

The Wentworth, NH Emergency Operations Plan, hereafter referred to as the EOP, is designed to address the response to consequences of any disaster or emergency situation that would affect the population and/or property within the Town of Wentworth. The EOP is applicable to natural disasters such as earthquakes, hurricanes and tornados; human-caused incidents such as civil disturbances; and technological situations such as hazardous materials incidents (including Terrorism), power failures and national security emergencies.

EMERGENCY OPERATIONS PLAN

The EOP describes the basic mechanisms and structures by which the Town of Wentworth would respond to potential and/or actual emergency situations. To facilitate effective response operations, the EOP incorporates a functional approach that groups the types of assistance to be provided into Emergency Support Functions (ESFs) (i.e., communications, transportation, etc.). Each ESF is assigned a primary or co-primary agency, which has been selected based upon statutory authority, current roles and responsibilities, resources and capabilities within the particular functional area. Other agencies have been designated as support agencies for one or more of the ESF(s) based upon their expertise, resources and capabilities to support the functional areas. The primary agency is responsible for developing and maintaining the ESF documents and for coordinating related tasks during emergency operations. The EOP does not contain the detailed “how-to” instructions that need to be known only by an individual or group with responsibility to perform the function. Standard operating procedures and standard operating guidelines are referenced as deemed appropriate.

EOP PURPOSE

The primary purpose of the EOP is to initiate, coordinate and sustain an effective local response to disasters and emergency situations. Secondary to this is to make each organization and department aware of its responsibility in all-hazard emergency operations. This Plan, upon being implemented by the town government, will provide the basis for coordinating protective actions prior to, during and after any type of disaster. The EOP is designed to:

- Identify planning assumptions, assess hazard potentials and develop policies;
- Establish a concept of operations built upon an interagency coordination in order to facilitate a timely and effective local response;
- Assign specific functional responsibilities to appropriate departments and agencies;
- Coordinate actions necessary to respond to an emergency and coordinate the links between local governments, neighboring states and federal response;
- Unify the efforts of government, volunteers and the private sector for a comprehensive approach to reducing the impacts of emergencies and disasters.

EOP SCOPE

- This EOP: Addresses the emergencies and disasters likely to occur as described in *Chapter 3, Hazard Analysis & Assessment*.
- Includes those actions that support local and state government efforts to save lives, protect public health and safety and protect property.
- Comprises all local departments and agencies assigned one or more functions, activities and/or tasks, to provide response and recovery activities in support of local operations during an emergency or disaster.
- Describes department and agency assignments as they are based upon their day-to-day responsibilities, statutory/legislative requirements and/or federal regulations.
- Provides for the integration and coordination between government, the private sector and volunteer organizations involved in emergency response and recovery efforts.
- Describes how state and federal resources will be coordinated to supplement local resources in response to a disaster.

THE EOP AND NIMS & ICS

The National Incident Management System (NIMS) and the Incident Command System (ICS) are models for command, control and coordination of a response and provide a means to coordinate the efforts of individual agencies as they work toward the common goal of stabilizing the incident and protecting life and property. The command function is directed by the Incident Commander (IC), who is the person in charge at the incident and who must be fully qualified to manage the response. The Incident Command System and the Emergency Operation Center (EOC) function together with the same goals, but function at different levels of responsibility. The Incident Commander is responsible for on-scene response activities and the EOC is responsible for the entire community-wide response to the event.



Where possible, this EOP corresponds with the National Incident Management System (NIMS) of December 2008. The Wentworth EOP establishes the basic elements of NIMS, including the Incident Command System (ICS).

EOP STRUCTURE

The format of the EOP is consistent with the State of New Hampshire Emergency Operations Plan as well as the National Response Framework (NRF) using the ESF concept and approach to providing assistance. The components of this local EOP consist of the following:

- **Chapter 1, The Basic Plan**, describes the purpose, scope, situations and assumptions, concept of operations, general responsibilities, plan management and authorities and references.
- **Chapter 2, Emergency Support Functions (ESFs)**, delineates primary and/or co-primary and support agencies and includes organization, purpose, scope, situation and planning assumptions, concept of operations and the necessary responsibilities to implement each ESF. The “ESF Matrix of Responsibilities” is also included in Chapter 2. The ESFs in this Plan include the following:
 - *ESF #1: Transportation*
 - *ESF #2: Communications & Alerting*
 - *ESF #3: Public Works & Engineering*
 - *ESF #4: Firefighting*
 - *ESF #5: Information & Planning*
 - *ESF #6: Mass Care & Shelter*
 - *ESF #7: Resource Support*
 - *ESF #8: Health & Medical Services*
 - *ESF #9: Search & Rescue*
 - *ESF #10: Hazardous Materials*
 - *ESF #11: Food & Water*
 - *ESF #12: Energy*
 - *ESF#13: Law Enforcement & Security*
 - *ESF #14: Public Information*
 - *ESF #15: Volunteers & Donations*
 - *ESF #16: Animal Health & Sheltering*
- **Chapter 3, Hazard Analysis & Assessment**, includes an introduction and general information about the Town, hazard identification, a critical facility analysis and an assessment of the critical facilities vulnerability.
- **Chapter 4, Hazard Specific Annex**, describes specific hazard situations and emergency responder check lists of responsibilities for each identified hazard.
- **Chapter 5, Radiological Protection and Defense Annex**, describes situations and responsibilities in broad based terms for a radiological event.
- **Chapter 6, Terrorism Annex**, designates a local response agency or agencies, potential terrorism hazards, situation and planning assumptions, concept of operations and roles and responsibilities.
- **Chapter 7, Emergency Operations Center Guidelines Annex**, describes Emergency Operations Center (EOC) operational levels, activation procedures, EOC security and current EOC Activation Alert Lists.
- **Chapter 8, Resource Inventory List**, provides both a categorical and alphabetical list of resources available to the Emergency Management Director (EMD) and other emergency responders.
- **Chapter 9, Administrative Documents & Reference Materials**, serve as points of reference and information and includes; record of revisions and changes, Statement of Adoption, signatory page, NIMS resolution, acronyms, terms and definitions, emergency authorities and statutes and annual concurrence forms.
- **Chapter 10, ICS & Miscellaneous Forms**, includes commonly used ICS forms and other forms as requested by the Community.

EMERGENCY SERVICES

EMERGENCY OPERATION CENTER

The Town of Wentworth maintains an Emergency Operations Center (EOC) as part of the Town's emergency preparedness program. The EOC is where department heads, government officials and volunteer agencies gather to coordinate their response to a major emergency or disaster event. The EOC is where the officials responsible for responding to major emergencies and disasters assemble to direct and control the jurisdiction's response. The EOC goes into operation when town officials decide that the situation is serious enough to require a coordinated and other-than-routine response.

In Wentworth the designated EOC is the Fire Station. Security and maintenance of the EOC facilities will be carried out in accordance with EOC Standard Operating Procedures (SOPs) to be developed by the EMD. If need be, the Town Offices will be used as a secondary EOC.

EMERGENCY MANAGEMENT DIRECTOR

The Emergency Management Director (EMD) works closely with all emergency response managers as the Town collectively prepares for and responds to emergencies. The EMD is located at the EOC and coordinates the community-wide response to the event.

THE WENTWORTH POLICE DEPARTMENT

The Police Department staffs five part-time sworn officers including a part-time Chief. Wentworth Police Officers are well-trained in the delivery of police services in an atmosphere of regional cooperation and have found value in working with other town and regional agencies, sharing resources, training and experience to provide a superior quality of life for the residents and visitors of Wentworth. The Wentworth Police Department has mutual aid agreements with all of their bordering towns.

THE WENTWORTH FIRE DEPARTMENT

The Wentworth Fire Department is a volunteer fire department providing quality fire services to the residents and visitors of Wentworth 24 hours a day, 365 days a year. The Department staffs a part-time Chief, 15 volunteer firefighters and operates one station within the Community. The Wentworth Fire Department participates in the Lakes Region Mutual Fire Aid.

The Wentworth Highway Department is a year-round, 24-hour as needed operation. The department staffs two employees, including a full-time Road Agent. The department's mission is to support the citizens of Wentworth through the safe operation, proper maintenance and future development of highway, supporting infrastructure and utilities in a manner that is cost conscience without sacrificing quality.

CODERED

The entire town is serviced by the CodeRED emergency alert system. Emergency response is dispatched through Grafton County Dispatch.

MEDICAL FACILITIES

Speare Memorial Hospital (16 miles, 25 beds) is the closest large healthcare facility. Cottage Hospital (27 miles, 25 beds) and Dartmouth-Hitchcock Medical Center (36 miles; 381 beds) are the next closest healthcare facilities.

WARREN-WENTWORTH AMBULANCE SERVICE

Warren-Wentworth Ambulance is a year-round ambulance service operating 24-hour as needed. Warren-Wentworth Ambulance is comprised of twelve full-time employees, 5-6 volunteer on-call members, including the volunteer Director, and three emergency vehicles. Warren-Wentworth Ambulance's mission is to provide primary responsibility for emergency medical services, rescue services and transportation in Warren, Rumney, Wentworth, parts of Dorchester and Glenciff Home for the Elderly. Warren-Wentworth Ambulance provides medical transportation.

The Warren-Wentworth Ambulance is a non-profit organization, which consists of great volunteers from the area and paid employees ranging from basics to paramedics

EMERGENCY SHELTER(S)

The primary shelter is the location to which evacuees are directed at the time of an emergency. In Wentworth, the designated primary shelter is the Wentworth Elementary School. If the need arises and Wentworth Elementary School is not available, the Baker River Bible Church would be utilized as a secondary shelter depending on accessibility and the situation. Other potential shelters include the library and the fire station.



SITUATION & PLANNING ASSUMPTIONS

THE COMMUNITY

Wentworth is located in Grafton County in the Dartmouth-Lake Sunapee Tourist Region in the mid-western part of New Hampshire. The Town is bordered by Warren to the north, Rumney to the east, Dorchester to the south and Orford to the west. The Town is probably most well-known for the Baker River and the mountains of the White Mountain National Forest.

TOWN GOVERNMENT

A three-member Board of Selectmen governs the Town of Wentworth. The Town's departments include, but are not limited to Fire, Police, Highway, Planning, Trust Funds, Cemetery, Moderator, Library and Conservation.

DEMOGRAPHICS & HOUSING

Over the last 30 years, the population of Wentworth has increased drastically; the population change from 1980 to 2010 showed an increase of 384 according to US Census 2010. Wentworth's population in 2010 was estimated to be 911.



The American Community Survey (ACS) 2008-2012 estimates a total of 509 housing units, most of which are single family (432). Multiple-family structures total 19 and mobile homes and other housing units number 58. The median household income is estimated to be \$42,250 (ACS 2008-2012) and the median age is 50.3 years.

EDUCATION & CHILD CARE

Wentworth student’s grades 9-12 attend Pemi-Baker Regional High School which includes the towns of Wentworth, Ashland, Campton, Holderness, Plymouth, Rumney and Thornton. The Wentworth Elementary School (grades K-8, 59 students) is the only school in the Community. There are no child care facilities in Wentworth.

NATURAL FEATURES

The Town of Wentworth covers approximately 41.5 square miles of land area located in the scenic Dartmouth-Lake Sunapee Region of New Hampshire. Vegetation is typical of northern New England including both deciduous and conifer forests, open fields, swamp and riverine areas. Wentworth’s terrain lends itself to an abundance of lakes, ponds, streams and rivers, most notably, the Baker River.

TRANSPORTATION

There are three major roadways running through Wentworth. NH Route 25 and NH Route 118 run together and travel north-south through the Community; NH Route 25A travels west towards Orford and the Upper Valley.

Incorporated: 1766

Origin: This town was first chartered in 1766 to John Page and others, and named Wentworth, in honor of Governor Benning Wentworth. The grantees were given five years to meet the terms of the grant, and the majority were unable to do so, forfeiting their claim. In 1772, Asa Porter and others from Haverhill petitioned Governor John Wentworth, Benning's nephew, for some of the forfeited shares, which was granted. Between them the Wentworth governors issued over 150 new town charters in New Hampshire, and nearly 130 new town charters in what is now Vermont, providing homes and farms for over 30,000 families.

Villages and Place Names: unknown

Population, Year of the First Census Taken: 241 residents in 1790

Population Trends: Population change for Wentworth totaled 609 over 52 years, from 300 in 1960 to 909 in 2012. The largest decennial percent change was a 40 percent increase between 1970 and 1980. The 2012 Census estimate for Wentworth was 909 residents, which ranked 190th among New Hampshire’s incorporated cities and towns.

Population Density and Land Area, 2010 (US Census Bureau): 22.0 persons per square mile of land area. Wentworth contains 41.5 square miles of land area and 0.5 square miles of inland water area.

Source: <http://www.nhes.nh.gov/elmi/products/cp/profiles-htm/wentworth.htm>

SITUATION SUMMARY

Wentworth faces an array of risks, which may pose a significant threat to the population and property within the Town. These include natural, human-caused and technological emergencies or disasters. Depending upon the extent and nature of the disaster or emergency, a potential condition exists that may severely hamper the economic and physical infrastructure of the Town, Region or the State.

During an emergency or disaster, the Town will take immediate and appropriate actions to determine, direct, mobilize and coordinate the response movement. The Town will activate the necessary functions to redirect resources in order to save lives, relieve human suffering, sustain survivors, protect property and repair essential facilities.

PLANNING ASSUMPTIONS

An emergency or disaster can occur in Wentworth at any time, any place. It may create significant degrees of human suffering, property damage and economic hardship to individuals, local government and the business community. The Town of Wentworth assumes that there are many emergency situations that may directly produce severe consequences and the varying degrees of impact will affect the response. Hence, the following assumptions are valid:

- The Town, in conjunction with the State, is primarily responsible for natural, human-caused and technological emergency preparedness and has shared responsibilities with the State and Federal governments for national security preparedness. These responsibilities necessitate the development of an Emergency Operations Plan, with functional ESFs and detailed procedures.
- A disaster, producing a great number of casualties and wide spread damage, may occur with little or no warning.
- Depending upon the severity of the situation, the Town of Wentworth may be quickly overwhelmed with the emergency.
- Each level of government will respond to an incident using its available resources, including the use of mutual aid and may request assistance from the next higher level of government, if required (i.e., municipality to State and State to Federal Government).
- The State will modify normal operations and redirect resources to assist and support local government in saving lives, relieving human suffering, sustaining survivors, protecting property and re-establishing essential services. State and federal government resources and expertise can be mobilized to augment emergency operations and recovery efforts beyond the capabilities of local government.
- Private and volunteer organizations, (i.e., American Red Cross, Volunteer Organizations Active in Disasters (VOAD), etc.) will provide immediate life-sustaining relief to individuals and families, not normally available from government resources. Local and/or state agencies will assist these organizations by providing information, guidance and coordination of relief efforts.
- Local and state emergency operations plans address the ability to direct, control, coordinate and manage emergency operations during multiple events.
- The National Incident Management System (NIMS) and the Incident Command System (ICS) will be used as the principal on-scene incident management systems to direct and control response and initial relief actions and activities.
- Local government will continue to function under all disaster and emergency conditions.

- Citizens expect governments to keep them informed and to provide assistance in the event of an emergency or disaster. All levels of government share the responsibility for working together in mitigating, preparing for, responding to and recovering from the effects of an emergency or disaster.
- If the situation warrants, the Governor of New Hampshire may declare a STATE OF EMERGENCY and request immediate federal assistance to augment efforts in relieving major emergency or disaster related problems beyond the capabilities of state and local government.

HAZARD ANALYSIS & ASSESSMENT

The 2015 Wentworth Hazard Mitigation Plan identifies nineteen hazards, both natural and human-caused.¹ Based on the topography and the climate of Wentworth, it is very likely there will be future disaster events. Below is a list of the hazards that have been identified; tables from the 2015 Wentworth Hazard Mitigation Plan can be found in Chapter 3 of this Plan.

Natural Hazards

- | | |
|---|---------------------------------|
| • Flooding (riverine) | • Downbursts (micro & macro) |
| • High Winds (windstorm) | • Earthquake |
| • Severe Winter Weather (ice & snow storms) | • Mudslide, Landslide & Erosion |
| • Thunder & Lightning Storms | • Hailstorm |
| • Hurricane & Tropical Storms | • Drought |
| • Extreme Temperatures | • Tornado |
| • Wildfire | |

Human-Caused Hazards

- | | |
|----------------------------------|------------------------------|
| • Extended Power Outages | • Epidemic & Pandemic |
| • Hazardous Material – Transport | • Hazardous Material - Fixed |
| • Dam Failure (4dams) | • Terrorism |

The hazards with the highest vulnerability score based on the vulnerability analysis done in the 2015 Hazard Mitigation Plan were Flooding (riverine), High Winds (windstorm) and Severe Winter Weather. For more detailed information, please refer to Chapter 3 of this Plan.

CONCEPT OF OPERATIONS

GENERAL

Local response operations will be organized and managed under the National Incident Management System (NIMS) and the Incident Command System (ICS).

Assigned agencies have been grouped together under the Emergency Support Functions (ESFs), either as primary, co-primary, or support, to facilitate the provisions of the response actions of the Town. The ESFs and their primary areas of responsibilities that have been adopted by the Town of Wentworth are located in Chapter 2.

¹ Wentworth Hazard Mitigation Plan 2015; provided by Mapping and Planning Solutions

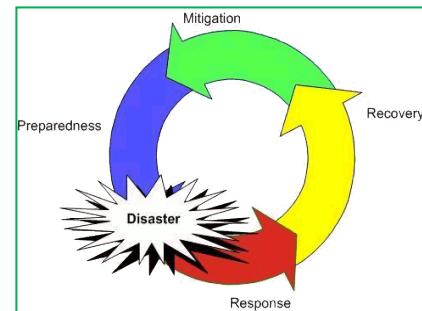
Each ESF has been assigned a number of functions to support response operations in an emergency situation. The designated primary agency, with the assistance of one or more of the support agencies, is responsible for managing the activities of the ESF and ensuring the missions are carried out as necessary. The primary and support agency assignments for each of the ESFs are identified in the ESF Matrix in Chapter 2.

LOCAL EMERGENCY OPERATIONS PLAN (EOP) IMPLEMENTATION

Plan implementation and the subsequent supporting actions taken by local government are specific to the emergency or disaster situation. Implementation is influenced by the timely acquisition and assessment of reliable information gathered from the disaster scene. This Plan is in effect for preparedness, response and initial recovery activities when a major emergency or disaster occurs or is imminent.

PHASES OF EMERGENCY MANAGEMENT

The EOP addresses many types of hazards that Wentworth may be exposed to. The Plan also takes a comprehensive and integrated approach to addressing the Town's capabilities and shortfalls to respond to the hazards identified in Chapter 3. In doing so, the Plan takes into consideration the following four phases of emergency management:



MITIGATION

Mitigation actions eliminate or reduce the probability of some disaster occurrences and also include long-term activities that lessen the undesirable effects of unavoidable hazards or reduce the degree of hazard risk. Mitigation examples include flood plain management and public education programs. Mitigation seeks to prevent disasters and to reduce Wentworth's vulnerability to disasters that may strike. Hazard mitigation should follow all disasters.

PREPAREDNESS

Preparedness activities develop emergency response capabilities. Planning, exercising, training, mitigation, developing public information programs and alerting and warning are among the activities conducted under this phase of emergency management to ensure the most effective and efficient response in a disaster. Preparedness seeks to establish capabilities to protect the Community from the effects of disasters in order to save the maximum number of lives, minimize injuries, reduce damage and protect property. Procedures and agreements to obtain emergency supplies, material, equipment and other resources are developed.

RESPONSE

Response is the actual provision of emergency services during an emergency and/or disaster. These activities can reduce casualties, limit damage and help to speed recovery. Response activities include directing emergency operations, evacuation, shelter and other protective measures.

RECOVERY

Recovery is both a short-term and a long-term process to restore the jurisdiction to normal conditions in the aftermath of any emergency or disaster involving extensive damage. Short-term operations assess damages, restore vital services to the Community and provide for basic needs to the public. Long-term recovery focuses on restoring the Community to its normal or to an improved state of affairs. Examples of recovery actions are provision of temporary housing, restoration of government services and reconstruction of damaged areas.

ORGANIZATION & ASSIGNMENT OF RESPONSIBILITIES

GENERAL

In response to an incident that requires the activation of the EOP and subsequently the Emergency Operations Center, the EMD will determine the extent of the Town's emergency response and activate appropriate ESFs. The extent of activation will be based upon, but not limited to the following:

- Communications and alerting in support of agency notifications and EOC operations.
- Initial planning & information data (damage assessment) received from outside sources (i.e., local governments, public, news organizations and government agencies).
- Requests for state assistance from local governments.
- Pre-disaster response to emergency situations (i.e., hurricanes, winter storms, flooding potential, etc.).
- The EMD or his/her designee, after consideration of the event(s), will determine the extent of the communications, alerting, information and planning activation level.

ORGANIZATION

The organization to implement the EOP under emergency or disaster conditions consists of the Town departments having primary or co-primary and support roles as specified in the functional ESFs. The Emergency Operations Center (EOC) Organization Chart (Chapter 9), details the overall response structure of the EOC. Direction and control of the EOC is the responsibility of the EMD. The Emergency Management Director will coordinate the response of the Community's departments, advise the Board of Selectmen on the necessary protective actions and coordinate the use of local and outside resources. Department heads, or designees, will direct their operational personnel from the EOC in coordination with the other community departments and the EMD and in response to executive decisions.

The ESFs are arranged in a NIMS compliant Incident Command System structure as follows:

COMMAND AND CONTROL SECTION (WHITE SECTION OF EOC CHART IN CHAPTER 9)

The Command and Control Section is composed of elements that provide direction and control of the emergency situation; ensures the response follows established SOPs/SOGs; and provides for a centralized EOC facility. The EMD or his/her designee is the primary person assigned to the Command and Control Section and will ensure that primary and secondary facilities are established and maintained to be used as the EOC for centralized direction, coordination and control of emergency operations.

OPERATIONS SECTION (RED SECTION OF EOC CHART IN CHAPTER 9)

The Operations Section is composed of elements that, when either partially or fully activated, will provide emergency support functions to support local operations during an emergency or disaster. Each ESF is responsible for assessing assistance requirements and resource requests and to organize and direct appropriate response actions.

INFORMATION & PLANNING SECTION (BLUE SECTION OF EOC CHART IN CHAPTER 9)

The Information and Planning Section includes information and planning activities to support operations. It also includes functions to collect and process information; develop information into briefings, reports and other materials; display pertinent information on maps, charts and status boards; consolidate information for response and recovery actions; provide an action tracking system; and provide technical services in support of operations.

During activations of the EOC, the Information and Planning Section will be supported by each of the ESFs represented in the EOC.

LOGISTICS SECTION (YELLOW SECTION OF EOC CHART IN CHAPTER 9)

The Logistics Section includes activities, which provide facilities and services to support response and recovery efforts.

ADMINISTRATIVE & FINANCE SECTION (GREEN SECTION OF EOC CHART IN CHAPTER 9)

The Administrative & Finance Section provides support to the response and recovery efforts, as required.

The chart on the following page identifies the ESFs and the functional activities within each of the five sections of the ICS system. Staffing patterns will be dependent upon the severity of the emergency as will the section under which each ESF falls. An advantage of the ICS system is that the chart may expand or contract, from top to bottom and side to side depending on the nature of the emergency.

The chart on the following page represents a “generic” representation of the ICS command structure; positions in this chart may not exist in every community.

ADMINISTRATIVE, FINANCE & LOGISTICS

ADMINISTRATIVE

During an emergency/disaster local government shall determine, as necessary, which normal administrative procedures shall be suspended, relaxed or made optional in order to prevent unnecessary impediments to emergency operations and recovery activities. Departures from normal methods should be stated in the State of Emergency declarations, or as specified in the EOP and its supporting documents. At a minimum, the following should take place:

- With the guidance of the EMD, all department heads will maintain and provide accurate and up-to-date documentation and detailed information for later use when seeking reimbursement to include, but not be limited to:
 - **Total man-hours used and cost incurred in detail (who, what, where at each location)**
 - **Cost of materials**
 - **Photographs pre- and post-restoration**
 - **GPS locations for all damaged sites**
 - **Equipment used**
 - **Total equipment hours**
 - **Vehicles used and mileage**
- With the guidance of the EMD, all department heads will provide damage estimates to public and private infrastructure.
- Local response elements will include provisions for documenting all disaster related expenditures using accepted accounting procedures. Such accounting documentation will support the Town's request for supplemental assistance.
- Upon activation of the EOP, each delegated representative of the emergency response team shall ensure that personnel, property, equipment, supplies and vehicles are accounted for and protected. In addition, assurances for rapid deployment should be maintained.
- All elements of town departments and offices shall implement established resource controls and determine the availability and accessibility of such resources. Additional required resources needed to support the emergency operation should be identified.
- When local resources have been exhausted, requests for assistance will be submitted to the State EOC.
- Training of emergency operations staff will be conducted annually through in-house training sessions, exercises, actual response and course work offered by Homeland Security and Emergency Management (HSEM) and the Federal Emergency Management Agency (FEMA). If warranted, the EMD will conduct accelerated/refresher training on an appropriate subject matter during periods of increased readiness status.

FINANCE

Funding allocations to meet the needs of an emergency situation are met as follows:

- If a disaster declaration is requested by the Governor (through FEMA Region I, to the President of the United States) and if such is declared, then reimbursement of associated disaster activity expenses may be available through FEMA. Procedures for applying for federal disaster assistance funds will be in accordance with prescribed state and federal disaster assistance protocols and procedures.
- A major disaster or emergency may require the expenditure of large sums of state and local funds. Financial operations may be carried out under compressed schedules and intense political pressures requiring expeditious actions that meet sound financial management and accountability requirements.
- Town departments designated as primary and/or co-primary agencies for the ESFs, conducting emergency support activities, will be responsible for establishing and maintaining financial support and accountability during emergency operations. Each department is responsible for maintaining appropriate documentation to support requests for reimbursement, for submitting bills in a timely fashion and for closing out assignments.
- The Town of Wentworth is responsible for documenting all emergency or disaster related expenditures using generally accepted accounting procedures. Care must be taken throughout the course of the emergency to maintain logs, records, receipts, invoices, purchase orders, rental agreements, etc. These documents will be necessary to support claims, purchases, reimbursements and disbursements. Record keeping is necessary to facilitate closeouts and to support post recovery audits.

LOGISTICS

- The EMD, in coordination with other town departments, will facilitate logistical support for emergency operations (i.e., provide supplies and equipment) and, if required, sleeping and feeding facilities for the EOC staff.
- Appropriate departments shall implement established resource controls and determine resource availability; this would include source and quantity of available resources. Further, they shall keep the EOC advised of any anticipated shortfalls in required resources needed to support a given emergency or disaster operations.
- Town government should develop and maintain a current database of locally available resources and their locations. The database should include all public and available private equipment and personnel with special technical skills, pertinent to the anticipated needs of the local jurisdiction. Refer to Chapter 8 of this Plan.

MUTUAL AID AGREEMENTS

No single local jurisdiction will have all the personnel, equipment and materials required to cope with a major emergency or disaster. Additional assistance may be rendered through a system of mutual aid agreements, which provide for obtaining additional resources from non-impacted inter/intra-jurisdictional governmental agencies and other organizations. Mutual aid agreements are an essential component of emergency management planning, response and recovery activities. These agreements can significantly increase the availability of critical resources and improve response and recovery efforts.

ALERT & NOTIFICATION

The EMD may receive notification of a disaster or impending emergency from multiple sources; pre-alert may also come from NH Homeland Security and Emergency Management. Normal alert and notification would be as follows:

- Grafton County Dispatch or Lakes Region Dispatch would be alerted to the emergency by E-911, town departments, citizen reports, from state agencies or other sources. Grafton County Dispatch will then notify the Police Department. Lakes Region Dispatch will notify the Fire Department, Emergency Management Director and the Warren-Wentworth Ambulance Service.
- Depending on the severity of the incident, the Emergency Management Director will initiate further notifications and/or activations (partial or full) of the EOP.
- Primary and support agency notification actions are described in detail under the agencies assigned ESF component of the EOP.
- Upon initial notification, each department is responsible for conducting its own internal notifications.

ACTIVATION AND DEPLOYMENT

Activation of the EOP is dependent on a variety of circumstances. Generalized assumptions are as follows:

- The EOP will be utilized to address particular requirements of a given disaster or emergency situation. Selected functional ESFs will be activated based upon the nature and scope of the event and the level of state support needed to respond.
- Based upon the requirements of the situation, the EMD will notify town departments and agencies regarding activation of some or all of the functional ESFs and other structures of the EOP. Priority for notification will be given to primary agencies as specified by the ESFs.
- When activation of the EOP (partial or full) is initiated and unless otherwise specified, all departments and official representatives having primary and/or co-primary roles and responsibilities, as specified in the EOP, will deploy to the EOC and activate their respective ESF component to the EOP and relevant SOPs/SOGs.

LOCAL TO STATE AND FEDERAL INTERFACE

The identification and notification procedures for local to state and federal interface are described in the functional and hazard specific ESFs.

Once the EOC is activated, the NH State EOC at (800) 852-3792 will be notified immediately. The linkage within the Local EOC and the State EOC will be established and maintained. Whenever possible, the EOC should establish contact to the State EOC via WEB-EOC.

The following highlights the issues regarding this linkage with specifics found in the individual ESFs:

- Provide a single point of contact with contact information to the State EOC, normally the EMD.
- Status reports, compiled by EOC staff will be forwarded to the State EOC by the Emergency Management Director.
- The Town of Wentworth and the offices of NH Homeland Security have standardized software with Microsoft Office. No compatibility conflicts are apparent.
- The EMD shall have direct responsibility for the organization, administration and operation for emergency management within Wentworth.

CONTINUITY OF OPERATIONS

The major thrust of an emergency operations plan is to protect the lives and properties of those involved in a disaster and return the situation to normal. Disasters can interrupt, paralyze and/or destroy the ability of state and local governments to carry out specific executive, legislative and judicial functions. Therefore, it is imperative that the Board of Selectmen and the EMD of Wentworth establish and maintain the capability to provide mitigation, preparedness, response and recovery functions during emergencies or disasters.

The Emergency Management Director is responsible for developing, maintaining and exercising a Continuity of Operations Plan (COOP) for the Town. The EMD is also responsible for ensuring that all departments, agencies and offices develop, maintain and exercise a COOP Plan outlining how essential services/functions will be maintained during emergencies/disasters, respectively.

In order to ensure effective emergency operations, the following should be considered:

- That state and local governments provide a capability to preserve, maintain and/or reconstitute its ability to function under the threat or occurrence of any emergency and/or disaster that could disrupt governmental operations or services.

- That local emergency response departments provide for the following during emergency operations:
 - Each department have designated and trained personnel available for EOC deployment; and
 - Each department maintains and updates notification lists, twenty-four hour staffing capabilities and Standard Operating Procedures and/or Guidelines (SOPs/SOGs).
- Each of the emergency response departments will also develop and maintain policies, plans and SOPs/SOGs to ensure the capability to provide essential services/functions sustainable during emergencies and/or disasters.
- In the event the primary EOC is inaccessible, is damaged to the point it is rendered inhabitable or is destroyed, the EMD will take action to relocate local emergency operations to the alternate EOC site, which in Wentworth is the Highway Department.
- The EMD is responsible for developing and maintaining EOC relocation procedures/guides and/or checklists, as appropriate.

CONTINUITY OF GOVERNMENT (COG)/LINE OF SUCCESSION

In order to maintain civil order and control, it is imperative for all levels of government to identify clear lines of succession and establish the mechanisms to ensure government continues to function during emergencies and/or disasters.

The following is the line of succession that has been established for Emergency Management in the Town of Wentworth. The Emergency Management Director (EMD) will exercise direction and control but will report directly to the Board of Selectmen.

In the event the Emergency Management Director is not available, the position of Acting EMD is filled in succession as listed below.

- 1st Deputy Fire Chief
- 2nd Police Chief
- 3rd Fire Captain
- 4th Chairman of the Board of Selectmen

RECOVERY AND DEMOBILIZATION

Demobilization of emergency operations is dependent on a wide range of variables that must be satisfied before such an event may occur. Some basic principles that should be followed before recovery and demobilization are:

RECOVERY

- Ensure that all health and safety issues are resolved prior to full demobilization.
- Ensure that all essential services and facilities are re-established and operational.
- Recovery operations may be initiated during response operations.

DEMOBILIZATION

- Partial demobilization of the EOP, in particular functional ESFs, may occur only when all issues within the specific functional area are resolved.
- Demobilization of response operations may be followed by the recovery operation.
- Final demobilization of all operational activities will only occur with authority from the EMD and in coordination with appropriate local, state and federal agencies.

GENERAL RESPONSIBILITIES

ALL PRIMARY & SUPPORT AGENCIES

- Maintain accurate and up-to-date records during or post incident:
 - Total man-hours
 - Vehicles used and mileage
 - Equipment used
 - Total equipment hours
 - Cost of materials
 - Photographs pre and post restoration
 - GPS locations for all damaged sites
- Maintain and test own equipment.
- Train department personnel and maintain training records.
- Develop and maintain the personnel notification procedures lists for their departments.
- Coordinate with the other departments to provide and integrate emergency communications system and cooperation.
- Establish written Standard Operating Procedures or Standard Operating Guidelines.
- Prepare a post-incident evaluation to determine strengths and weaknesses.

BOARD OF SELECTMEN

PRIMARY FOR ESF #14; SUPPORT FOR ESF #3, 5, 6, 11 & 15

PRE-DISASTER

- Maintain the operation of town government during the emergency.
- Support management efforts.
- Coordinate with the EMD to establish and equip the Emergency Operations Center (EOC).
- Coordinate with the EMD to Maintain the Emergency Operations Plan (EOP) in good working order.
- Pre-designate alternative personnel to assist in town administrative duties at the time of an emergency.
- Provide leadership for disaster mitigation programs.
- Maintain an accurate roster of media contacts to provide to the EMD for inclusion in the Resource Inventory List in this EOP.
- Developing pre-scripted messages for the most likely occurring hazards.

EMERGENCY RESPONSE

- Provide leadership for disaster emergency response.
- In coordination with the Emergency Management Director, determine an alternative EOC should the designated EOC become compromised.
- In coordination with the EMD, issue a Declaration of a State of Emergency if warranted.
- Coordinate financial support for emergency response and recovery operations.
- In coordination with the EMD, issue such orders and proclamations necessary to conserve essential on hand resources.
- In coordination with the EMD, acquire private resources as needed.
- In coordination with the EMD, authorize the release of excess resources to neighboring communities and/or the state.
- Serve as the Public Information Office (PIO) for the Town per *ESF #14, Public Information*, issuing the release of information to the general public and the media as coordinated, reviewed and approved by the EMD.
- Arrange regular media briefings for review of pertinent information with approval from the EMD.
- Report to the EOC and work closely with the EMD in order to insure the accuracy of information per *ESF #5, Information & Planning*.
- Coordinate with PIOs from other jurisdictions in the preparation and issuing joint news releases.
- Work with local media to provide emergency warning, information and instructions.

EMERGENCY MANAGEMENT DIRECTOR

PRIMARY FOR ESF #1, 2, 5, 6, 7 & 12; SUPPORT FOR ESF #3, 4, 8, 9, 10, 11, 13, 14, 15 & 16

PRE-DISASTER

- Provide leadership for disaster mitigation programs and trainings.
- Establish an EOC Plan and perform practice drills to insure adequate availability of resources in the EOC, i.e., lights, radios, electrical receptacles, computers, monitors, phones, extension cords, pens/pencils, paper, maps, display boards, cots, sanitary facilities, sleeping accommodations, etc.
- Coordinate with the Board of Selectmen to maintain the Emergency Operations Plan in good working order, including an annual update to the Resource Inventory List and EOC Alert List.
- Pre-designate a Deputy EMD to assist at the time of an emergency.
- Pre-determine an alternative EOC should the designated EOC become compromised.
- Conduct test exercises of a multi-department nature and assist departments to conduct their own test exercises.
- Assist all departments with the development and maintenance of their individual emergency plans, SOPs and SOGs.
- Pre-designate administrative and clerical staff that will be needed at the EOC.
- Establish a community shelter plan in cooperation with American Red Cross.
- Obtain and refresh WEB-EOC training and insure all EOC staff members are adequately trained.
- In coordination with the Fire Department, establish and maintain records of persons with disabilities and other functional needs citizens.
- Provide Outreach programs to educate the Community on disaster preparedness and mitigation.
- Provide outreach programs to educate the Community on disaster preparedness and mitigation.

EMERGENCY RESPONSE

- Notify the Board of Selectmen of the emergency and the need to activate the EOC.
- Activate the Emergency Operations Center (EOC) and coordinate all emergency operations.
- Assess the situation and make recommendations on the number and location of shelters to be opened.
- Determine EOC activation level depending on the nature of the emergency.
- Identify the EOC staffing needs and request agency representation at the EOC.
- Contact Homeland Security and Emergency Management via telephone, WEB-EOC or other means that are available and make requests for state, federal and additional assistance as needed.
- Direct EOC staff to alternative EOC location should the designated EOC become compromised.
- Assume overall control of resource allocations and coordinate the use and/or rationing of essential community resources, resource requests, personnel and equipment per *ESF #7, Resource Support*.
- Coordinate the dissemination of public information to the residents of the Community and the media with the Board of Selectmen per *ESF#14, Information & Planning*.
- Assume overall direction and control of evacuation procedures per *ESF #1, Transportation*.
- Coordinate emergency functions for community or organizations and industries.
- Coordinate the use of essential utility services and other energy resources per *ESF #12, Energy*.
- Maintain a log and ensure access control at the EOC
- Create a work schedule for the EOC and monitor staff for fatigue.
- Implement a message delivery system to insure communications within and outside of the EOC per *ESF #5, Information & Planning*.
- Collect and provide ESF status information for inclusion into Situation Reports (SitRep).
- Maintain all record keeping and documentation necessary for application for Federal Disaster Assistance.
- Establish recovery and demobilization procedures.

EMERGENCY MANAGEMENT DIRECTOR AS SHELTER COORDINATOR**PRE-DISASTER**

- Prepare a Shelter Plan in coordination with the American Red Cross and the EMD.
- Practice and test the Shelter Plan.
- Pre-designate and train shelter staff to open and maintain shelter operations.
- Prepare and stock the Community Building for use as a shelter by having on hand necessary shelter items such as cots, blankets, pillows, food, water, charging stations, etc.
- Prepare a plan to move the shelter to the Wentworth's Elementary Schools should the Community Building become compromised.
- Pre-identify individuals or groups that could step in to manage shelter operations.

EMERGENCY RESPONSE

- Designate a “Shelter Coordinator” to assist in shelter management and operations.
- Provide individual and family assistance consisting of the provision of emergency food, clothing and shelter.
- Staff and open shelter(s) and keep them operating as long as necessary.
- Register shelter occupants and assist in answering disaster welfare questions.
- Work with the American Red Cross to establish a data base for the Safe & Well Program.
- Arrange for mass feeding if necessary per *ESF #11, Food & Water*.
- Identify additional resource requirements and request assistance per *ESF #7, Resource Support*.
- Submit daily mass care facility reports for inclusion in the SitRep per *ESF #5, Information & Planning*, which include shelter occupants, number of meals served and condition of the facility and identification of any unmet needs.
- Work with the Health Officer to insure the safety of food provided at the shelter.
- Identify security requirements and notify the Police Department per *ESF #13, Law Enforcement & Security*.
- Identify fire protection issues and notify the Fire Department per *ESF #4, Firefighting*.
- Upon request, coordinate disaster mental health services for occupants of mass care facilities.
- Make arrangements per *ESF #8, Health & Medical Services*, for the Emergency Medical Services needs of the sheltered.

DEPUTY EMERGENCY MANAGEMENT DIRECTOR***SUPPORT FOR ESF #1, 2, 5, 6, 7 & 12*****PRE-DISASTER**

- Work with the EMD on all pre-disaster activities.

EMERGENCY RESPONSE

- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

POLICE DEPARTMENT***PRIMARY FOR ESF #13 & 16; SUPPORT FOR ESF #1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 14 & 15*****PRE-DISASTER**

- Provide emergency operations training for Police Department personnel.
- Conduct test exercises in coordination with the Emergency Management Director.
- Maintain up-to-date inventory of department personnel and equipment.
- Seek funding and pursue grants to provide the equipment for emergency response.
- Maintain police mutual aid agreements.
- Develop Standard Operating Procedures (SOPs) for emergency conditions.
- Develop traffic control plans for special events.

- Develop, train and maintain an “Animal Rescue Team” for the Town of Wentworth per *ESF #16, Animal Health & Sheltering*.
- Pre-identify locations that would be willing and able to shelter animals at the time of an emergency or evacuation.
- Maintain a list of all animal-health professionals that can be called upon to assist at the time of an emergency.
- Prepare an emergency plan for animal health, which includes documenting procedures for shelter, evacuation, health care and burial of animals.
- Identify locations that Stockpile resources that would be necessary at an animal shelter, i.e., crates, feed, feeding bowls, mats, leashes, etc.

EMERGENCY RESPONSE

- Enforce all applicable laws, ordinances and regulations.
- Provide and issue appropriate identification for emergency services personnel, essential workers and vehicles.
- Work with state, federal and other local agencies to investigate terrorism.
- Identify key facilities which must remain open operations during an emergency situation (i.e. medical facilities, utilities) and determine security requirements.
- Disperse police equipment and personnel to strategic locations as necessary.
- Provide crowd and traffic control around incident sites and evacuation routes.
- Enforce traffic control restrictions, including arrest or detention of unauthorized entrants in affected areas.
- Assist in notification and emergency warning through the use of loudspeakers and/or door to door canvassing
- Provide security to the EOC, temporary mortuary facilities, water supplies, evacuated and/or damaged areas, shelters and other critical areas as requested by the EMD if manpower is available.
- Assign a department representative to report to the Emergency Operations Center.
- Determine alternate routes capable of handling evacuation traffic.
- Enforce mandatory evacuation when lawfully ordered.
- Coordinate the evacuation and shelter of domestic and farm animals and the disposition of dead animals per *ESF #16, Animal Health & Sheltering*.
- Cause the removal of disabled vehicles blocking the evacuation route.
- Coordinate regional police mutual aid.
- Coordinate evacuation of domestic and farm animals.
- Coordinate arrangements to provide temporary facilities for evacuees arriving at shelters and mass care facilities with pets.
- Coordinate arrangements to provide temporary shelter facilities for pets that have been separated from their owners.
- Dispose of dead animals in cooperation with the Highway Department.

FIRE DEPARTMENT

PRIMARY FOR ESF #4, 9 & 10; SUPPORT FOR ESF #1, 2, 3, 5, 6, 7, 8, 12, 13 & 14

PRE-DISASTER

- Develop and maintain a Mass Casualty Incident (MCI) Plan.
- Provide emergency operations training for Fire Department personnel.
- Train and assign radiological personnel and maintain radiological equipment.
- Conduct test exercises in coordination with the Emergency Management Director.
- Conduct fire inspections and fire drills per SOGs.
- Maintain mutual aid agreements with other fire departments and Lakes Region Mutual Fire.
- Seek funding and pursue grants to provide the equipment needed for emergency response.
- Reduce the risk of wildfires through enforcement of outdoor burning statutes.
- Review and update SOGs on an annual basis.
- In coordination with the EMD, update and maintain a list of at-risk residents.

EMERGENCY RESPONSE

- Contain and extinguish all fires.
- Assist the Police Department in providing traffic and crowd control, based on availability.
- Assist with the enforcement of restrictions and the evacuation of effected areas.
- Disperse equipment and manpower to strategic locations, as necessary.
- Provide a monitoring capability for radiological accidents or incidents.
- Assign a department representative to report to the Emergency Operations Center.
- Coordinate regional fire mutual aid at the time of an emergency.
- Assist in search and rescue operations as needed per *ESF # 9, Search & Rescue*.
- Receive warnings from Grafton County Dispatch and other state and federal alerting agencies.
- Respond to and supervise emergency operations in hazardous materials accidents or incidents.
- Assist in the notification to the general public through the use of loudspeakers and/or door-to-door canvassing as needed per *ESF #14, Public Information*.
- Assist with the evacuation and relocation of the functional needs population and those living in nursing homes and/or assisted living facilities.
- Report utility power outages to appropriate utility companies.
- Provide fire surveillance and offer fire protection within the evacuated areas.
- Serve as a member of a disaster assessment team to determine the structural integrity of buildings affected by the disaster.

WARREN WENTWORTH AMBULANCE SERVICE

PRIMARY FOR ESF #8; SUPPORT FOR ESF #1, 2, 4, 5, 6, 7, 9, 10 & 12

PRE-DISASTER

- Maintain equipment, personnel and SOG's.
- Provide training to emergency responders.
- Update and maintain a list of at-risk residents in the Community

- Develop a list of medical volunteer resources.
- Maintain medical supplies and equipment that will be needed at the time of an emergency.

EMERGENCY RESPONSE

- Provide EMS services and basic first aid to all victims per *ESF #8, Health & Medical Services*.
- Assist in search and rescue operations and provide emergency medical services to victims as needed per *ESF # 9, Search & Rescue* and *ESF #8, Health & Medical Services*.
- Assist with the evacuation, relocation and medical needs of the functional needs population and those living in nursing homes and/or assisted living facilities.
- Assist with the needs of "at-risk" populations in their homes and at shelter locations.
- Assist with medical needs at the shelter.
- Provide medical transportation as needed for the medically ill and the non-ambulatory residents who require transportation.

HIGHWAY DEPARTMENT

PRIMARY FOR ESF #3; SUPPORT FOR ESF #1, 2, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 & 16

PRE-DISASTER

- Provide emergency operations training Highway Department staff, assisted by the EMD.
- Maintain public works mutual aid agreements through the NH Public Works Mutual Aid Program.
- Provide and maintain an up-to-date highway department operations plan.
- Maintain a list of contractors who can provide heavy and specialized equipment support during emergencies, as well as individuals and businesses that are willing to lend equipment.
- Provide a current list of all public works and engineering resources for inclusion in the Resource Inventory of the EOP.
- Pre-determine alternative EOC representatives in the event of extended operations.
- Maintain an inventory of disaster supplies, i.e., sandbags, plastic sheeting, plywood, barricades, signs and traffic control devices.
- Inspect and maintain at risk dams.
- Inspect and maintain water distribution, treatment and storage systems.
- Pre-identify temporary landfill sites.
- Pre-identify locations for the burial of deceased animals.

EMERGENCY RESPONSE

- Report to the EOC as directed by the EMD or send an alternative agency representative.
- Disperse equipment and manpower to strategic locations.
- Provide heavy equipment support for fire suppression operation as needed.
- Coordinate regional or neighboring public works mutual aid.
- Keep streets clear of debris and snow for emergency response.
- Assist Police Department in determining alternate routes capable of handling evacuation traffic.
- Repair damage to critical town infrastructure (i.e. roads, water and sewer systems.) and/or protect such facilities from further damage.

- Assist with the acquisition and setting up of refrigeration equipment required for temporary mortuary facilities.
- Assist Police Department with traffic control; deploy personnel to erect barricades and signs as requested.
- Coordinate transportation of supplies to storage areas or affected areas.
- Assist in the operation of the EOC by providing transportation of supplies, fuel and maintenance of the HVAC system and generator maintenance.
- Establish and manage garbage disposal locations, tree and other debris disposal locations and portable toilet facilities.
- Provide transportation resources for food supplies, clothing and construction materials.
- In coordination with the EMD designate and prepare suitable locations where mobile homes may be placed for long term shelter accommodations.
- Provide equipment for the burial of dead animals.
- Assist in the coordination of restoration of utility services per *ESF #12, Energy*.

THE SCHOOL LIAISON

SUPPORT FOR ESF #1, 5, 6, 7 & 8

PRE-DISASTER

- Maintain the School Emergency Operations Plan and provide emergency operations training for school personnel, assisted by the Emergency Management Director.
- Maintain a School Evacuation Plan as part of the School Emergency Operations Plan.
- Conduct test exercises at the local school as coordinated by the Fire Chief, Police Chief and Emergency Management.
- Develop a Shelter Plan to be used at Wentworth Elementary School.
- Pre-designate a school representative(s) who would report to the EOC at the time of an emergency.
- Coordinate public outreach education programs both pre- and post-disaster to minimize impact of disasters.

EMERGENCY RESPONSE

- Evacuate students if necessary per the school's Evacuation/Emergency Operations Plan.
- Provide school facilities for feeding and sheltering, making available all on-hand food supplies as needed for mass feedings should the primary shelter be compromised per *ESF #6, Mass Care & Shelter*.
- Prepare the school for use as an emergency transportation point.
- Assign a school representative to report to the EOC when requested by the EMD.
- Coordinate with the EMD for mass transportation as needed per *ESF #1, Transportation*.

VOLUNTEER COORDINATOR (DESIGNATED BY THE EMD)

PRIMARY FOR ESF #11 & 14; SUPPORT FOR ESF #5 & 7

PRE-DISASTER

- Identify volunteer groups with the ability to assist the Town in an emergency (i.e. mental health workers).
- Maintain a list of all volunteer organizations that may be called upon at the time of an emergency and include the information for inclusion in the Resource Inventory List of this EOP.
- Prepare the necessary forms that will be needed to track and document the receipt of donations and the assistance of volunteers.
- Recruit and train volunteers.

EMERGENCY RESPONSE

- Coordinate the response of volunteers to the areas of need.
- Seek volunteer personnel through *ESF # 15, Volunteers & Donations*.
- Notify pre-identified volunteers to assist in emergency operations.
- Ensure that all volunteers are registered and hours are tracked (for matching funds).
- Identify the abilities of spontaneous volunteers and assign them as appropriate.
- Ensure that all volunteers are appropriately assigned according to their training and abilities.
- Seek credentials from all volunteers, including medical and mental health workers.
- Ensure that all volunteers comply with accepted safety practices.
- Coordinate response efforts of volunteer organizations (i.e. Red Cross, Salvation Army, VOAD, RSVP, Etc.) with the Town's emergency operations.
- Deactivate volunteers when they are no longer needed.
- Ensure all volunteers are properly recognized for their service to the Town.
- Follow up with spontaneous volunteers and encourage them to participate in future volunteer training.

HEALTH OFFICER (CURRENTLY THE BOARD OF SELECTMEN)

PRIMARY FOR ESF #8; SUPPORT FOR ESF #5, 6, 7, 10, 11, 15 & 16

PRE-DISASTER

- Enforce public health standards.
- Coordinate with the Central NH Regional Public Health Network to develop and assist in the development of local and regional pandemic planning.
- Coordinate with Central NH Regional Public Health Network for inoculation or immunization.
- Assist with the preparation of emergency information on public health topics such as communicable diseases and immunizations.
- Work with the Department of Health and the Public Health Network to identify and prevent public health emergencies and outbreaks.

EMERGENCY RESPONSE

- Assist in coordinating emergency shelter and feeding per *ESF #6, Mass Care & Shelter*.
- Serve as liaison with the Central NH Regional Public Health Network.
- Serve as liaison with local hospital(s).
- Assess the Community's health needs and report them to the EMD per *ESF #7, Resource Support*.
- Request assistance from neighboring health and medical organizations as needed.
- Assist in procedures for inoculation or immunization with the NH Department of Public Health.
- Assist the State Medical Examiner with the mass storage of deceased bodies.
- Coordinate measures to prevent or control disease vectors such as mosquitoes, flies and rodents.
- Report to the EOC as requested.
- Identify an alternate Health Officer Representative to assist during extended EOC operations.
- Coordinate inspection of food, water, drugs and other consumables exposed to the hazard per *ESF #11, Food & Water*.
- Monitor food handling, health and sanitation conditions in mass care facilities per *ESF #11, Food & Water*.
- Coordinate with *ESF #16, Animal Health & Sheltering* to remove dead animals.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH***SUPPORT FOR ESF #1, 2, 4, 5, 7, 9, 13 & 14*****PRE-DISASTER**

- Provide emergency operations training to communications staff.
- Maintain up-to-date mutual aid agreements.
- Research alternate means of communications.
- Maintain and test the NAWAS phone.

EMERGENCY RESPONSE

- Receive alerts & notifications from various services.
- Coordinate the emergency communications system.
- Provide initial and ongoing communication to all responders.
- Dispatch emergency services for Fire & EMS (Lakes Region Dispatch) and Police (Grafton County Dispatch).
- Provide backup communications for the Town via mobile communications capabilities if available.
- Assist in providing public warning per *ESF #14, Public Information*.
- Keep accurate times and records of communications.
- Prevent unnecessary communications in the event of an emergency.

CENTRAL NH REGIONAL PUBLIC HEALTH NETWORK***SUPPORT FOR ESF #5, 6, 7 & 8*****PRE-DISASTER**

- Coordinate with the Town of Wentworth on pandemic planning.
- Offer continued trainings regarding the Central NH Regional Public Health Network Emergency Preparedness Annex and other health related issues.

EMERGENCY RESPONSE

- Serve as the liaison for health and medical with the Wentworth Health Officer.
- Coordinate with American Red Cross and EMS on health and medical issues.
- Activate a Multi-Agency Coordination Entity (MACE) if needed.
- Activate the Medical Reserve Corp (MRC) if needed.
- Provide points of distribution (PODs) for the pharmaceutical needs of the Community at the time of an emergency.

AMERICAN RED CROSS***SUPPORT FOR ESF #5, 6, 7, 8, 11 & 15*****PRE-DISASTER**

- Assure emergency blood bank supplies at area hospitals.
- Provide mass care and shelter training.
- Work with the Shelter Coordinator and EMD to prepare a Shelter Plan.
- Assist in the training of individual citizens through first aid and CPR classes.

EMERGENCY RESPONSE

- Provide individual and family assistance consisting of the provision of emergency food, clothing, shelter and health and mental health services.
- Work with shelter personnel to establish a data base for the Safe & Well Program.
- Assist the Town with guidance and support in the management of emergency shelter operations.
- Assist in providing emergency food, clothing, shelter, health and mental health services.

SPEARE MEMORIAL HOSPITAL***SUPPORT FOR ESF #5, 7 & 8*****PRE-DISASTER**

- Prepare and practice hospital Emergency Operations Plan.

EMERGENCY RESPONSE

- Provide expert medical care.
- Coordinate with the Town of Wentworth on Mass Casualty Incidents.
- Coordinate with the Town's EOC, as necessary.
- Provide medical support for an Alternative Care Site (ACS) and Health Officer as necessary.

PLAN MANAGEMENT

DEVELOPMENT

The EMD will coordinate the development of this EOP. The development of the ESF components, SOPs/SOGs, alerting and notification lists and resource inventories, shall be developed by the primary, co-primary and/or support agencies within the functional ESFs, as assigned.

MAINTENANCE

All primary, co-primary and support agencies whether federal, state, local, or private with emergency responsibilities, shall integrate their planning efforts in the maintenance, implementation and exercising of the EOP. The EMD will conduct the overall plan review and report to the Board of Selectmen with recommended revisions on an annual basis.

The EMD will request from the primary, co-primary and support agencies the necessary updates as noted below.

- Review of the functional ESFs by the respective primary, co-primary and support agencies will be conducted annually; SOPs/SOGs, resource inventories and notification and recall lists.
- Review procedures following critiques of actual emergency operations and/or exercises and revise where deficiencies were noted. Revisions and/or updates within forty-five (45) days.
- Major changes that affect the "Situation and Assumptions" and "Concept of Operations" sections of the EOP will be made, as required. The department head shall approve major changes. Authority to revise and/or update routine documents such as SOPs/SOGs, notification and recall lists and resource inventories shall be made by the primary, co-primary and support agencies.

All changes, revisions and/or updates shall be forwarded to the EMD for review, editing, publication and distribution to all holders of the EOP. If no changes are required, the EMD is to be notified in writing, by the respective department, agency or office that the Plan and associated ESF and all supporting documents, have been reviewed and are considered valid and current.

DOCUMENT CONTROL

The EMD is responsible for establishing and maintaining a document control system for all emergency management planning documents, as appropriate. The document control system will include the following:

- Inventory control cumbering system for the EOP.
- List of plans with control numbers.
- Identify the location of where the plans are stored and/or maintained (e.g., EOC, Library).
- Record of Plan revisions.
- Plan distribution list.

TRAINING AND EXERCISES

The EMD will utilize annual training and exercise, provided by NH Homeland Security and Emergency Management, to evaluate the capability of the Town to respond to minor, major and catastrophic disasters. The EMD will coordinate the training of local and volunteer personnel on their roles and responsibilities in the four phases of emergency management (i.e., preparedness, response, recovery and mitigation).

The training and exercise programs will help to ensure the operational readiness of the Town's emergency support functions and emergency responders through the design and delivery of courses, professional development seminars and workshops and hazard specific exercises (e.g., flooding or dam failure). Training and exercise programs will evaluate established plans and procedures/guides that are activated during an emergency situation at all levels of the emergency management system.

After each hazard-specific exercise a critique is to be held to allow participants to provide input into the development of an After-Action Report (AAR) that captures all recommended changes to existing policies, plans and procedures/guides.

AUTHORITIES AND REFERENCES

STATUTES AND REGULATIONS

Chapter 9, Administrative Annex, describes a compiled list of authorities and regulations that reflect federal, state and local agencies, departments and/or offices and their authority to respond and initiate emergency response procedures.

REFERENCES

The following documents serve as guidance and reference in the development, maintenance and execution of this EOP:

- FEMA, State and Local Guide (SLG) - 101, Guide for All-Hazard Emergency Operations Planning, September 1996.
- Federal Emergency Management Agency, Managing the Emergency Consequences of Terrorist Incidents, Interim Planning Guide for State and Local Governments, July 2002.
- Federal Emergency Management Agency, CPG 1-8A, A Guide for the Review of State and Local Emergency Operations Plans, October 1992.
- National Response Framework, January 2007; May 2013.
- Emergency Planning, Independent Study, February 2006.
- National Incident Management System, December 2008
- Federal Emergency Management Agency, CPG 1-10, Guide for the Development of a State and Local Continuity of Government Capability.
- Federal Emergency Management Agency, CPG 1-20, Guide for EOC Operations.

LOCALLY IDENTIFIED REFERENCES, GUIDELINES, AGREEMENTS & PLANS

- Standard Operating Procedures and/or Guidelines (SOPs/SOGs)
 - Fire Department Standard Operating Guidelines (SOGs)
 - Police Department Standard Operating Procedures (SOPs)
 - Highway Department Standard Operating Guidelines (SOGs)
- Emergency Alert and Warning Systems
 - National Oceanic & Atmospheric Agency (NOAA)
 - Amateur Radio Systems
 - CodeRED through Grafton County Dispatch
 - School “Alert Now” System
- Interagency Agreements/Compacts/Mutual Aid Agreements
 - Lakes Region Mutual Fire Aid Association
 - State of NH Public Works Mutual Aid Association
- Plans
 - Wentworth Elementary School Evacuation and Management Plan, January 15, 2013
 - Plymouth Regional High School Emergency Operations Plan, 2014
 - Wentworth Hazard Mitigation Plan Update, 2015
 - Central NH Regional Public Health Network Health Emergency Response Annex:
 - Point of Distribution Appendix
 - Risk Communication Appendix
 - Isolation & Quarantine Appendix
 - Mass Fatality Appendix
 - Medical Surge Appendix

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CHAPTER 2 – EMERGENCY SUPPORT FUNCTIONS

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ESF MATRIX

ESF MATRIX		Board of Selectmen	Emergency Management Director	Deputy EMD	Police Department	Fire Department	Warren-Wentworth Ambulance	Highway Department	School Liaison	Volunteer Coordinator (designated by the EMD)	Health Officer (Board of Selectmen)	Grafton County Dispatch & Lakes Region Dispatch	Central NH Regional Public Health Network	American Red Cross	Speare Memorial Hospital
P = Primary Agency CP= Co-Primary Agency S = Support Agency															
ESF1	Transportation		P	S	S	S	S	S	S			S			
ESF2	Communications & Alerting		P	S	S	S	S	S				S			
ESF3	Public Works & Engineering	S	S		S	S		P							
ESF4	Firefighting		S		S	P	S	S				S			
ESF5	Information & Planning	S	P	S	S	S	S	S	S	S	S	S	S	S	S
ESF6	Mass Care & Shelter		P	S	S	S	S	S	S		S	S	S	S	
ESF7	Resource Support	S	P	S	S	S	S	S	S	S	S	S	S	S	S
ESF8	Health & Medical Services		S		S	S	CP	S	S		CP	S	S	S	S
ESF9	Search & Rescue		S		S	P	S	S				S			
ESF10	Hazardous Materials		S		S	P	S	S			S				
ESF11	Food & Water	S	S		S			S		P	S			S	
ESF12	Energy		P	S	S	S	S	S							
ESF13	Law Enforcement & Security		S		P	S		S				S			
ESF14	Public Information	P	S		S	S		S				S			
ESF15	Volunteers & Donations	S	S		S			S		P	S			S	
ESF16	Animal Health & Sheltering		S		P			S			S				

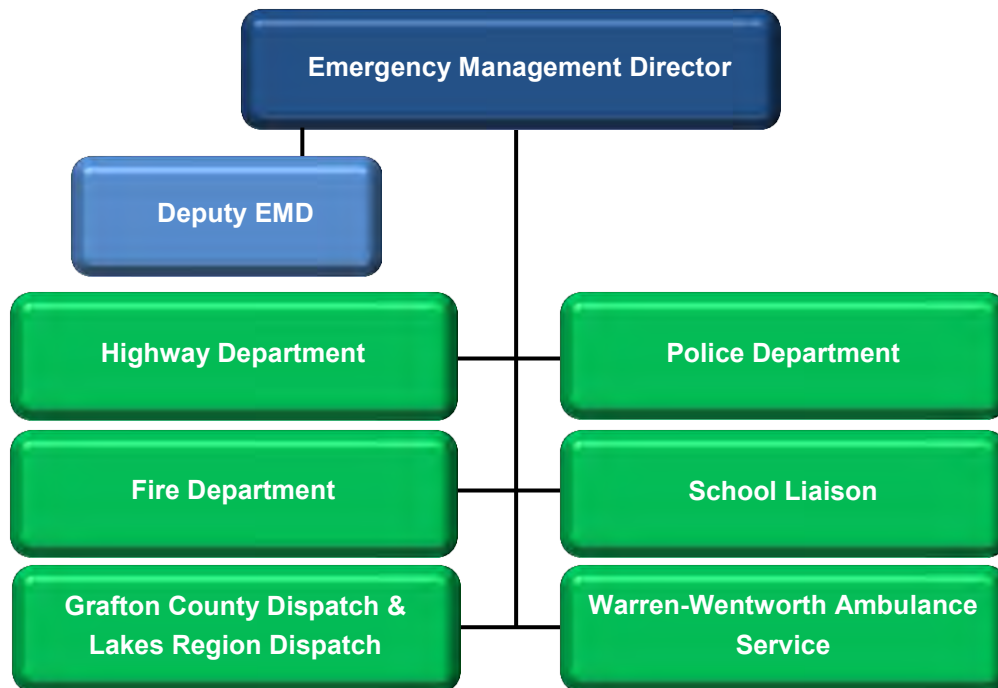
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ESF #1: TRANSPORTATION

GENERAL DESCRIPTION AND AGENCIES

ESF #1 provides for the coordination, control and allocation of transportation assets in support of the movement of emergency resources including the evacuation of citizens of the Town and the redistribution of food and fuel supplies.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

To provide a coordinated response in the management of transportation needs.

SCOPE

This ESF provides for local transportation support including:

- Managing and coordinating transportation activities to support the effort of local agencies.
- Establishing priorities and/or allocating of transportation resources, processing of all transportation requests, managing air and marine traffic.
- Coordinating related emergency management activities with neighboring jurisdictions and state agencies.

- Processing and overall coordination of requests for local transportation support.
- Obtaining transportation services and providing visibility of transportation assets into and out of impacted areas.
- Monitoring the accessibility of transportation capacity and congestion in the transportation system and implementing management controls, as required.
- Assisting in the design and implementation of alternate transportation services, such as mass transit systems, to temporarily replace system capacity lost to disaster damage.
- Coordinating the clearing and restoration of the transportation resources.
- Documenting transportation needs and reporting to the State EOC, if applicable.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

An organized evacuation of potentially endangered populations should be recommended only when other protective actions appear to be inadequate. An evacuation may be recommended when all or any part of the Community is affected and may involve all or any portion of the population.

Areas in Wentworth that might require an evacuation would include:

- Designated flood plains and areas subjected to riverine flooding or dam failures
- Areas around a potentially explosive hazardous materials accident
- Areas downwind of a hazardous chemical materials accident
- Areas subjected to outages of power, water or home heating materials
- Areas affected by sabotage, terrorist activities or civil disturbance
- Structures which are or could become unsound due to fires, earthquakes, hurricanes, tornados and other major natural or technological phenomena
- Areas threatened by advancing forest fires
- Areas around or near crashed aircraft.

The non-ambulatory residents living in the Community may require evacuation assistance

The major evacuation routes for Wentworth are designated as:

Wentworth Major Evacuation Routes

- NH Route 25
- NH Route 25A

Wentworth Secondary Evacuation Routes

- North Dorchester Road
- Atwell Hill Road to Cape Moonshine Road
- Buffalo Road
- East Side Road

The Governor of New Hampshire may only recommend evacuation as being in the best interest of the safety and welfare of the citizens. On-scene commanders and local officials may recommend evacuation in local emergency situations. Any evacuation assisted by federal, state or local government officials, does not bind that government to be liable for damages incurred. It is assumed that the officials at all levels of government have fully assessed the risks involved before recommending an evacuation.

During a period of increasing international tension, the Presidential option of relocating people from potential target areas to relatively safer host areas appears to be feasible. Evacuees will necessarily look to their local officials for guidance on when and where to relocate, how to get there and what to bring with them.

PLANNING ASSUMPTIONS

When faced with a potential life-threatening situation, people will generally follow three options:

- Most will follow the recommendations of federal, state and/or local officials and relocate to pre-designated host areas by pre-selected routes.
- Some will evacuate spontaneously to hosting facilities of their own choice and
- Despite recommendations to do so, some will not evacuate and will remain in place.

In addition, the following assumptions can be made:

- Most residents will evacuate by private vehicle
- Evacuation routes will be passable and able to handle the traffic created by an evacuation.
- In a disaster, emergency responders may require the use of local vehicles, equipment and other assistance for moving heavy equipment, supplies, or people. Utilization of available transportation for local emergency operations will be given first priority.
- Town-owned vehicles (not otherwise involved in the emergency response) will be available for use.
- Busses, trucks and other transportation resources will be available from other public and private entities, such as Robertson Transportation. (see Resource Inventory in Chapter 8)
- Transportation staging areas (i.e., pick-up, drop-off points) will be established as needed.
- A telephone bank or emergency hotline may need to be established to receive and process requests for transportation.
- Public information will be provided via *ESF #14, Public Information*.

- In a major emergency, the relaxation of certain restrictions (i.e. weight restrictions on bridges and steep roads) may be necessary to allow response and relief equipment into affected areas.
- Most patients in medical facilities will be picked up and relocated by relatives. Relocation and transportation of patients in acute-care status must, by necessity, be made at the time of emergency and on a case-by-case basis.

CONCEPT OF OPERATIONS

GENERAL

In accordance with the Wentworth Emergency Operations Plan and this ESF, the EMD is responsible for coordinating transportation activities. Support agencies will be coordinated by the EMD.

Requests for assistance will be forwarded to the Wentworth EOC. It is important that the Highway Department maintain close coordination with the local EOC, in order to support the EMD.

NOTIFICATION AND ACTIVATION

Upon determination of an impending or actual incident requiring evacuation capabilities, the EMD will request agency representatives to implement *ESF #1* activities from the EOC.

EMERGENCY RESPONSE

When transportation requests are made and the situation allows, the Emergency Management Director will coordinate transportation activities in the local EOC as the Primary Agency for *ESF #1*.

Coordination with *ESF #3, Public Works & Engineering*, will also be required to establish emergency access to an impacted area (i.e. building temporary roads into an affected area). In the event of a disaster damaging the ground transportation system in the region, an immediate survey of streets will be undertaken by the Highway Department and the Police Department. Estimates of traffic capabilities, roads available for use and route closures will be made available to the Emergency Management Director for dissemination to the public through *ESF #14, Public Information*.

When transportation requests exceed the capabilities of the Town, the Emergency Management Director, if the situation allows, will contact area towns, NH Public Works Mutual Aid, Homeland Security and Emergency Management (HSEM), NH DOT and other mutual aid systems for assistance.

RESOURCE REQUIREMENTS

The following resources may be needed to support *ESF #1*:

- Buses, vans and other passenger vehicles
- Handicap accessible vehicles
- Box trucks, tractor trailer and flatbed trucks
- Refrigerated trucks
- Dump trucks
- Trailers

RECOVERY

Once recovery efforts have been initiated, the Emergency Management Director will assist, coordinate and facilitate the transportation needs required to return evacuees to affected areas. Those requirements will include, among other things, determination of usable routes, damage assessment of the evacuated area, traffic control, personnel and vehicle capabilities.

DEMOBILIZATION

Partial demobilization would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur when all transportation needs have been met, a detailed cost accounting has been documented and upon the termination of the operational elements at the EOC. Post-demobilization, the EMD would review the response effort for future emergency planning.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

EMERGENCY MANAGEMENT DIRECTOR

PRE-DISASTER

- Develop and maintain lists of public and private transportation resources.
- Establish mutual aid agreements with state and private companies that may be called upon at the time of an emergency.
- Provide public outreach and education to increase awareness and preparedness.
- Pre-identify a "Transportation Coordinator" who will be available to assist at the time of an emergency.

EMERGENCY RESPONSE

- Coordinate the emergency transport of materials and equipment.
- Coordinate overall direction of the evacuation procedures.
- Determine the approximate numbers of people involved.
- Determine transportation needs and coordinate with public and private entities to secure needed resources.
- Activate *ESF #6, Mass Care & Shelter* to begin sheltering procedures as needed.
- Instruct the EOC, support agencies and operational staff to implement evacuation procedures.
- Notify State Emergency Management and request state and/or federal assistance.
- Advise the Board of Selectmen on the current status of events and make emergency management recommendations.
- Identify and assist those functional needs persons needing assistance to relocate.
- Disseminate information and instructions to the public through *ESF #14, Public Information* and an appointed Public Information Officer (PIO) including recommended evacuation routes, road and weather conditions and available public transportation.

- Collect and maintain the following ESF status information as gathered from other support agencies and coordinate with *ESF #5, Information & Planning*, to ensure inclusion into the Situation Report (SitRep).
 - Status of roadways
 - Road closures and traffic control points
 - Status of bridges
 - Status of evacuation routes
 - Designation of staging areas
 - Status of critical facilities (i.e. fueling stations)
 - Unmet needs and major issues

SUPPORT AGENCIES

DEPUTY EMD

- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

POLICE DEPARTMENT

- Coordinate with the Fire Department to maintain a functional needs survey to be referred to at the time of an emergency so that the functional needs population is identified and assisted.
- In coordination with the Highway Department, determine usable routes for both evacuation and the transportation of supplies and equipment.
- Determine traffic routes for evacuees to reach shelters.
- Assist with the coordination of emergency transportation and evacuation routes.
- Establish and maintain control points to maximize traffic flow on evacuation and supply routes.
- Organize patrols to provide security in the evacuated area.
- Arrange transportation to shelters through the EMD for those who need it and establish pick-up points for said transportation.
- Assign personnel to monitor and control traffic in staging areas such as parking areas, pick-up and drop-off points and location of essential equipment.
- Arrange for the removal of disabled vehicles blocking evacuation and transportation routes.

FIRE DEPARTMENT

- Provide personnel to assist the Police Department in maintaining traffic control points.
- Provide recommendations on areas to be evacuated due to hazardous materials accidents in concert with additional agencies.
- Provide post-evacuation fire surveillance.
- Assist those functional needs persons needing assistance to relocate.
- Assist in the transport of non-ambulatory persons from the area of evacuation.
- Provide equipment, personnel and radios as needed.

HIGHWAY DEPARTMENT

- Assess the level of damage to the transportation infrastructure and report to the EMD.
- Prioritize and/or allocate resources to maintain and restore transportation infrastructure.
- Provide barricades, cones and/or other devices to the traffic control points designated by the Police Department for road closures and evacuation routes.
- Recommend priorities for restoration of local streets and roads.
- Arrange for emergency fuel resources through *ESF #12, Energy*.
- In coordination with the Police Department, determine usable routes for both evacuation and the transportation of supplies and equipment.
- Identify staging areas and stage equipment and personnel in areas that are known to have been affected in the past and have required large-scale evacuation.
- Assist in manning traffic control points designated by the Police Department.
- Repair damaged evacuation routes and remove debris and obstructions.
- Clear parking areas at the shelters, if necessary.
- Request assistance from local contractors for personnel and equipment, if necessary.
- Document all transportation expenses incurred under emergency conditions.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH

- Receive notice of emergency situations, road closures and pending transportation issues and forward information to the appropriate department and the EMD for action.
- Provide initial notification and ongoing communication to all responders.
- Dispatch emergency services for Fire, EMS (Lakes Region Dispatch) and Police (Grafton County).
- Provide backup communications for the Town (i.e. mobile communications capabilities).
- Assisting in providing public warning in coordination in accordance with *ESF #14, Public Information*.
- Issue CodeRED messages at the direction of the EMD
- Coordinate the emergency communications system.
- Provide backup communications for the Town (i.e., mobile communication capabilities).
- Assisting in providing public warning in accordance with *ESF #14, Public Information*.

SCHOOL LIAISON

- Maintain control over schools and advise the staff of planned actions, early closings, sheltering or evacuation in concert with established and maintained plans.
- Coordinate with the EMD to provide school buses for use in emergency transportation.
- Coordinate with the EMD to prepare the school for use as an emergency transportation pick-up point or shelter.
- Coordinate with the EMD and bus services to provide for tracking of people transported.
- Provide a representative at the EOC for school issues.

WARREN-WENTWORTH AMBULANCE SERVICE

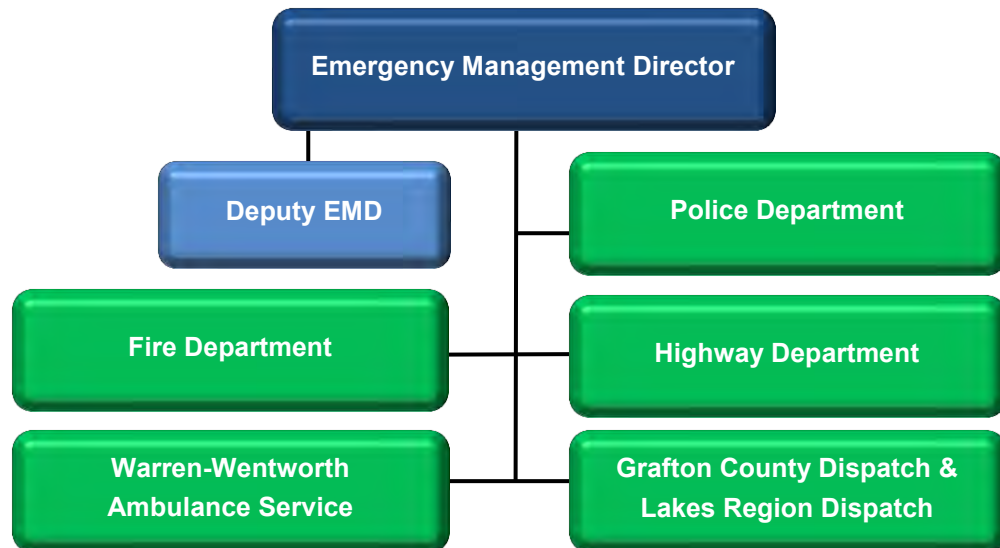
- Provide medical services and transportation as needed for evacuees.

ESF #2: COMMUNICATIONS & ALERTING

GENERAL DESCRIPTION AND AGENCIES

ESF #2 provides emergency warning, information and guidance to emergency responders. *ESF #2* facilitates the requirements and resources needed to provide for backup capability for all means of communication.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

In the event of an emergency or disaster, *ESF #2* will assign the responsibilities and establishment of procedures to provide communications for emergency responders.

SCOPE

The Town's emergency function under this ESF consists of personnel and equipment, including local, state, federal and volunteer resources essential to coordinate and disseminate information before, during and after an impending or actual emergency.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

Grafton County Dispatch, Lakes Region Dispatch, the Fire Department, Police Department, Highway Department (local agencies only) and Warren-Wentworth Ambulance currently utilize radio networks for conducting day-to-day operations. Some of these departments have base stations and mobiles for

dispatching field forces and interfacing with other systems. The Highway Department can only communicate with other local departments.

The Town maintains radio communications with the NH State Police, Grafton County Sheriff's Department and other surrounding Police and Fire Departments.

Local networks, by necessity, must form the basis for any emergency communications systems. Telephones will be utilized as long as those systems are in operation. If needed and available, amateur radio and citizen's band networks may be used to augment the existing communications capability.

Emergency alerts may be received from private citizens, local or state police, another community, county sheriff's office, fire mutual aid dispatch centers, the National Weather Service and/or Homeland Security and Emergency Management. Local warnings are usually telephoned to 911, received by the E 911 Call Center and passed on to the Grafton County Dispatch or Lakes Region Dispatch for dispatching to the appropriate departments. Upon receipt of information regarding an emergency situation, Grafton County Dispatch or Lakes Region Dispatch will alert the Emergency Management Director and other responding departments.

Since it cannot be determined in advance which systems may remain operational, alternatives should be developed prior to an emergency or expedient alternatives may have to be developed at the time of a crisis.

PLANNING ASSUMPTIONS

Major emergencies probably will generate an extraordinary demand on all communications systems so priority usage must be given to state and local direction and control networks and the Emergency Alert System (EAS). According to the Department of Safety there are only three agencies that can activate EAS; Homeland Security & Emergency Management, NH State Police and the National Weather Service. The prioritized shutdown of telephone service may be considered in order that emergency services may use the system for as long as possible.

CONCEPT OF OPERATIONS

GENERAL

ESF #2 manages and coordinates communications and alerting activities during existing or potential emergency conditions, using established communication processes and procedures. Primary responsibility for the assessment and determination of communication requirements will rest with the Emergency Management Director.

NOTIFICATION AND ACTIVATION

The EMD may receive notification of a disaster or impending emergency from multiple sources. Upon notification of an emergency alert, the EMD will establish communication links with the following if necessary:

- Support Agencies for this ESF
- Local Hospitals
- American Red Cross
- Local Amateur Radio Operators
- State EOC & WebEOC
- Police, Public Works & Fire Mutual Aid Systems
- Surrounding Community EOCs
- Emergency Response Personnel
- Local Schools

EMERGENCY RESPONSE

Immediately following the notification sequences, the following actions should occur:

- Upon activation, the EMD will take charge of EOC operations. The operational staff positions shall be filled and shall report their state of readiness and recommendations to the EMD.
- The EMD will determine which, if any, other officials and staff should be notified or requested.
- The Board of Selectmen will be notified of all EOC activations. Those involved shall consider seeking the Chairman of the Board of Selectmen’s authorization to declare a state of emergency, if necessary.

RECOVERY

Recovery actions and notifications will be at the discretion of the EMD in concurrence with the Support Agencies based on the status of the emergency situation.

DEMOBILIZATION

Partial demobilization will be determined by the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur at the termination of the operations elements at the local EOC. Some elements of *ESF #2* may continue to be operational to support the recovery phase of the operations.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

EMERGENCY MANAGEMENT DIRECTOR

PRE-DISASTER

- Insure the availability of appropriate communications equipment for all emergency responders.
- Periodically test, maintain and have ready all communications equipment.

- Develop a redundant communications system that can be utilized in the event of a complete communications failure.
- Prepare a list of additional communications systems and/or equipment that can be utilized should available equipment become inoperable at the time of an emergency.
- Keep an up-to-date list of contact information for emergency responders and agencies that may be needed at the time of an emergency (see EOC Alert List in Chapter 7).
- Ensure the availability of replacement parts, batteries, etc. that may be needed to continue emergency communications at the time of an emergency.
- Periodically review SOPs and update according to new equipment and community needs.
- Set up a system of communications that utilizes the Amateur Radio System.

EMERGENCY RESPONSE

- Organize and control emergency communications.
- Notify the Board of Selectmen of the emergency situation.
- Coordinate communications between the Support Agencies for this ESF, the Police Department, the Fire Department & the Highway Department.
- Communicate with local emergency medical facilities to insure readiness as needed.
- Limit any unnecessary use of communication resources that are not related to the protection of life or property.
- Activate the Police, Fire and Highway Department mutual aid notifications as needed.
- Receive warnings from the National Weather Service and/or State Emergency Management.
- Coordinate with Homeland Security & Emergency Management for additional communications support as needed through WebEOC and other communication channels.
- Open communication lines with Central NH Regional Public Health Network for future assistance if needed.
- Coordinate with other agencies and area EOC's for additional communications support.

SUPPORT AGENCIES

DEPUTY EMD

- Work with the EMD on all pre-disaster activities.
- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

POLICE DEPARTMENT

- Receive emergency situation notification from Grafton County Dispatch.
- Alert the EMD of any notifications that are received.
- Make required notification per Police Department SOPs.
- Contact area Amateur Radio Operators if needed to augment available communications systems.
- Provide communication equipment for first responders, as needed.

FIRE DEPARTMENT

- Receive notification from Lakes Region Dispatch.
- Alert the EMD of any notifications that are received.
- Make required notification per Fire Department SOGs.
- Participate in emergency communications training.
- Provide communication equipment for first responders, as needed.

HIGHWAY DEPARTMENT

- Receive notification from Grafton County Dispatch.
- Alert the EMD of any notifications that are received.
- Participate in emergency communications training.
- Provide communication equipment for first responders, as needed.

WARREN-WENTWORTH AMBULANCE SERVICE

- Receive emergency situation notification from Lakes Region Dispatch.
- Make required notifications per SOPs.
- Participate in emergency communications training.
- Provide communication equipment for first responders, as needed.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH

- Receive notice of emergency situations, road closures and pending transportation issues and forward information to the appropriate department and the EMD for action.
- Provide initial notification and ongoing communication to all responders.
- Dispatch emergency services for Fire, EMS (LRFMA) and Police (Grafton County).
- Provide backup communications for the Town (i.e. mobile communications capabilities).
- Assisting in providing public warning in coordination in accordance with *ESF #14, Public Information*.
- Issue CodeRED messages at the direction of the EMD

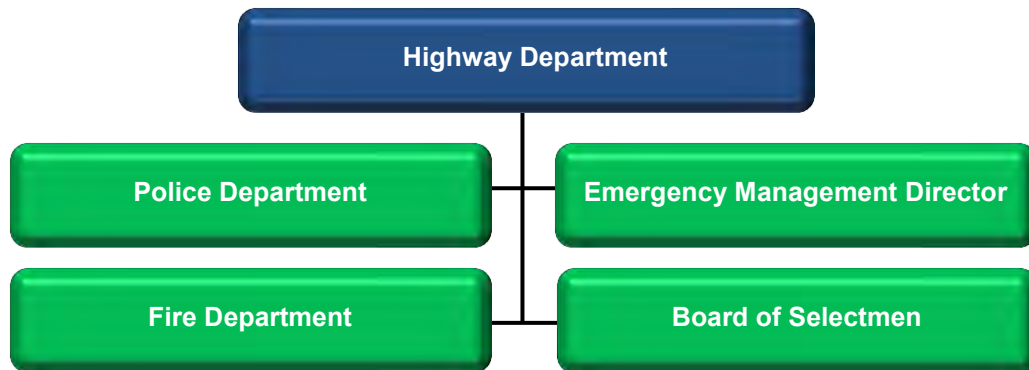
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ESF #3: PUBLIC WORKS & ENGINEERING

GENERAL DESCRIPTION AND AGENCIES

ESF #3 provides for debris clearance, road, highway and bridge repairs, construction, repair and restoration of essential public works systems and services and the safety inspection of damaged public buildings.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of *ESF #3* is to provide for and to implement procedures and policies for the coordination of engineering resources and expertise, surveying, and damage assessment. The purpose also includes initiating the emergency repair of public highways, right-of-ways, bridges, public buildings, water, sewer and critical facilities as well as emergency ice, snow and debris removal and the emergency demolition of unsafe structures.

SCOPE

The scope of *ESF #3* includes responsibilities related to *ESF #1, Transportation*. These include:

- Assessing the damage to the transportation infrastructure.
- Emergency clearing of debris to allow emergency personnel and equipment the ability to perform lifesaving and life protecting activities.
- Providing technical advice and evaluations, engineering services, construction management and inspection, emergency contracting and emergency repair of waste water and solid waste facilities.
- Temporary construction of emergency access routes necessary for passage of emergency response personnel.

- Emergency restoration of critical public utility services, including electric, telephone, gas, supply of potable water, restoration of water systems and provisions of water for firefighting.
- Emergency stabilization or demolition of damaged structures or facilities that are determined to be an immediate threat or hazard to public safety.
- Establishing priorities of transportation resources, determining the priority of highway repair, conducting damage assessment and coordinating emergency management activities with neighboring jurisdictions and state agencies.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Wentworth Highway Department is a year-round, 24-hour as needed operation. The Highway Department is comprised of a backhoe, three dump trucks and a grader. The department staffs two full-time summer employees, including the Road Agent. An additional full-time employee is added for winter operations. The department's mission is to support the citizens of Wentworth through the safe operation, proper maintenance and future development of highway, supporting infrastructure and utilities in a manner that is cost conscience without sacrificing quality.

Wentworth is a member of NH Public Works Mutual Aid. Wentworth's Highway Department may have to rely on outside engineering services at the time of an emergency.

PLANNING ASSUMPTIONS

It is assumed that a significant disaster in Wentworth may cause unprecedented property damage. Structures may be destroyed or severely weakened. Homes, public buildings, bridges and other facilities may have to be reinforced or demolished to ensure safety. Debris may make streets and highways impassable. Public utilities may be damaged and/or partially or totally inoperable.

Sufficient resources may not be available in Wentworth to meet public works and engineering needs at the time of an emergency; neighboring, state and federal assistance may be required to identify and deploy resources from outside the affected area to ensure a timely, efficient and effective response and recovery from the event. The Highway Department will organize and carry out debris clearance in the aftermath of an emergency, but may require external assistance in debris removal when debris includes hazardous materials or situations beyond the capability of manpower and equipment.

In addition, professional engineering is not assumed to be available in Wentworth; professional engineering services may need to be contracted. The Town of Wentworth may need to secure professional engineering assistance during and post-disaster to assess the damage and reparation that is needed.

Additional planning assumptions are as follows:

- If a structure appears unsafe, it will be vacated until a detailed inspection demonstrates its safety or until repairs are made.
- Debris removal and emergency road repairs will be given priority in order to support immediate lifesaving emergency response activities.
- Re-inspection of previously assessed structures and damages may be required.
- The Highway Department is responsible for maintaining the viability of town-owned roads and bridges.
- The State of NH DOT is responsible for maintaining the viability of state-owned roads and bridges. The Town will assist in the maintenance of state owned roads and bridges where possible during an emergency.
- Emergency environmental waivers and legal clearances may be needed for disposal of materials.
- In the event of damage to wastewater equipment, facilities, conveyances, or flows beyond the capacity of the system, overflows of untreated wastewater may occur.
- Citizens will assist in removing debris from the immediate area of their homes and businesses, but will generally need government assistance in hauling it away for disposal. Citizens are often willing to help their neighbors in removing debris.

CONCEPT OF OPERATIONS

GENERAL

This ESF will provide support to the local emergency response efforts following a disaster. Coordination will be maintained between local, state and federal officials as appropriate, in order to maximize efforts. This ESF will work closely with *ESF #5, Information & Planning*, in order to provide damage assessment information to the EOC.

NOTIFICATION AND ACTIVATION

Upon determination of an impending or actual incident requiring public works and engineering capabilities, the EMD will request agency representatives to implement these ESF activities from the EOC.

EMERGENCY RESPONSE

Immediately following the notification and staffing of this ESF, the Highway Department will compile and evaluate damage assessments from its staff and other town departments and establish communications with field units and/or facilities. The Highway Department will coordinate additional engineering and construction resources as needed and provide support and personnel in response to disasters, including terrorist incidents/attacks.

RECOVERY

Upon determination that emergency conditions have stabilized or are improving, the EMD shall direct recovery actions to begin. Recovery operations will include but not be limited to documentation of disaster and restoration costs for possible federal reimbursement, the support of community cleanup efforts, the restoration of essential public services and a post-incident review. The Highway Department will provide a damage assessment report with assistance from federal, state and local officials if warranted.

DEMOBILIZATION

Partial demobilization would occur based upon the current level of response and recovery operations and at the discretion of the EMD in coordination with the Road Agent. Full demobilization would occur following termination of response and recovery field operations and upon the restoration of transportation routes.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

HIGHWAY DEPARTMENT

PRE-DISASTER

- Maintain a list of qualified private contractors and other private and public resources that may be useful for highway, bridge, water and waste water repair.
- Maintain all drainage systems, sewerage collection systems and water system functions.
- Maintain a road and culvert repair program.
- Work with the Planning Board to ensure points of access and roads specifications are met for all new roads.
- Inspect and maintain all town bridges.
- Pre-determine temporary landfill sites.
- Maintain a supply of barricades, signs and temporary fencing for emergency use.
- Adopt procedures to insure fueling capabilities during an electrical outage.
- Maintain an inventory of all public utilities, bridges and roadway conditions.
- Maintain public works mutual aid agreements and membership in the New Hampshire Public Works Mutual Aid Program.

EMERGENCY RESPONSE

- Mobilize needs for resources, manpower and equipment.
- Assist in transportation and traffic control requirements.
- Provide emergency debris clearance to allow emergency personnel and equipment the ability to perform lifesaving and life protection activities.
- Provide temporary construction of emergency access routes necessary for passage of emergency response personnel; construction of fire breaks, as requested.
- Assist in the restoration of critical utility services and telephone.

- Stabilize or demolish damaged structures or facilities determined to be an immediate threat or hazard to public safety, per instruction from the Fire Chief and/or EMD.
- Provide staff and equipment as available to assist other departments.
- Make expedient repairs to essential public facilities to restore them to operation or protect them from further damage.
- Manage the disposal of debris from private and public property.
- Contact NH Public Works Mutual Aid for additional resources as needed.
- Provide status reports to the EMD per *ESF #5, Information & Planning* to include:
 - Status of debris removal activities
 - Status of critical infrastructure.
 - Emergency access routes
 - Unmet needs
 - Status of NH DOT roads
 - Status of public utility services restoration

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Provide direction and control and operational support at the EOC to assist in the implementation of *ESF #3*.
- Coordinate with Homeland Security & Emergency Management for additional public works equipment.

BOARD OF SELECTMEN

- Provide operational support for the Highway Department to assist in the implementation of *ESF #3*.
- Support management efforts and the financial needs of the emergency.

POLICE DEPARTMENT

- Develop procedures for re-entry and removal of personal items from damaged structures.
- Coordinate traffic control activities.
- Coordinate with the Highway Department and other departments to assess the situation.

FIRE DEPARTMENT

- In coordination with the EMD and other departments, stabilize or demolish damaged structures or facilities determined to be an immediate threat or hazard to public safety in coordination with EMD and other departments.
- Provide personnel to assist in *ESF #3* as needed.
- Working with local, state and federal agencies, serve as a member of safety and damage assessment teams assessing public buildings for potential fire damage, hazards, etc.

EQUIPMENT INVENTORY LIST – ESF #3, PUBLIC WORKS & ENGINEERING

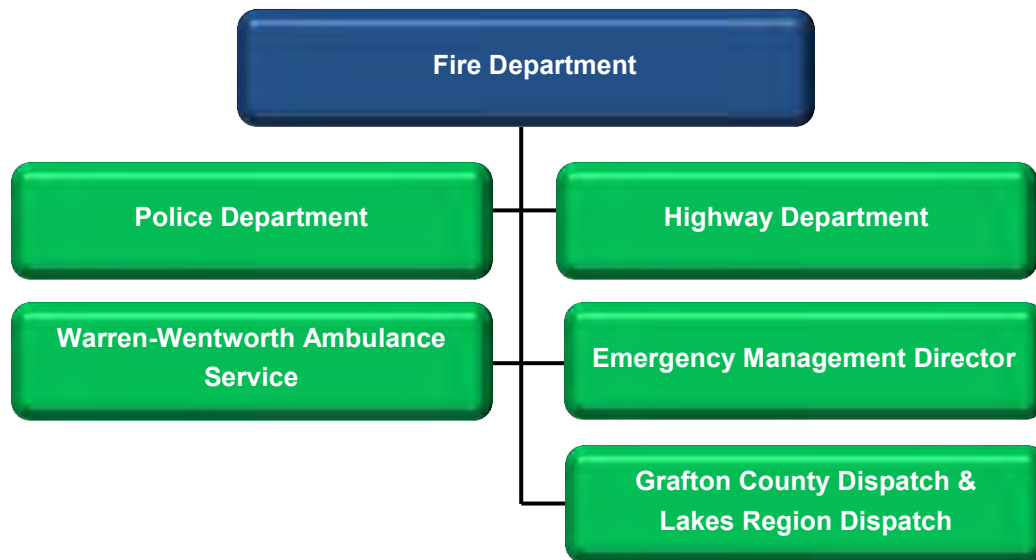
Resource (Equipment)	Model	Capacity	Location	Fuel	FEMA Cost Codes
Dump Truck	2014 Ford F550	w/plow, wing and sander	Highway Department	Diesel	
Dump Truck	2014 Freightliner	w/plow	Highway Department	Diesel	
Plow Truck	2012 International	w/plow	Highway Department	Diesel	
Backhoe Loader	2010 John Deere		Highway Department	Diesel	
Grader	2005 John Deere		Highway Department	Diesel	
Other Highway Department Inventory					
2015 Power Eagle DC-3505 Pressure Washer					
2000 Hotsy Steam Trailer W/Generators					
0 Wing Plow snow grader					
0 Sweepster Broom w/wet system					
0 Wing plows snow					
0 Concrete Floor Saw SK14-9H					
0 Dirt Compactor PC600 Chassis 50155					
0 Misc. Hwy Equipment Chain Saws, John Deere					
0 Rake Behind and Front					
0 Swenson Sander					

ESF #4: FIREFIGHTING

GENERAL DESCRIPTION AND AGENCIES

ESF #4 provides for the mobilization and deployment of firefighting resources to combat incidents involving wildland fires, urban/rural fires and structural fires; it provides incident management assistance for on-scene incident command and control operations.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of *ESF #4* is to provide a coordinated response of local resources for the mitigation of wildland fires, urban/rural fires, structural fires and incidents of a magnitude that require the expertise of the firefighting community resulting from a natural, human-caused or technological disaster.

SCOPE

This ESF shall include actions taken through the application of personnel, equipment and technical expertise to control and suppress incidents that have exceeded available resources.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Fire Department functions include fire safety, fire surveillance, reporting procedures and firefighting for all types of fires.

The Wentworth Fire Department is a full-service municipal fire department providing quality fire services to the residents and visitors of Wentworth 24 hours a day, 365 days a year. The Department staffs a volunteer Chief and 15 volunteer firefighters and operates one station within the Community. The Wentworth Fire Department participates in Lakes Region Mutual Fire Aid and with area departments. The Wentworth Fire Department is also a member of the Lakes Region Mutual Fire Aid HazMat Response Team. The Wentworth Fire Department is as well-equipped to perform its assigned functions as any community of comparable size.

The Fire Department maintains Standard Operating Guidelines (SOGs) for fire suppression, vehicular accidents, lost children, etc. and regularly trains its personnel in those procedures. Coordination with other emergency services is standard procedure.

PLANNING ASSUMPTIONS

The Wentworth Fire Department is the largest single source of manpower in the Community, but, in a major emergency, it may need additional personnel and equipment to perform its assigned tasks. Due to the nature and size of the emergency, mutual aid assistance may be unavailable or severely limited, so expedient measures may have to be developed at the time of crisis.

Planning assumptions include, but are not limited to, the following:

- Fires may be generated as a result of disasters either natural or human-caused.
- A fire of unprecedented size will require more resources than the Town and local mutual aid fire departments can provide.
- In the event of a major disaster or catastrophic event, there is high probability that neighboring communities, which the Town would normally rely on for assistance, will also be adversely affected; these fire departments would most likely be totally committed and stretched beyond their response capabilities.
- Coordination and direction of the local efforts, including volunteers, will be required.
- Secondary events or disasters will threaten lives and property as well as firefighting personnel.
- Water delivery systems may be damaged or inoperable in affected areas, resulting in reduced or nonexistent water pressure for firefighting operations.
- Vehicle access will be hampered by occurrences such as bridge failures, damage to and debris in roadways; damaged areas will be restricted and not readily accessible except in some cases by air.

CONCEPT OF OPERATIONS

GENERAL

The Wentworth Fire Department is the primary agency responsible for local operations to mitigate the effects of urban and wildland incidents in Wentworth.

NOTIFICATION AND ACTIVATION

Upon notification by Lakes Regional Mutual Fire Aid Dispatch of an emergency or an impending incident of disastrous proportions, Lakes Regional Mutual Fire Aid Dispatch will begin call-up of all Fire Department personnel, thus immediately toning all firefighters.

EMERGENCY RESPONSE

Upon notification, the Fire Department will be requested to activate and coordinate *ESF #4* activities from the Fire Station. The Fire Department will implement existing operating procedures, mutual aid agreements and notification as outlined within existing protocols.

The Fire Chief, or his designee, will report to the EOC when directed by the Emergency Management Director and delegate the on-scene command of the department to the next qualified member. Firefighting activities will be done in accordance with the Incident Command System with an Incident Command Post (ICP) established in close proximity to the incident site.

The Fire Department will forward information to the Emergency Management Director who may request activation of the EOC and the appropriate ESFs. If need be, the EMD, upon recommendation of the Fire Department, will request activation of *ESF #14, Public Information*, so that emergency warnings can be disseminated to the general public. The Fire Department will also notify the Emergency Management Director of the state of readiness of the department and request outside assistance if necessary.

RECOVERY

In the post-disaster recovery period, the Fire Department will perform the following functions:

- Perform decontamination functions, as described in SOGs, if necessary.
- Assist in providing security for disaster-affected areas, if requested.
- Assist in clean-up operations.

DEMOBILIZATION

Partial demobilization would occur based upon the current level of response and recovery operations and at the discretion of the EMD. Full demobilization would occur following termination of response and recovery field operations.

ROLES AND RESPONSIBILITIES**PRIMARY AGENCY****FIRE DEPARTMENT****PRE-DISASTER**

- Enforce all existing fire codes.
- Carry out fire safety education for the public.
- Develop and maintain emergency management plans, procedures and supplies as they relate to emergencies and disasters.
- Maintain up-to-date information on types and quantities of hazardous materials present in the Town, such as Tier II facilities, if any.
- Maintain an up-to-date inventory of all available firefighting resources including equipment, specialized supplies and personnel.
- Test, inspect and maintain all firefighting apparatus and resources on a regular basis.
- Provide Fire Department personnel training in all aspects of firefighting including fire suppression, rescue, HazMat response and incident command.
- Maintain running cards for the proper response to fire incidents.
- Develop and maintain mutual aid agreements with other departments.
- Review and update Standard Operating Guidelines on an annual basis.

EMERGENCY RESPONSE

- Extinguish and contain all fires including those on state or federal land (only if federal authorization is given).
- Receive notification of an actual or impending emergency and forward it to the Emergency Management Director per discretion of the Fire Chief.
- Disburse personnel and equipment to predetermined strategic locations.
- Assist in the evacuation of buildings and/or areas as needed.
- Provide support for radiological protection.
- Respond to HazMat accidents/incidents, per *ESF #10, Hazardous Materials*.
- Contact NH Forests & Lands for any and all fires that occur on state-owned land.
- Conduct search and rescue operations per *ESF #9, Search & Rescue*.
- Coordinate public warning procedures with the EMD per *ESF #14, Public Information*.
- Begin call-up of additional department personnel and recruit additional personnel as needed.
- Coordinate fire mutual aid support and other outside assistance if necessary.
- Coordinate with the Highway Department, the State Fire Marshall and other agencies and private contractors as needed to assess the damage to structures, fire equipment and facilities and recommend condemnation of buildings that are determined to be unsafe.
- Coordinate with the State Fire Marshal on fire investigations.
- Provide personnel to other emergency services to augment their capabilities, if available.

- Provide information to the EMD per *ESF #5, Information & Planning* for inclusion in the SitRep such as:
 - Damage assessment information
 - Status of firefighting activities
 - Status of critical areas (i.e. fire station, communications and storage areas)
 - Major *ESF #4* issues/activities
 - Status of staffing and resources, both unmet and in excess
 - Status of operational facilities (i.e. staging areas)

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Provide direction and control at the Emergency Operations Center.
- Contact NH Homeland Security and Emergency Management if the situation warrants.

POLICE DEPARTMENT

- Coordinate emergency transportation routes, traffic and crowd control.
- Provide equipment and personnel support during wildland and other large-scale firefighting operations, as needed and available.

HIGHWAY DEPARTMENT

- Provide equipment and personnel support during large scale firefighting operations.
- Maintain transportation routes to provide access for emergency response vehicles.

WARREN-WENTWORTH AMBULANCE SERVICE

- Provide first response medical care and immediate medical stabilization.
- Assist with the functional needs population as needed.
- Provide medical transportation.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH

- Receive notice of emergency situations, road closures and pending transportation issues and forward information to the appropriate department and the EMD for action.
- Provide initial notification and ongoing communication to all responders.
- Dispatch emergency services for Fire, EMS (LRFMA) and Police (Grafton County).
- Provide backup communications for the Town (i.e. mobile communications capabilities).
- Assisting in providing public warning in coordination in accordance with *ESF #14, Public Information*.
- Issue CodeRED messages at the direction of the EMD.

EQUIPMENT INVENTORY LIST – ESF #4, FIREFIGHTING

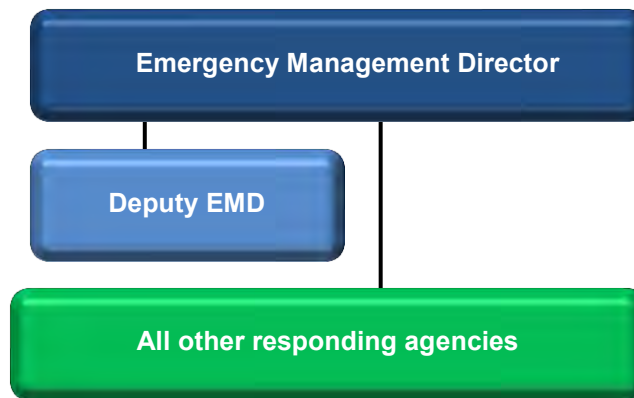
Resource (Equipment)	Model	Capacity	Location	Fuel	FEMA Cost Codes
Fire Truck	2014 Ford X5H0		Fire Station	Diesel	
Fire Truck	2008 Freightliner		Fire Station	Diesel	
Fire Truck	1997 International		Fire Station	Diesel	
Fire Truck	1985 Chevrolet		Fire Station	Diesel	
Other Fire Department Inventory					
1997? Generator					
1997 1100 Hose 4"					
1997 200' Left Side W/Nozzle And Hose					
1997 200' Right Side W/Nozzle And Hose					
1997 28' Extension Ladder					
1997 5" 2 1/2 Gated Y					
1997 500' Hose 3"					
1997 900' Hose 2 1/2"					
1997 Deck Gun X					
1997 Deck gun Ground Mount					
1997 High Band Mobile Radio					
1997 Portable Pump					
1997 Portable Tank 2100 Gallons					
1997 Scott Air Packs (4)					
0 Miscellaneous Fire Equipment					

ESF #5: INFORMATION & PLANNING

GENERAL DESCRIPTION AND AGENCIES

ESF #5 provides for the overall management and coordination of emergency operations in support of local government; collects, analyzes and disseminates critical information on emergency operations for decision making purposes; identifies the roles and responsibilities of state government in coordinating federal assistance to local government.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of this ESF is to compile, analyze and coordinate the collection of data relevant to injury, death and damage assessments in disaster areas.

SCOPE

The scope is the overall coordination and collection of data activities at the local EOC in order to formulate response and recovery actions. However, decision and assignment of resources are not executed in *ESF #5*. The primary role of *ESF #5* is to serve as a clearinghouse of information for all interested parties. *ESF #5* is also responsible for establishing and maintaining a message center and coordinating initial needs and damage assessment activities. The activities are grouped among the following functions:

- **Information Processing**
To process essential elements of information from local, state, federal and other resources and to disseminate information in order to provide for adequate response activities.
- **Reports**
To consolidate information and document response activities and to provide essential information to local, state, federal and other sources in timely reports. *ESF #5* will develop and revise Situation Reports using statistical, narrative and graphic information from response and recovery operations, which provide an overall description of the situation.

- **Displays**
To develop, maintain and display information and status in order to facilitate briefings and current activities.
- **Planning and Support**
To plan and support activities used to consolidate data to support the preparation of the Action Plan.
- **Technical Services**
To coordinate remote sensing and reconnaissance requirements; provide hazard-specific technical advice to support operational planning; and use additional subject matter experts or technical specialists, as needed.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

In every emergency situation there is a need to communicate and plan effectively so that all responders are fully aware of steps that are being taken by others. The gathering of ever-changing critical information, the reporting of information in a way that can be uniformly understood and the preparation of documents to support command and control are vital to a successful operation. In Wentworth, this responsibility will fall upon the EMD so that a single entity, with support help, is able to maintain the flow of information and updates from responders in the field.

In assuming the role of Primary Agency for *ESF #5*, the EMD will gather and disseminate information in order to facilitate planning efforts and to help determine the need for assistance from other local communities, the State and the Federal Government.

PLANNING ASSUMPTIONS

It is assumed that in any emergency the relay of information will pass between emergency responders and the Emergency Management Director.

Other planning assumptions are as follows:

- There may be delays in establishing full information processing capabilities.
- There may never be complete information
- During a disaster, message flow may bottleneck in the EOC due to intense levels of activity.
- Early in the event little information will be available and initial information received may be vague or inaccurate. Further uncertainty may be caused by conflicting information, misinformation and rumors.
- Communications and transportation disruptions may hamper the collection and dissemination of accurate information.

CONCEPT OF OPERATIONS

GENERAL

Typically, the activities of *ESF #5* will commence once the local EOC is activated due to an emergency situation. The following provides an overall description of the concept of operations.

In response to an incident, the following may occur:

- Emergency responders at all levels of government will initially assess the situation to identify the response actions needed. The assessment will provide:
 - Gross assessment of disaster impacts including the identification of the boundaries of the damaged areas and the type and severity of the damages, including the status of vital facilities.
 - General assessment of the status of government operations.
 - The operational status of critical facilities such as staging areas, mobilization centers, etc.

The assessment of the incident, if warranted, will be communicated to *ESF #5* where it will be directed to the appropriate operational element needing the information.

- The various support agencies to *ESF #5* will gather, disseminate and transmit data to the Primary Agency. *ESF #5* will collect, summarize, analyze, display and disseminate critical elements to the operational support of the local EOC. Such elements include but are not limited to:
 - Boundaries of the disaster area
 - Social/economic/political impacts
 - Jurisdictional boundaries
 - Status of transportation system
 - Status of communications system

NOTIFICATION AND ACTIVATION

In response to an event that would cause the activation of the local EOC, Grafton County Dispatch and Lakes Region Dispatch would initiate notification to the EMD who would establish him/herself at the EOC and begin activities related to *ESF #5*.

EMERGENCY RESPONSE

The initial actions include the activation of the ESF, the processing, collecting and dissemination of information and the determination of staff requirements at the local EOC.

RECOVERY

Recovery actions will be at the discretion of the Emergency Management Director. Though two separate sequence frames, it is not expected that the recovery actions for *ESF #5* will differ from the emergency response actions.

DEMOBILIZATION

Partial demobilization would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur at the termination of the operational elements at the local EOC.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

EMERGENCY MANAGEMENT DIRECTOR

PRE-DISASTER

- Prepare and maintain maps, displays, reference materials, databases and other information sources for use during an emergency.
- Develop a system for collecting and analyzing information.
- Make provisions for the necessary resources that are required to implement ESF #5, such as:
 - Computers with appropriate software (GIS, CAD), hardware (printers, keyboards, etc.) and operators
 - Data collection and reporting forms
 - Telephones, radios, fax machines and other communications equipment
 - Maps, US Census Data and other reference materials
- Train team members in use of data collection and analysis systems (tabletop and/or full scale drills).
- Review and maintain the Emergency Operations Plan on an annual basis.

EMERGENCY RESPONSE

- Assemble a team to assist in the gathering and dissemination of information.
- Prepare planning action plans and reports and develop special reports describing specific actions, priorities or contingency planning requirements as requested based on input from other ESF operational elements.
- Maintain status boards, maps and charts critical to the operation of the local EOC.
- Prepare periodic informational reports for Homeland Security & Emergency Management through WebEOC.
- Maintain records of expenditures and resources utilized.
- Obtain technical advice, as needed.
- Log and track local, state and federal response actions and requests to support operational elements.
- Collect and provide ESF status information for inclusion into Situation Reports (SitRep).
- Gather and analyze information to be issued to the general public through *ESF #14, Public Information*.

- Collect and provide ESF status information for inclusion into Situation Reports (SitRep) based on information such as:
 - Number of deaths or injuries
 - Missing persons
 - Boundaries of the disaster area
 - Designation of an area of operations
 - Access points
 - Special hazard areas: e.g. quarantined, flooded
 - Hazard specific information
 - Weather data
 - Status of critical facilities & infrastructure
 - Activated emergency management facilities
 - Shelter and mass care information
 - Immediate life-threatening situations
 - Available non-local resources
 - Status of reconnaissance activities
 - Building condition data
 - Categories of missing information
 - Status of key personnel
 - Projected further responses
 - Historical information

SUPPORT AGENCIES

DEPUTY EMD

- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

ALL OTHER RESPONDING DEPARTMENTS

- Provide the EMD with current and appropriate information on emergency actions being taken by each department.
- Assist the EMD with planning concepts and needs assessment.
- Assist the EMD with technical and or logistical needs.
- Provide the EMD with the necessary staff and tools that are required to effectively gather, analyze and disseminate information.
- Provide maps for planning and EOC display purposes.

Please refer to “General Responsibilities” in the Basic Plan for more information on individual department responsibilities.

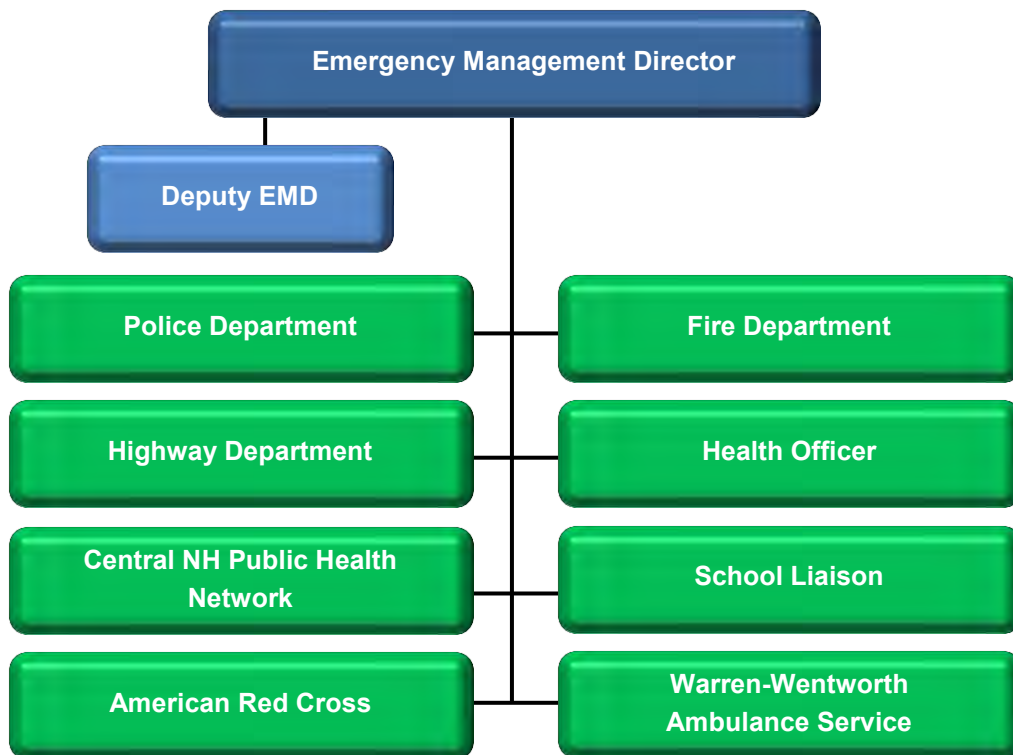
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ESF #6: MASS CARE & SHELTER

GENERAL DESCRIPTION AND AGENCIES

ESF #6 manages and coordinates sheltering, feeding and first aid for disaster victims; provides temporary housing, food, clothing and assistance to the functional needs population in situations that warrant mass care systems.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

To coordinate the provision of mass care, shelter, feeding and emergency first-aid after a disaster or other event that requires activation of this Plan.

SCOPE

In this Plan, the American Red Cross is a designated support agency and when called upon, will assist the other support agencies in the establishment and operation of shelters and mass care. The Emergency Management Director will oversee all mass care and shelter operations as required based on the evacuation needs and the emergency in general.

In the event of a prolonged disaster exceeding 24-48 hours, Wentworth could require the assistance of the American Red Cross (ARC). The ARC independently provides mass care to all disaster victims as part of a broad program of disaster relief, as outlined in charter provisions enacted by the United State Congress, American Red Cross Act of January 5, 1905 and the Disaster Relief Act of 1974.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The recommendation to evacuate people at risk during an emergency situation automatically requires that shelter spaces be made available and feeding operations for evacuees begin. The primary shelter is the location to which evacuees are directed at the time of an emergency.

In Wentworth, the designated primary shelter is the Wentworth Elementary School. If the need arises and the Wentworth Elementary School is not available, the Baker River Bible Church would be utilized as a secondary shelter facility. In the unlikely event that both the Wentworth Elementary School and the Baker River Bible Church be compromised, the fire station & the library could be made available for sheltering.

PLANNING ASSUMPTIONS

Planning assumptions for mass care and shelter are as follows:

- Mass care shelters are temporary in nature and are designed for people displaced as a result of an emergency incident or disaster.
- Shelter and mass care needs may range from very short term operations for a limited number of people where the primary objective is to provide protection from the weather, seating and access to restrooms, to more lengthy operations where feeding, sleeping and shower facilities are desirable and assistance must be provided to evacuees.
- In slowly developing disasters, such as a slowly rising flood, there may be warning and evacuation time to establish shelters in advance.
- Other disasters can occur without warning; shelters, first aid, mass care and feeding sites may have to be set up with no advance notice.
- The American Red Cross will begin provision of mass care and shelter services only in response to requests from emergency management officials at the local, state or federal level. The American Red Cross will respond to requests for disaster assistance within approximately two hours; actual assistance from the Red Cross will be dependent upon the nature of the hazard, the size of the hazard's geographical area and the availability of staff.
- Shelters may be opened in response to emergencies outside of the Town.
- Long term mass care may be required following some disasters.

- Mass care facilities will receive priority consideration for structural inspections to ensure safety of the occupants.
- Spontaneous shelter volunteers will require coordination; the appearance of spontaneous volunteers and the influx of emergency response personnel may place additional burdens on the shelter system.
- Some people who are not at risk may seek shelter.
- For hazards that are highly visible or receive extensive media coverage, people may evacuate before an official recommendation.
- Law enforcement may be required at mass care facilities for crowd control and security.

CONCEPT OF OPERATIONS

GENERAL

Mass Care needs can be met through not only sheltering but also cooling/warming stations, shower-only facilities, fixed or mobile feeding, local town shelters or regional shelters. All shelters should be ADA compliant.

The Emergency Management Director, along with supporting staff, will advise the public through *ESF #14, Public Information*, of the shelter locations, the procedures to follow when evacuating and recommendations that evacuees bring as much non-perishable foods with them as possible.

Mass care, sheltering, feeding and emergency first aid activities will begin as soon as possible after the disaster occurrence (or before, if there is advance warning.) Mass care services may not be available to relief workers for first 72 hours. The American Red Cross, state agencies and resources from the private sector may also be called upon to support the mass care function.

The Town of Wentworth is responsible for the mass care and sheltering of its citizens as a result of an emergency situation or disaster. In order to respond in the most efficient manner to the needs of evacuees and victims who may require mass care and sheltering, a detailed Shelter Plan should be established in advance. The Emergency Management Director, the American Red Cross and other town officials should compile a comprehensive Shelter Plan which will serve as a stand-alone annex to this EOP. A short list of shelter recommendations is available in Chapter 9.

The Town of Wentworth currently does not have a supply of shelter materials; inventory and other resources (i.e., medical) may be available from the Central NH Regional Public Health Network, the American Red Cross and the NH National Guard.

Shelters operated by the American Red Cross and most other organized volunteer groups do not allow pets, only service animals are allowed in the general population shelter area. If the Community allows, pets can be housed in a separate section of the shelter. A number of studies have indicated that some people, particularly the elderly will not leave their homes if they cannot take their pets with them.

Leaving animals may also place them in harm's way. Pet owners have been known to return to evacuated areas in search of their pets, in spite of the danger warnings. *ESF #16, Animal Health & Sheltering* addresses these issues in more detail.

NOTIFICATION AND ACTIVATION

The Emergency Management Director is responsible to notify local and state agencies and the American Red Cross (AR) and support agencies that a major disaster has occurred or is imminent and may result in activation of *ESF #6*.

EMERGENCY RESPONSE ACTIONS

The Emergency Management Director will inform *ESF #6* Support Agencies of plan implementation and share information about what has occurred and initial response actions. The EMD will then activate the Shelter Plan and call in the necessary staff to open and staff the facility. Communications to shelter staff will be through the normal communications network unless this network is significantly damaged in the emergency. In this case, components of *ESF #2, Communications & Alerting*, will be enacted to facilitate the staffing of the shelter.

Any communications to the general public or the news media will be made per *ESF #14, Public Information*, by an appointed Public Information Officer upon approval of the EMD and the Board of Selectmen.

RECOVERY ACTIONS

Recovery operations, as determined by the Emergency Management Director, may be initiated during response operations and may include, but not be limited to, the following:

- Assistance to evacuees in returning to their homes.
- Assistance with temporary housing for evacuees who cannot return to their homes.
- Public information regarding follow-up programs that may be available.
- Crisis counseling services as needed through disaster mental health team(s).
- The return of the shelter(s) to its previous use and condition.
- The collection of garbage and refuse in coordination with *ESF #3, Public Works & Engineering*.
- Compilation of documents, records, costs, and all expenses that may or may not be eligible for reimbursement.
- An evaluation of procedures to ensure future operational readiness and success.

DEMOBILIZATION

The EMD shall ensure that all health and safety issues are resolved prior to full demobilization and that all essential services and facilities are re-established and operational. Partial demobilization would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur at the termination of the operational elements at the local EOC and when there is no longer a need for mass care and sheltering.

ROLES AND RESPONSIBILITIES**PRIMARY AGENCY****EMERGENCY MANAGEMENT DIRECTOR****PRE-DISASTER**

- Coordinate with the American Red Cross to designate a primary shelter and secondary shelter.
- Develop and maintain a primary shelter and shelter plan.
- Identify and secure permissions to use those buildings to be designated as shelters.
- Practice and test the Shelter Plan in advance of a future emergency situation.
- Pre-designate and train shelter manager(s) to open and maintain shelter operations.
- Develop a plan for relocation of evacuees during and after the emergency to ensure an accurate tracking procedure.

EMERGENCY RESPONSE

- Organize and coordinate all shelter activities and needs or designate a "Shelter Coordinator" at the time of the emergency.
- Mobilize staff and open shelter(s) keeping them operating as long as necessary.
- Provide individual and family assistance consisting of the provision of emergency food, clothing and shelter.
- Notify the NH Regional Office of the American Red Cross and State Emergency Management of the activation of *ESF #6*.
- Notify the general public of the shelter locations and what to bring to the shelters through *ESF #14, Public Information*.
- Assist with the provision of the transportation of goods, services and people to shelter sites per *ESF #1, Transportation*.
- Register and track shelter occupants.
- Establish a system and assist in answering disaster welfare inquiries, in coordination with the American Red Cross.
- Identify additional resource requirements and request assistance per *ESF #7, Resource Support*.
- Maintain communications between the shelter(s) and the EOC and designate an EOC representative to report to the EOC on behalf of the shelter operations in coordination with the American Red Cross.
- Work with the Health Officer to insure the safety of food provided at the shelter.
- Identify security requirements and notify the Police Department per *ESF #13, Law Enforcement & Security*.
- Coordinate with *ESF #8, Health & Medical Services*, for the treatment of ill and or injured patients at the shelter and transportation as needed.
- Identify fire protection issues and notify the Fire Department per *ESF #4, Firefighting*.
- Coordinate with *ESF #16, Animal Health & Sheltering* to provide shelter for pets.

- Obtain cots and blankets from American Red Cross, NH National Guard, State Emergency Management and the Central NH Regional Public Health Network.
- Coordinate with *ESF #11, Food & Water* and *ESF #15, Volunteers & Donations* to obtain necessary resources for shelter evacuees.
- Provide “Safe & Well” (ARC) information to evacuees and their families in coordination with the American Red Cross.
- Submit daily mass care facility reports for inclusion in the SitRep per *ESF #5, Information & Planning*, that includes:
 - Number of shelter occupants
 - Number of meals served
 - Consumed resources
 - Supplies received and expended
 - Condition of the facility
 - Identification of any unmet needs

SUPPORT AGENCIES

DEPUTY EMD

- Work with the EMD on all pre-disaster activities.
- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

POLICE DEPARTMENT

- Provide assistance for traffic control and transport to and around the emergency shelter.
- Provide security and law enforcement at shelter and mass care facilities, as available
- Provide backup communications links from shelter facilities to the EOC via the use of 2 way radios.
- Coordinate assistance with pet sheltering.

FIRE DEPARTMENT

- Inspect shelter and mass care facilities for fire safety and provide fire surveillance as needed.
- Provide personnel to assist with the initial setup of the shelter.

HIGHWAY DEPARTMENT

- Assist in obtaining and delivering shelter equipment & supplies.
- Ensure the power, water supply and sanitary services at mass care facilities are maintained during an emergency situation.
- Assist in posting directions and road signage.
- Clear parking lots and evacuation routes of debris and/or snow.

WARREN-WENTWORTH AMBULANCE SERVICE

- Coordinate the treatment of ill and or injured patients at the shelter per *ESF #8, Health & Medical Services*.
- Make arrangements per *ESF #8, Health & Medical Services*, for the medical transport of patients from the shelter to area medical facilities.

HEALTH OFFICER

- Inspect all shelter facilities in advance of and during occupancy to assess health and safety concerns.
- Inspect food preparation activities (in cooperation with the State of NH).
- Insure that heating, sanitation and all potential health hazards are in accordance with State of NH health regulations.
- Participate in shelter training as coordinated by the EMD.
- Monitor conditions including food in the shelter(s) and make recommendations to assure the health and safety of the sheltered.

SCHOOL LIAISON

- Assist with the transportation of people to and from the shelters using mass transportation per *ESF #1, Transportation*.
- Prepare the school as a possible pickup and drop off point during an emergency.
- Prepare the school for occupation and make available on-hand food supplies.
- Participate in shelter training as coordinated by the EMD and as required.
- Assist in providing personnel for registering evacuees, based on availability.
- Recommend to the general public what items should be brought to shelters based on information received from the EMD, the Board of Selectmen and the American Red Cross.
- Advise the general public on pet sheltering locations and requirements.

AMERICAN RED CROSS

- Assist with temporary, short and long-term sheltering of residents as necessary and as available through staffing and operational support.
- Determine needs of individuals and families through case management support and assist in the establishment of a disaster welfare inquiry (family reunification) system, "Safe & Well".
- Assist with the registering of evacuees at shelter locations.
- Assist in the provision of mass feeding for victims and emergency workers.
- Provide individual and family assistance consisting of the provision of emergency food, clothing and shelter.
- Provide a liaison to the local EOC.
- Provide disaster mental health, spiritual care needs and health services.
- Provide shelter and mass care training to town designated shelter volunteers.
- Assist the Town in pre-identifying and assessing shelter locations.
- Provide organizational donation contact information for reference.

- Activate and organize shelter teams and provide shelter kits.
- Coordinate with other jurisdictions and federal and state agencies to provide additional assistance .

CENTRAL NH REGIONAL PUBLIC HEALTH NETWORK

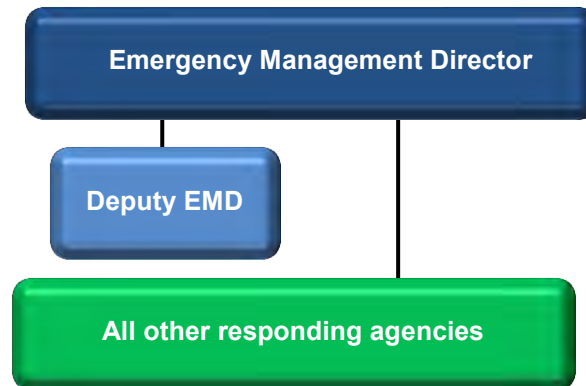
- Provide shelter supplies as available.
- Provide public health supplies as needed.
- Provide volunteer staff through Citizens Emergency Response Teams (CERT) and the Medical Reserve Corp (MRC) as available.
- Provide assistance with this ESF as available.

ESF #7: RESOURCE SUPPORT

GENERAL DESCRIPTION AND AGENCIES

ESF #7 secures resources through mutual aid agreements and procurement procedures for all ESFs as needed; provides for the coordination and documentation of personnel, equipment, supplies, facilities and services used during disaster response and initial relief operations.

PRIMARY & SECONDARY AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The objective of this ESF is to provide logistical support before, during or following a disaster.

SCOPE

ESF #7 provides for the integration and coordination between governments, the private sector and volunteer organizations involved in emergency response and recovery efforts and it describes how state and federal resources will be coordinated to supplement local resources in response to a disaster.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Town of Wentworth will require resources necessary to maintain essential services, to support key personnel and to provide the citizens, both affected and unaffected by the emergency, with at least minimal levels of essential survival resources such as food, water, housing, medical care, fire and police protection, etc. If possible, the stockpiling of as much essential materials as possible will begin during pre-crisis periods on instructions of NH Homeland Security & Emergency Management; the Community may have to survive for an extended period of time on stockpiled resources available until outside assistance can be obtained. Therefore, rationing may become a necessity. Eventually, outside assistance will become available from federal, state or regional sources.

Generally, people will cooperate with official regulations restricting the use of essential resources during an emergency. Should the emergency situation warrant an evacuation of the major portion of the population, those resources deemed in excess to the needs of Wentworth would be transferred to the hosting facility or community.

PLANNING ASSUMPTIONS

An emergency or disaster can occur in Wentworth at any time, any place. It may create significant degrees of human suffering, property damage and economic hardship to individuals, local government and the business community. The Town of Wentworth assumes that there are many emergency situations that may directly produce severe consequences and the varying degrees of impact will affect the response. The Town, in conjunction with the State, is primarily responsible for natural, manmade and technological emergency preparedness and has shared responsibilities with the State and Federal Governments for national security preparedness.

CONCEPT OF OPERATIONS

GENERAL

Upon activation of the Emergency Operations Center (EOC), each emergency services department will report to the EMD on the status of essential resources available, present or predicted shortfalls and needs for additional resources. The EMD will report the shortfalls and needs to NH Homeland Security & Emergency Management and request assistance if the necessary resources are exhausted or not available locally. In order that state and/or federal resources are requested, the Community must show that its capability to continue response is inadequate.

NOTIFICATION AND ACTIVATION

In response to an event that would be cause for the activation of the local EOC, Grafton County Dispatch would initiate notification.

EMERGENCY RESPONSE

The Emergency Management Director will notify local, state and federal agencies as needed regarding the emergency and the anticipated resource requirement. *ESF #7* will provide continuous control and accountability of equipment, personnel, goods and services in support of the disaster. Support agencies will provide logistical support as required.

RECOVERY

ESF #7 will support the emergency organization by providing logistical support for the resolution of all health and safety issues prior to full demobilization and assurance that all essential services and facilities are re-established and operational. Recovery operations may be initiated during response operations.

DEMOBILIZATION

Partial demobilization would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur at the termination of the operational elements at the local EOC.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

EMERGENCY MANAGEMENT DIRECTOR

PRE-DISASTER

- Maintain the Resource Inventory List (Chapter 8) in an up-to-date condition identifying and assessing available resources and facilities that are necessary to respond to an emergency.

EMERGENCY RESPONSE

- Assume overall coordination of resource allocation.
- Request assistance from neighboring communities and/or the State.
- Request authorization of the expenditure of funds.
- Place town personnel on standby or direct to staging areas with some facilities staffed for immediate response.
- Monitor and track staff movement and the status/disposition of all resource requests.
- Stage resources near the expected impact/emergency areas when possible.
- Provide initial reports based on resources that have been requested.
- Provide communication resources in coordination with *ESF #2, Communication & Alerting*
- Provide transportation needs in coordination with *ESF #1, Transportation*.
- Provide food for resource staff in coordination with *ESF #11, Food & Water*.
- Provide fuel in coordination with *ESF #12, Energy*, for resource vehicles.
- Ensure security for staging areas and facilities in coordination with *ESF #13, Law Enforcement & Security*.
- Issue such orders and/or proclamations necessary to conserve essential on-hand resources.
- Authorize the release of excess resources to neighboring communities and/or the State.
- Coordinate requests for additional personnel and equipment.
- Coordinate the use of essential utility services.
- Procure equipment after disaster events.

SUPPORT AGENCIES**DEPUTY EMD**

- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

All Other Responding Departments

- Provide the EMD with current and appropriate information on resource availability and shortfalls. **(All Agencies)**
- Provide security for resources and staging areas as required per *ESF #13, Law Enforcement & Security*. **(Police Department)**
- Provide traffic control for the movement of resources to and from staging areas. **(Police Department and/or Fire Department)**
- Maintain liaison with local contractors and equipment dealers. **(Highway Department)**
- Assist EMD in maintaining a list of construction equipment and personnel available locally. **(Highway Department)**
- Work with the EMD to approve and disburse funds both during and after the emergency as needed. **(Board of Selectmen)**
- Provide personnel and equipment in the implementation of *ESF #7*. **(All Agencies)**

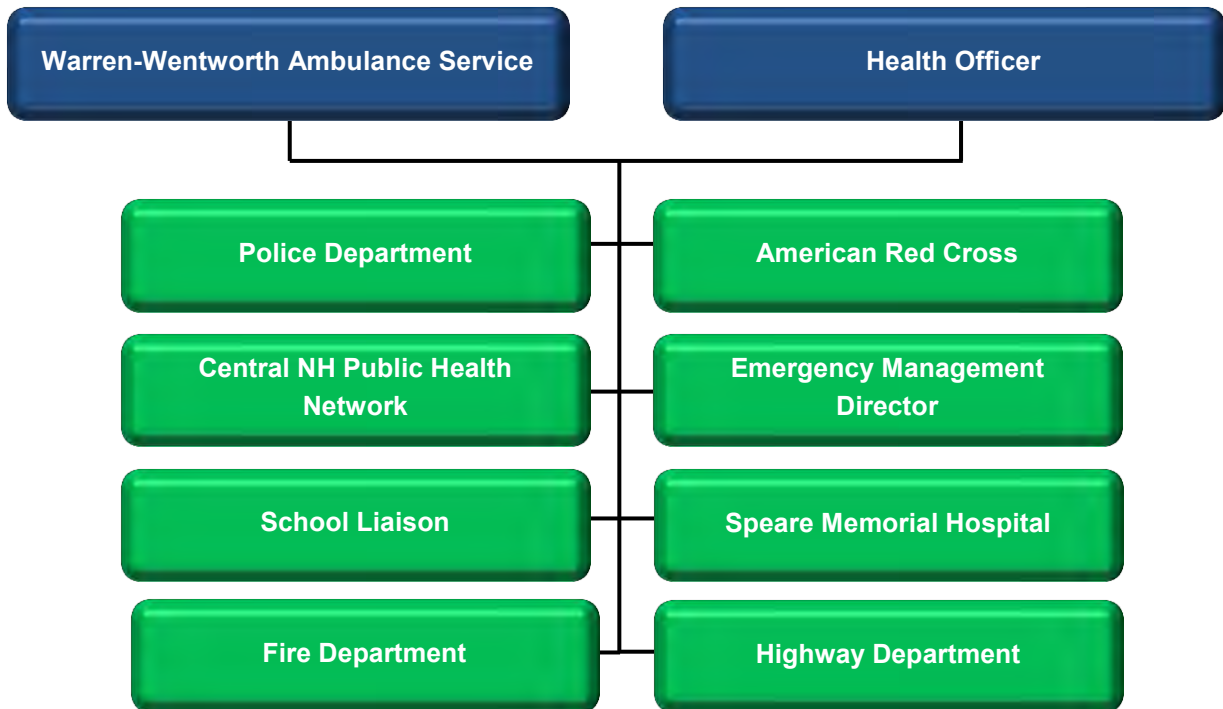
Please refer to “General Responsibilities” in the Basic Plan for more information on individual department responsibilities.

ESF #8: HEALTH & MEDICAL SERVICES

GENERAL DESCRIPTION AND AGENCIES

ESF #8 provides care and treatment for the ill and injured; mobilizes trained health and medical personnel and emergency medical supplies, materials and facilities; provides public health and environmental sanitation services, disease and vector control and the collection, identification and protection of human remains.

PRIMARY & SUPPORT AGENCIES & ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of *ESF #8* is to coordinate the delivery of both primary and supplemental health, medical and basic human services to individuals, families, communities, emergency services personnel and to disrupted or overwhelmed local health and medical personnel and facilities prior to, during and following a disaster. In addition, *ESF #8* provides guidelines for maintaining healthy living conditions during an emergency and to restore essential health functions to the affected area.

SCOPE

ESF #8 includes those actions that support local, private and government efforts to save lives, care for the injured, to transport victims of a disaster to appropriate medical facilities and to protect and respond to public health needs in general. *ESF #8* also covers local mass casualty events or local hazardous materials incidents.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Town of Wentworth contracts EMS services through the Warren-Wentworth Ambulance Service. Warren-Wentworth Ambulance has approximately 12 full-time and 5-6 volunteer members, including a volunteer Director. The ambulance service has three ambulances and serves four communities and the Glenciff Home for the Elderly. The ambulance service has established Standard Operating Guidelines for Emergency Medical Services and regularly trains its personnel in those SOGs and state protocols. Emergency responders are certified to various levels of emergency medical care from EMT to Paramedic and are as well equipped to perform their assigned functions as any community of a comparable size. The Town of Wentworth does not have an appointed Health Officer; the Board of Selectmen by default serves in this position.

Residents of the Town of Wentworth rely chiefly on the medical services provided at the Speare Memorial Hospital which maintains its own emergency response plan. There are registered nurses and physicians from Speare and other area hospitals that live in the Community and/or nearby who could be used to augment the medical capability in addition to volunteers with first aid training. Alternative hospitals would include Cottage Hospital in Woodsville and Dartmouth-Hitchcock Medical Center in Lebanon.

A major emergency affecting the Community and the surrounding area could result in a high rate of casualties and fatalities. Temporary portable morgues may need to be established. All efforts would be expediently handled to deal with a large number of fatalities. Guidance in health matters in an emergency is available from the State Division of Public Health and the Central NH Regional Public Health Network.

The Central NH Regional Public Health Network is a collaborative of municipal and health and human service agencies in the region that encompasses 18 municipalities including one unincorporated place. Through the Central NH Regional Public Health Network, these municipalities have agreed to develop a regional plan to address public health emergencies, the Public Health Emergency Preparedness Response Plan, which is considered an annex to this Plan.

A public health emergency can be caused by natural disasters, biological terrorism, chemical terrorism/accidents, radiological terrorism/accidents, or naturally occurring communicable disease outbreaks. During these events, the Multi-Agency Coordinating Entity (MACE) will ensure each agency within the region provides resource and status information and will coordinate the efforts of the local EOCs within the region. The local EOCs will be responsible for supporting the MACE in coordination, communications, resource dispatching and tracking, information collection, analysis and dissemination. In a public health emergency the local EOC and the MACE will maintain communications with the State DHHS Incident Command and the State EOC. (See Chapter 8, Resource Inventory)

A Mass Casualty Incident (MCI) could occur anywhere in Wentworth and could include hazardous materials or a large number of persons.

PLANNING ASSUMPTIONS

Planning assumptions include, but are not limited to:

- Temporary mortuary facilities or storage areas may need to be established, in the event of a large amount of fatalities.
- Wentworth's diverse population includes the elderly who may have increased health needs.
- Damage to communications and transportation systems may prevent non-damaged facilities from operating due to lack of functioning utilities and employees who may be unable to report to work.
- The public will require guidance on how to avoid health hazards caused by or arising from the emergency.
- Disruption of sanitation services and facilities, loss of power and massing of people in shelters will increase the potential for disease and injury.
- Resources external to the Town of Wentworth (such as Speare Memorial Hospital, Cottage Hospital, the NH Department of Health and Human Services or Central NH Regional Public Health Network) may be available to provide mass administration of immunizations and/or medications.
- Most people will seek medical care on their own.
- Unchecked accumulation of debris, the consumption of contaminated food or water and the inadequate disposal of sewage will result in public health problems if not abated early in the emergency cycle.
- Local medical personnel will spontaneously volunteer to assist.

CONCEPT OF OPERATIONS

GENERAL

The Community has a responsibility to provide medical treatment for casualties caused by a disaster situation and to provide procedures for the handling of fatalities. Hospitals which have a Mass Casualty Plans will invoke its use in concert with this Plan.

In the post-disaster period, potential threats to human health such as contaminated water could be possible; therefore, the public must be alerted and notified of the procedures necessary in safeguarding health.

Because of the wide range of natural and human-caused disasters, many decisions will have to be made at the time of the incident based on an expedient capability assessment and the availability of medical resources. These decisions must be made on the best advice and recommendations available

to Warren-Wentworth Ambulance and the Health Officer in coordination with the EMD and the Select Board. Federal and state officials will assist in the decision-making process.

NOTIFICATION AND ACTIVATION

Upon activation of *ESF #8* by the EMD, the Co-Primary Agencies will establish themselves, or their designees, at the EOC. The Health Officer will serve as the liaison with DHHS, Central NH Regional Public Health Network, emergency shelters, school nurses and home health nursing services as the emergency warrants. State and federal agencies will be notified as are appropriate to the situation. The Central NH Regional Public Health Network will be contacted to assist with *ESF #8*.

EMERGENCY RESPONSE ACTIONS

Upon activation and notification of *ESF #8*, the Co-Primary Agencies will coordinate and provide all medical services related to the emergency. All decisions regarding health and medical functions during a crisis will be made at the EOC in a decision-making process lead by the Co-Primary Agencies with the collaboration of the EMD.

RECOVERY ACTIONS

Recovery will begin when the immediate health needs of the Community have been met and there is no longer a threat of the spread of disease or other health crisis related to the emergency. Warren-Wentworth Ambulance and the Health Officer will ensure that proper medical treatments for casualties caused by a disaster situation have been provided and that procedures for the handling of fatalities have been completed.

DEMOBILIZATION

Upon declaration at the local EOC that the activities and services of *ESF #8* are no longer needed, the EMD will have all active *ESF #8* entities terminate their actions and activities via smooth turnover to appropriate pre-incident organizations and agencies.

ROLES AND RESPONSIBILITIES

CO-PRIMARY AGENCIES

WARREN-WENTWORTH AMBULANCE SERVICE (CO-PRIMARY)

PRE-DISASTER

- Assess options for obtaining adequate medical supplies prior to a disaster.
- Maintain training programs to insure adequate EMS response for all types of disasters.
- Maintain all EMS equipment and vehicles in order to insure readiness at the time of an emergency.

EMERGENCY RESPONSE

- Perform all administrative and operational functions of EMS.
- Coordinate emergency health and medical functions with the Health Officer.
- Assess level of victim injury and recommend the appropriate medical facility for care.
- Gather information concerning injuries and fatalities resulting from emergency situations and forward this information to the EOC as soon possible.
- Coordinate with other area hospitals if as necessary to receive patients.
- Coordinate medical assistance with area healthcare facilities, if necessary.
- Assess the medical capabilities on-hand and report these to the EOC.
- Monitor the safety and health of emergency responders.
- Ensure the triage, treatment and transport of disaster victims is in accordance with established protocols.
- Assure treatment of victims of a hazardous material incident or infectious disease outbreak.
- Make requests for medical assistance, equipment, supplies and health manpower, as appropriate.
- Establish first aid stations, as necessary.
- Develop health-related information for distribution to the EMD for dissemination through *ESF #14, Public Information*.

HEALTH OFFICER (CO-PRIMARY)**PRE-DISASTER**

- Conduct health awareness programs and public outreach campaigns concerning such topics as the use of untreated water, contaminated food and other unsanitary practices following disasters.
- Coordinate immunization campaigns or quarantines as recommended prior to emergency events.
- Take part in and/or conduct specialized training.
- Maintain a complete data base of essential resources that may be needed at the time of an emergency.
- Assist with the development of evacuation plans for the functional needs population residing in private homes.
- Educate the public about maintaining safe and adequate supplies of food and water.

EMERGENCY RESPONSE

- Report to the Emergency Operations Center to advise the EMD of the current situation.
- Establish communications and serve as the liaison with key health and medical organizations (EMS, area hospitals, CNRPHN, NH-DHHS, the NH Medical Examiner, home health care agencies, psychiatric / mental health and social service providers).
- Coordinate the use of outside assets as needed.
- Assist with the evacuation of the functional needs population residing in private homes or residential living facilities (elderly housing).

- Receive and act on any Health Alert Notices (HAN) from the Division of Public Health Services.
- Insure continuity of public health programs and services.
- Ensure that the health needs of the EOC staff are met.
- Monitor food handling and sanitation in emergency facilities.
- Coordinate immunization campaigns or quarantines as needed at the time of the emergency with NCRPHN and with the NH Department of Health & Human Services.
- Coordinate with the *ESF #16, Animal Health & Sheltering*, to remove dead animals.
- In coordination with NCRPHN and other medical professionals, coordinate inspection of food, water, drugs and other consumables exposed to the hazard.
- With assistance from the Department of Health & Human Services, identify and control disease spreading vectors such as flies, mosquitoes and rodents after a declared emergency by taking proper measures such as professional extermination, ground and aerial spraying and the elimination of sites which attract such vectors in coordination
- With the assistance of NH Department of Health & Human Services, conduct epidemic intelligence, evaluation and detection of communicable diseases during a public health incident.
- With the assistance of NH Department of Health & Human Services, identify infectious diseases and monitor and control their spread.
- Provide information to EMD per *ESF #5, Information & Planning*, for inclusion in the SitRep such as:
 - Report on communications with NH DHHS, the Central NH Regional Public Health Network, area hospitals, public schools, nursing homes, etc.
 - Number of casualties, injuries and fatalities
 - Health risks, current and potential
 - Status of staffing and resources, both unmet and in excess

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Provide direction and control at the Emergency Operations Center.
- Assist with the coordination of outside assistance as needed.
- Assist the Co-primary agencies with resource needs per *ESF #7, Resource Support*.
- Coordinate with the Co-Primary Agencies to designate a temporary morgue facility.
- Keep the Board of Selectmen apprised of all *ESF #8* activities.

POLICE DEPARTMENT

- Assure that the needs of the functional needs populations are being addressed (i.e. children, dialysis patients, disabled persons, homebound patients, persons with limited English proficiency, the elderly, homebound patients, patients dependent on home health care services) and notify Warren-Wentworth Ambulance when assistance is needed.
- Provide security and escorts to protect the transport of the Strategic National Stockpile (SNS).
- Provide security at mass medication centers to guard against theft.
- Identify and secure access routes needed for emergency responders.

- Coordinate with the law enforcement agencies from non-impacted areas in the State for the provision of security and restricting access at health and medical facilities within the affected area.
- For local HazMat or mass casualty incidents, assist the EMD and Fire Department as needed (traffic control, criminal investigations, etc.)

FIRE DEPARTMENT

- Respond with HazMat equipment if needed.
- Assist with extrication and rescue as needed.
- Assist with traffic control.
- Assist with transportation and other medical assistance as supplemental personnel are available and needed.
- Assure isolation, decontamination and treatment of victims of a hazardous material incident or infectious disease outbreak.

HIGHWAY DEPARTMENT

- Assist with the staging facility for triage if necessary.
- Assist EMS by making sure the roads are clear for them to perform their duties.
- Assist the Police Department with traffic control.
- Assist with the acquisition and set up of refrigeration equipment required for temporary holding facilities for human remains.
- Support and monitor the disposal of disaster debris, landfill materials and similar items to preserve public health.

SCHOOL LIAISON

- Provide support with school nurses, as available.

CENTRAL NH REGIONAL PUBLIC HEALTH NETWORK

- Coordinate the operation of any regional health incident.
- Establish points of dispensing for vaccines and medication.
- Manage resources and personnel.
- Maintain the regional public health plan.
- Assist with morgue facilities.
- Report disease their presence to the NH Department of Health and Human Services.
- Establish an Alternative Care Site (ACS) if the hospitals become overwhelmed.
- Request activation of the Medical Reserve Corp.
- Activate MACE.

SPEARE MEMORIAL HOSPITAL

- Provide expert medical care and advice as the primary hospital (Speare Memorial Hospital) for Wentworth.
- Coordinate with the Town of Wentworth on Mass Casualty Incidents.
- Provide advice and participation in the Central NH Regional Public Health Network.
- Coordinate with other hospitals as necessary to receive patients.
- Coordinate on-site triage if necessary.
- Provide support for the ACS and Health Officer as necessary.

THE AMERICAN RED CROSS

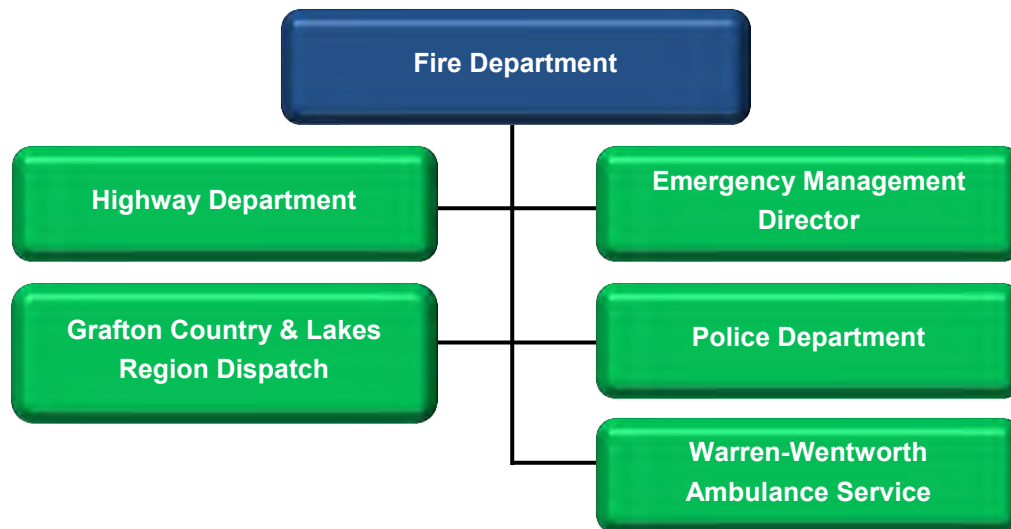
- Provide mass care services.
- Provide shelter services.
- Assist with health surveillance activities in shelters.
- Provide disaster welfare inquiry information.
- Provide disaster mental health services at the shelter(s) and the EOC.

ESF #9: SEARCH & RESCUE

GENERAL DESCRIPTION AND AGENCIES

ESF #9 provides resources for ground, water and airborne activities to locate, identify and remove from a stricken area, persons lost or trapped in buildings and other structures; provides for specialized emergency response and rescue operations.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of this ESF is to provide assistance in all activities associated with search and rescue operations and to coordinate the integration of personnel and equipment resources.

SCOPE

This ESF addresses wilderness and urban search and rescue operations and includes search and rescue on the ground, from the air or in the water.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

Wentworth is a community with an abundance of forested, steep and wet terrain. Lost, confused, disoriented and injured people could find themselves in unfamiliar and unstable locations throughout the forested areas of the Town as a result of a many factors including a large scale separate emergency within the Community.

The topography (much over 1,000 feet above sea level), the climate of Wentworth (which ranges from hot and humid summer conditions to winter blizzard conditions), the abundance of hiking, ATV and snowmobile trails, kayaking, rafting, a town-wide hazardous event and the influx of seasonal tourists who are unfamiliar with the area can all create situations in which persons may become lost, disoriented and/or injured. NH Fish and Game is state mandated as the lead on any search and rescue in the forests of New Hampshire.

PLANNING ASSUMPTIONS

An emergency or disaster can occur in the Wentworth at any time and in any place, although search and rescue would generally be initiated as a result of conditions within the forested areas unless directly related to a large-scale or hazardous event. Significant degrees of human suffering could result from being lost; injuries could be either the cause or the result of being lost or disoriented.

It is assumed that any persons lost and in need of rescue would likely be impacted by weather conditions and could be difficult to reach because of the terrain and road system in Wentworth.

Further assumptions include the following:

- People may be lost, injured or killed while outdoors, requiring search and rescue activities.
- An emergency or disaster may cause buildings to collapse or leave people stranded due to rising water, thus threatening lives and requiring prompt search and rescue.
- Weather conditions such as temperature extremes, snow, rain and high wind may pose additional hazards for disaster victims and rescue personnel.
- A small portion of the Appalachian Trail traverses through Wentworth; hikers may become lost or confused, particularly in inclement weather.

CONCEPT OF OPERATIONS

GENERAL

ESF #9 manages and coordinates the response of local search and rescue resources in response to any incident involving search and rescue operations. These include, but are not limited to, aircraft, collapsed buildings, urban, water and woodlands incidents.

NH Fish & Game is responsible for the search and rescue in inland waters, wilderness and forested areas per RSA 206:26; NH Fish & Game will take the lead upon arrival on the scene.

Urban Search and Rescue is the responsibility of the Wentworth Fire Department. Additional assistance is available from HSEM who will then contact the FEMA Urban Search and Rescue Team (deployed out of Beverly, MA) and neighboring fire departments. These Urban Search and Rescue incidents include but are not limited to collapsed structures and other urban incidents.

With the complexities of any search and the involvement of multiple agencies the utilization of the Incident Command System is required; in particular the utilization of a Unified Command Structure will facilitate more efficient operation.

Recovery of human remains will be performed in cooperation with the Office of the NH State Medical Examiner and the Grafton County Attorney's Office.

NOTIFICATION AND ACTIVATION

The initial notification will normally be made by Lakes Region Dispatch (Fire & EMS). The Primary Agency, the Fire Department, will request the EMD to activate this ESF and will notify the support agencies of the activation. Notification will also be made to NH Fish & Game if the situation warrants. Notification and activation of designated personnel and resources will be the responsibility of the responding agencies.

EMERGENCY RESPONSE ACTIONS

Fire Department SOGs will be initiated to begin and to proceed with search and rescue. The necessary resources will be notified or staged as needed for the scope of the search, depending on the location and conditions on the ground. The Primary Agency will assign an *ESF #9* representative to report to the local EOC as soon as possible after notification of *ESF #9* activation to ensure that communication links are established with local or field command and control elements and other primary and support agencies.

RECOVERY

The Primary Agency will determine the coordination capabilities between local, state and federal officials to initiate recovery efforts and when it is determined that the search and rescue operation is complete or the emergency conditions have stabilized or are improving, the Primary Agency shall begin recovery actions. The Primary Agency will ensure that all health and safety issues are resolved and that all individuals are rescued (or located) and provided with proper medical attention prior to full demobilization.

DEMOBILIZATION

Upon declaration at the local EOC that the activities and services of *ESF #9* are no longer needed, the EMD will have all active *ESF #9* entities terminate their actions and activities via smooth turnover back to appropriate pre-incident status.

ROLES AND RESPONSIBILITIES**PRIMARY AGENCY****FIRE DEPARTMENT****PRE-DISASTER**

- Maintain a list of Search and Rescue (SAR) resources and specialized supplies including but not limited to:
 - Search and Rescue Canine Units
 - Heavy Equipment
 - Specialized Search and Rescue Teams
 - Off Road Vehicles
 - Engineering Resources
 - Aircraft
 - Boats
 - Mass Care Resources
- Make arrangements for responders to obtain building plans during emergencies.
- Assist with the recruitment and training of SAR volunteers.
- Prepare and execute mutual aid agreements for SAR support.
- Maintain all SAR equipment for readiness.

EMERGENCY RESPONSE

- Determine and mobilize resources, personnel and equipment that will be needed for search and rescue.
- Advise NH Fish & Game of any wilderness or water search and rescue event.
- Coordinate and initiate all wildland and water search and rescue operations until responsibility is handed over to NH Fish & Game, who will determine the need to call upon other communities and the State to assist in search and rescue activities.
- Coordinate with the Police Department to provide manpower, equipment and technical assistance for large-scale search and rescue efforts in the appropriate setting.
- Coordinate with *ESF #8, Health & Medical Services*, to ensure the proper health and safety of emergency responders and victims.
- Insure the structural integrity of buildings and/or structures involved with search and rescue operations in coordination with other departments and/or agencies as needed.
- In coordination with *ESF #1, Transportation* and *ESF #13, Law Enforcement & Security*, to determine transportation and traffic control requirements.
- Coordinate with *ESF #13, Law Enforcement & Security*, for security issues around the search site.
- Coordinate with *ESF #11, Food & Water*, to meet the needs of the responders and the victims of the incident.
- Coordinate with *ESF #15, Volunteers & Donations* for volunteer assistance in search and rescue if needed.
- Report to the EOC as needed or designate alternative personnel to report to the EOC.

- Provide personal protective equipment for rescue personnel.
- Collect and maintain the following ESF status information and coordinate *with ESF #5, Information & Planning*, to insure inclusion in the Situation Report (SitRep).
 - Number of victim rescues attempted and completed
 - Status of rescue operations
 - Allocated and requested search and rescue resources
 - Status of critical areas. (i.e. staging and rehab areas)
 - Major *ESF #9* issues/activities
 - Staffing and resource shortfalls and surpluses.

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Support *ESF #9* by providing assistance as needed.
- Provide direction and control at the Emergency Operations Center.

POLICE DEPARTMENT

- Assist and coordinate with Fire Department for search and rescue operations.
- Establish a perimeter and provide access control to SAR sites.
- Determine and control transportation and traffic requirements.
- Provide investigative services in missing person's cases and/or criminal offenses.

HIGHWAY DEPARTMENT

- Support *ESF #9* by providing personnel, engineering, equipment and other resources to assist in search and rescue dependent upon location and ground conditions of the search area.
- Assist with traffic control and security of the search area as needed and available (barricades, etc.).

WARREN-WENTWORTH AMBULANCE SERVICE

- Report directly to the Primary Agency for *ESF #9*.
- Support *ESF #9* by providing medical assistance and personnel as needed and in coordination with *ESF #8, Health & Medical Services*.
- Assess the medical capabilities on-hand and report these to the EMD.
- Assess level of victim injury and coordinate medical assistance with area healthcare facilities, if necessary.
- Ensure the triage, treatment and transport of victims is in accordance with established protocols.
- Make requests for medical assistance, equipment, supplies and manpower, as appropriate.
- Establish first aid stations, as necessary.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH

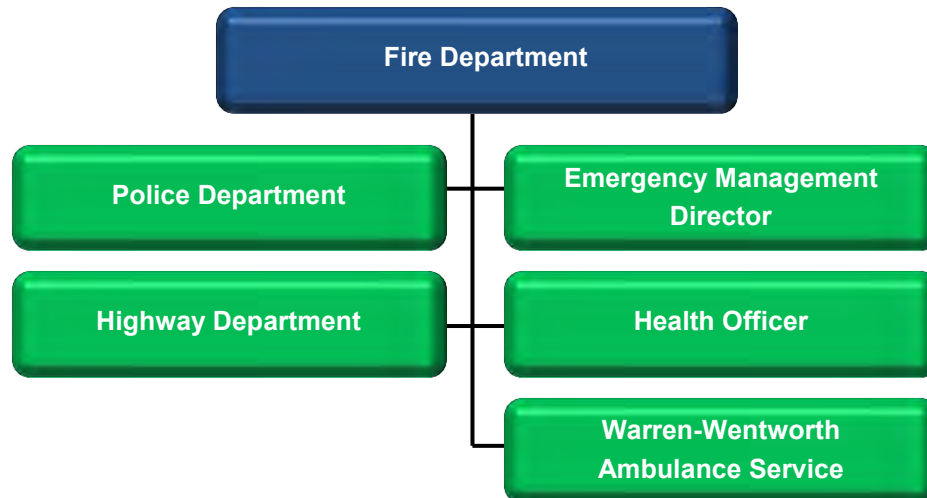
- Receive notice of emergency situations, road closures and pending transportation issues and forward information to the appropriate department and the EMD for action.
- Provide initial notification and ongoing communication to all responders.
- Dispatch emergency services for Fire, EMS (LRFMA) and Police (Grafton County).
- Provide backup communications for the Town (i.e. mobile communications capabilities).
- Assisting in providing public warning in coordination in accordance with *ESF #14, Public Information*.
- Issue CodeRED messages at the direction of the EMD

ESF #10: HAZARDOUS MATERIALS

GENERAL DESCRIPTION AND AGENCIES

ESF #10 provides response, inspection, containment and cleanup of hazardous materials accidents or releases.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

ESF #10 provides a coordinated local response and mitigation of the potential effects of a hazardous materials incident resulting from a natural, human-caused, technological disaster or a terrorist incident.

Although Wentworth does not have the main areas at risk for material transportation incidents (i.e., interstate highway, rail) the risk of exposure remains. This ESF will use the term Hazardous Material (HazMat) in a broad sense to include explosive, flammable, combustible, corrosive, oxidizing, toxic, infectious, or radioactive materials that, when involved in an accident and released in sufficient quantities, put some portion of the general public in immediate danger from exposure, contact, inhalation, or ingestion.

SCOPE

The local scope under this function shall include actions taken through the application of equipment and technical expertise to control and contain HazMat incidents during response and recovery. *ESF #10* will manage and coordinate the HazMat activities surrounding existing or potential disaster conditions. *ESF #10* will utilize established HazMat organizations, processes and procedures.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Town of Wentworth may at some time experience a hazardous materials situation that would require emergency response, assessment, containment, cleanup and post-incident inspection. The following is the situation in Wentworth:

- Hazardous materials are found throughout Wentworth. These materials pose a threat at fixed facilities, in transportation and in storage. When accidental or intentional releases of hazardous materials occur, local emergency response must be prepared to respond to protect the public, emergency responders, the environment and property.
- Several businesses and institutions in Wentworth (i.e. King Forest Industries, Ames Auto & Outdoor Equipment, Shawnee's General Store, Patten Auto, Precision Lumber and the Wentworth Transfer Station) use and store hazardous materials in day to day operations.
- Minor spills resulting from motor vehicle accidents and other sources are handled routinely by the Wentworth Fire Department.
- Although members of the Fire Department have received training in HazMat Response, the Fire Department can only guarantee a defensive response to a HazMat incident and decontamination for response personnel.

PLANNING ASSUMPTIONS

The Town assumes the initial responsibility for the assessment and emergency response to a hazardous materials incident. The Town further assumes that life, property and the water supply could be threatened by a hazardous materials incident depending on the location of the hazard. Further broad assumptions include the following:

- Local, state, federal and private organizations will respond with equipment, resources and technical assistance upon request of the Town.
- Facilities involved in the use, storage and transportation of hazardous materials will cooperate with the Town in preparing for the response to HazMat releases.
- Once local jurisdictions have exhausted all of their resources, and an emergency declaration has been made, state and federal resources may be made available.
- Several HazMat incidents may occur simultaneously following a major disaster such as an earthquake.
- Although members of the Fire Department have received training in HazMat Response, the Fire Department can only guarantee a defensive response to a HazMat incident and decontamination for response personnel.

CONCEPT OF OPERATIONS

GENERAL

Hazard materials incidents require specific guidelines and procedures to not only insure the safety of the public but also to insure the safety of emergency responders who are responsible for the cleanup. Standard HazMat Operating Procedures and Best Practices form the basis for response to a hazardous materials incident.

NOTIFICATION AND ACTIVATION

Upon notification of an incident, the Fire Department will be requested to activate and coordinate *ESF #10* activities from the EOC. The Fire Department will implement existing operating procedures, mutual aid agreements, vendor contracts and notifications as outlined within existing protocols. Deployment of personnel and resources will take place in accordance with established mobilization guidelines.

EMERGENCY RESPONSE ACTIONS

Activities of *ESF #10* will commence upon report of a hazardous material incident. A Fire Department designee will locate at the local EOC as soon as possible after notification. The Fire Department designee will ensure that communications interoperability is established and maintained with local command and control, other ESF primary and support agencies, regional HazMat teams, state and federal counterparts and others as deemed necessary according to existing procedures. Depending on the circumstances, assistance may be requested of: NH Department of Safety, NH Department of Environmental Services, US EPA and other private and/or government HazMat response agencies. Federal law requires the use of the Incident Command System at all HazMat incidents

Evacuation, sheltering, selective sheltering and shelter in place could also be part of the emergency response, depending on the situation. The appropriate ESFs will be activated if needed for sheltering and evacuation: *ESF #1, Transportation, ESF #6, Mass Care & Shelter and ESF #16, Animal Health & Sheltering*. In addition, decontamination and/or medical treatment may be necessary and implemented through *ESF #8, Health & Medical Services*.

RECOVERY ACTIONS

Initiation of recovery operations will occur when feasibly possible and will follow prescribed HazMat response operation protocols. Recovery will begin when all HazMat releases are isolated, cleanup has begun and it is considered safe for citizens to re-enter peripheral areas.

Disposal of hazardous waste will generally be handled by a private waste contractor with the responsible party paying for mitigation and disposal.

DEMOBILIZATION

Partial demobilization would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur when all hazardous materials have been cleaned up to the extent that they no longer pose a threat to human, animal or environmental

health, response equipment and personnel have been decontaminated, the damage has been assessed and operational elements of this ESF are no longer required.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

FIRE DEPARTMENT

PRE DISASTER

- Receive and maintain annual Tier II data reporting information on hazardous materials used and stored in the Town for use in emergency planning.
- Train emergency personnel and provide protective equipment.
- Identify resources for HazMat response and recovery.
- Meet periodically with facilities that use or store hazardous materials to ensure that they are stored properly.

EMERGENCY RESPONSE

- Control the event by isolating the incident and denying entrance and manage the HazMat Incident using ICS and the establishment of an Incident Command Post (ICP), until a time at which specialized teams arrive to assume a Unified Command.
- Establish zones for controlling contamination (safe zone, hot zone, transition zone and clean zone).
- Declare a local HazMat scene to Lakes Region Dispatch, to insure reimbursement.
- Contact the Lakes Region Mutual Fire Aid HazMat Team.
- Determine affected area and protective actions.
- Restrict access to affected areas.
- Assign required personnel to report to the EOC.
- Ensure that response personnel have and wear appropriate clothing and personal protective equipment.
- In coordination with other departments, insure the structural integrity of buildings and/or structures involved in a HazMat incident.
- Coordinate with *ESF #1, Transportation* and *ESF #3, Public Works & Engineering*, during HazMat scenarios involving transportation incidents and for resources involving transportation, highway conditions and weather conditions.
- Coordinate with *ESF #7, Resource Support*, in the identification and acquisition of additional HazMat equipment and supplies to support local, regional and state response operations.
- Coordinate with *ESF #8, Health & Medical Services* to ensure the health and safety of the general public and response personnel.
- Perform or assist in decontamination and cleanup.
- Assess damage to equipment and facilities if necessary.
- Determine liability and recover costs from responsible private parties or the State and Federal Governments.

- Provide information to the EMD per *ESF #5, Information & Planning* for inclusion in the SitRep such as:
 - Status of local and regional HazMat response activities (i.e., containment, cleanup and disposal)
 - Status of evacuation or Shelter-in-Place orders and personal protective actions
 - Staffing and resource capabilities and shortfalls
 - Unmet needs (staff, equipment, etc.)
 - Allocation of HazMat resources
 - Status of operation facilities (i.e. staging areas, fixed/mobile, command posts)

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Support *ESF #10* by providing assistance as needed.
- Provide direction and control at the Emergency Operations Center.

POLICE DEPARTMENT

- Establish a perimeter and coordinate the provision of site security and access control during hazardous material operations.
- Control traffic around the incident site(s).
- Assist with the evacuation of affected areas if needed.

HIGHWAY DEPARTMENT

- Provide heavy equipment and materials for spill containment.
- Provide or obtain engineering support and personnel as needed and available.
- Isolate storm drains in the release area to prevent water contamination.

HEALTH OFFICER

- Ensure the health and safety of volunteers, including health risk assessment and injury prevention.
- Provide and assist in the dissemination of public health personal protective actions as needed per *ESF # 14, Public Information*.
- Ensure sanitation measures and the safety of the public's food and water.

WARREN-WENTWORTH AMBULANCE SERVICE

- Assist in the assessment and treatment of any individuals whose health may be affected by hazardous materials.
- Be prepared to triage and transport affected individuals as needed.
- Provide ambulance assistance in a Mass Casualty Incident.
- Communicate with outside resources as requested.

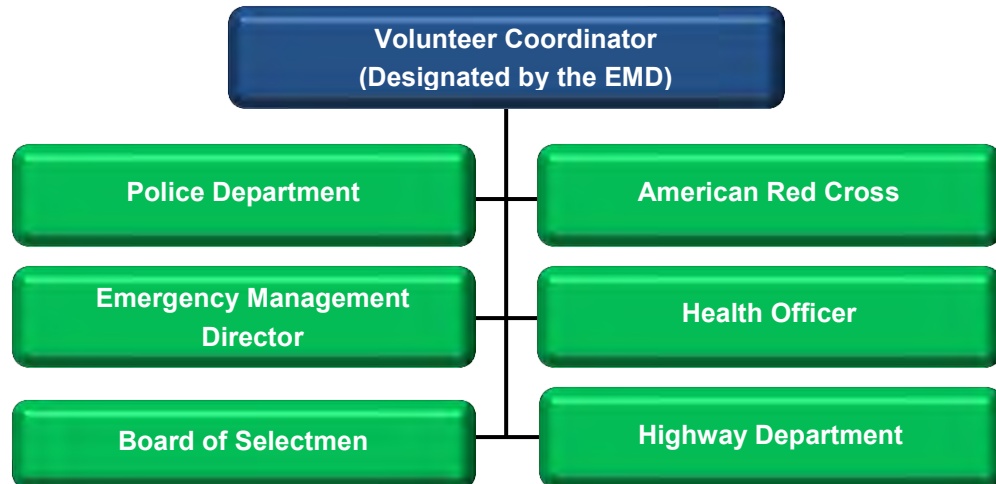
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ESF #11: FOOD & WATER

GENERAL DESCRIPTION:

ESF #11 identifies, secures, prepares and/or arranges for transportation of safe food and water supplies for mass feeding to affected areas following a disaster and to emergency responders.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of *ESF #11* is to identify, secure or prepare for distribution and arrange for transportation of safe food to affected areas in response to a disaster.

SCOPE

Activities will be undertaken to: identify authorized food assistance needs; obtain appropriate and safe food supplies; arrange transportation of supplies to designated sites; and/or assist in the authorization of emergency food voucher assistance.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

A major emergency requiring sheltering of citizens combined with a large number of emergency responders could quickly diminish the Town's abilities to provide potable water and food. Shawnee's Convenience Store, a small convenience store is located in Wentworth; and other major grocery stores are located in nearby towns (Hannaford's & Walmart, Plymouth 15 miles) which may be able to provide food and water for a limited time, but supplies could be quickly diminished in a long-term disaster situation. The always exists for severe winter weather to further hamper the Town's ability to access

food and water. In addition, contamination of the water supply could further complicate efforts to secure potable water.

The following local entities regularly serve large quantities of food and may be able to assist in food preparation and distribution:

- The Baker River Bible Church (Wentworth)
- The Congregational Church (Wentworth)
- Baker River Valley Grange Hall (Rumney)
- The Masonic Lodge (Warren)
- The Wentworth Elementary School operates school lunch programs
- The American Red Cross utilizing mobile feeding units

PLANNING ASSUMPTIONS

The Town of Wentworth assumes that there are many emergency situations that may directly produce severe consequences and could potentially impact the accessibility to adequate water and food for sheltered individuals, emergency responders and victims who are in need of medical attention. The Town further assumes that its ability to produce and deliver adequate water and food could be greatly hampered and outside assistance may be required. Other planning assumptions include the following:

- Affected populations will need a minimum of 1,800 calories and three gallons of liquid per person per day (Federal Response Plan).
- Food and bottled water may be available in homes, stores and bulk distribution centers in the area.
- In addition to substantial disruption to the commercial food supply and distribution network, a major disaster may destroy, partially or totally, food products stored in the affected area.
- An emergency/disaster may disrupt water supplies by damaging distribution systems or contaminating individual water supplies.
- Disruption of power and fuel may cause problems with the preparation and storage of food.

CONCEPT OF OPERATIONS

GENERAL

This ESF will coordinate food and potable water supplies to designated sites and coordinate such activities through *ESF #6, Mass Care & Shelter*, with the American Red Cross (ARC) or other facility managers regarding special nutritional requirements and food safety.

All requests for food, including types, amounts and destination locations, will be processed through the Volunteer Coordinator. Food distribution will be coordinated to mirror the existing food distribution system.

NOTIFICATION AND ACTIVATION

Upon notification of an emergency or impending incident, the EMD would request activation of *ESF #11*. The Volunteer Coordinator, as designated by the EMD, will implement existing operating procedures, mutual aid agreements and notifications as outlined within existing protocols. Deployment of personnel and resources will take place in accordance with established mobilization guidelines.

EMERGENCY RESPONSE ACTIONS

Activities of *ESF #11* will commence once impacted areas exceed feeding capabilities and have requested assistance. The Volunteer Coordinator, or a designee, will locate at the EOC as soon as possible after notifications have been made.

RECOVERY ACTIONS

Initiation of recovery operations will occur when feasibly possible and will follow normal field operation protocols. Recovery will include the closing of mass feeding facilities and return to their original state.

DEMOBILIZATION

Partial demobilization would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur at the termination of the operations requirements and the return of facilities to their normal state.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

VOLUNTEER COORDINATOR (DESIGNATED BY THE EMD)

PRE-DISASTER

- Conduct public education campaigns to encourage citizens to compile emergency kits with 72 hours of food and water.
- Develop agreements with other municipal water systems to provide water during a shortage.
- Train staff to set up and operate mass feeding facilities.
- Identify private businesses capable of providing and transporting food and water during an emergency.
- Develop a system for maintaining records of resources requested and received.
- Make pre-disaster arrangements with local agencies that provide community meals.
- Inventory facilities capable of storing dried, chilled and frozen food.
- Catalog available resources of food, transportation, equipment, storage and distribution facilities.

EMERGENCY RESPONSE

- Coordinate provision and distribution of food and potable water and the provision of transportation to distribute food stocks.
- Determine and resolve issues regarding resource shortages and bottlenecks.
- Coordinate feeding operations with the American Red Cross and other agencies if outside resources as needed.
- Provide information to the public on the location of mass feeding facilities through a designated Public Information Officer and *ESF #14, Public Information*.
- Coordinate with *ESF #13, Law Enforcement & Security*, to provide security to prevent theft or hoarding of food and water.
- Coordinate with the Health Officer to assess damage to food and potable water supplies, as necessary.
- Coordinate with *ESF #6, Mass Care & Shelter* and *ESF #15, Volunteers & Donations*, to determine the food needs of the affected population(s).
- Initiate direct market procurement of critical food supplies not available from existing inventories.
- Establish need for and effect replacement of, food products transferred from existing inventories.
- Coordinate food and potable water supplied to designated sites with regards to special nutritional requirements.
- Maintain records of costs incurred during emergency response and determine if costs are eligible for reimbursement by the federal government, state government or other responsible parties.
- Provide information to the EMD per *ESF #5, Information & Planning* for inclusion in the SitRep such as:
 - Number of people and meals served
 - Number of food vouchers distributed to disaster victims
 - Status of feeding operations
 - Staffing and resource capabilities and shortfalls
 - Dietary needs
 - Source of food

SUPPORT AGENCIES**EMERGENCY MANAGEMENT DIRECTOR**

- Pre-identify a "Volunteer Coordinator" or designate one at the time of emergency.
- Provide direction and control at the Emergency Operations Center.
- Coordinate with the Board of Selectmen on disbursement of funds in the implementation of *ESF #11*.

BOARD OF SELECTMEN

- Provide operational support for the Volunteer Coordinator to assist in the implementation of *ESF #11*.
- Coordinate with the Board of Selectmen on disbursement of funds in the implementation of *ESF #11*.
- Support management efforts and the financial needs of the emergency.

POLICE DEPARTMENT

- Provide security to prevent the theft or hoarding of food and water.

HIGHWAY DEPARTMENT

- Assist with the provision of water to families with private wells.
- Assist with the acquisition of potable water from outside sources.
- Assist in transportation of food & water to designated shelters.

HEALTH OFFICER

- Assure all personnel involved in the preparation and distribution of food adhere to appropriate food safety regulations.
- Provide public notification of food recall and tampering per *ESF #14, Public Information*.
- In coordination with the State, inspect food for safety to include preparation, transportation and storage.
- Assist with the food requirements of functional needs populations.
- Provide health education in the areas of food preparation and storage.

AMERICAN RED CROSS

- Identify locations for mass feeding.
- Identify sources of food and water in advance of an emergency.
- Supply food and water to the Community as available and needed.

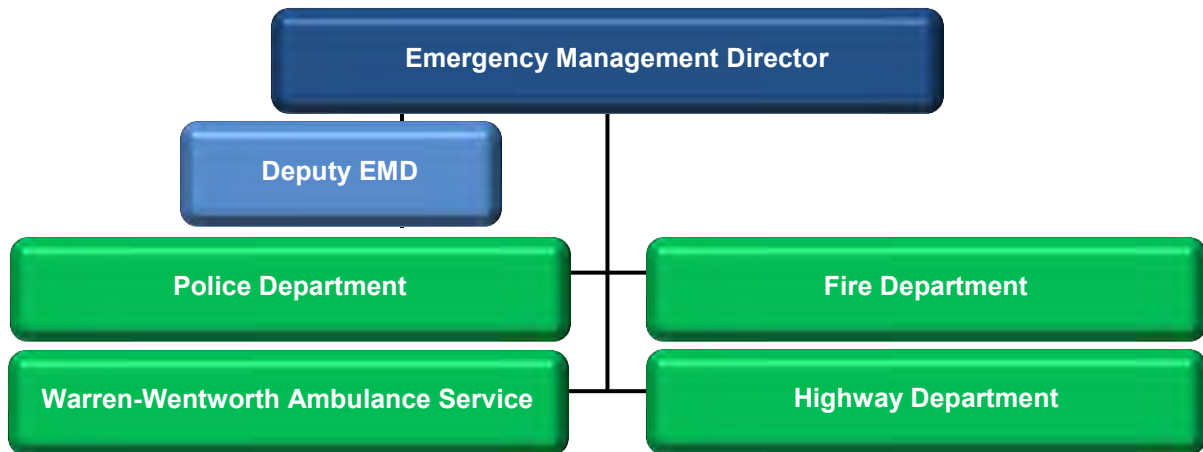
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ESF #12: ENERGY

GENERAL DESCRIPTION AND AGENCIES

ESF #12 coordinates with the private sector the emergency repair and restoration of critical public energy utilities, (i.e., gas, electricity, etc.); coordinates the rationing and distribution of emergency power and fuel.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

To provide a coordinated response in the restoration of energy services in a disaster area in order to save lives and protect health, safety and property and to carry out other emergency response functions.

SCOPE

This ESF involves the provision of emergency power and fuel to support the immediate response activities within the disaster area as well as providing power and fuel to normalize community functions.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

A coordinated response of efforts to restore energy services in an emergency or disaster area is necessary to insure the safety and health of the general public. The restoration and continuation of energy services is also critically important for the effectiveness of the emergency response itself.

There is one utility supplying electrical power to Wentworth: New Hampshire Electric Coop. The Town of Wentworth imports all its energy resources other than wood.

PLANNING ASSUMPTIONS

The Town of Wentworth assumes that a significant hazard or disaster may occur at any time and depending on the incident, could result in extended power failure and a decrease in the availability of fuel and other energy sources. The Town also assumes that a collaborative effort by all Agencies and, if needed, help from outside sources such as private companies, other communities and the State can help emergency responders, the general public and their properties remain safe at the time of a disaster.

Other planning assumptions:

- A severe natural disaster or other significant event can sever electrical power, constraining supply in impacted areas, or in areas with supply links to impacted areas and also affect firefighting, transportation, communication and other lifelines needed for public health and safety.
- There may be widespread and/or prolonged electric power failure.
- There may be hoarding of fuel in the event of a fuel shortage.
- A prolonged power outage during the winter months may require evacuation of residents.
- Energy emergencies may result in:
 - Impaired provision of services essential for health and safety.
 - Reduced hours of operation of all sectors of the economy.
 - Reduced travel and transportation of goods.
- A long-term power outage will have secondary effects, such as fuel and food shortages. Perishable food storage will be limited to facilities with standby generators.
- Electricity is produced using several types of fuel; a shortage of any one of the primary fuels could impact the availability of other fuels and also could affect the adequacy of the supply to electric customers in Wentworth.
- Private water supplies will be affected during a power outage, as power is required to operate pumps.
- Hazardous conditions may delay energy system restoration.
- Transportation, media and telecommunications could be affected.
- In the event of a long-term power outage, it may necessary to provide transportation for residents who require power for home health care to go to health care facilities with backup power systems.
- A long-term power outage will require the disposal of food in stores, restaurants and homes. The Board of Selectmen, acting as the Health Officer, will work with the NH Department of Community and Public Health-Bureau of Food Protection, in determining the need to dispose of food in such a situation.

CONCEPT OF OPERATIONS

GENERAL

ESF #12, following a disaster and once activated, will assess fuel and electrical power damage, energy supply and demand and assist in identifying requirements for restoration.

This ESF will coordinate closely with local, state, federal and private utility and fuel industry officials to establish priorities to repair damaged facilities and to coordinate the provision of temporary, alternate or interim sources of emergency fuel and power.

NOTIFICATION AND ACTIVATION

Upon determination by the Emergency Management Director of an impending or actual incident posing a significant threat to the Town of Wentworth, the EMD will activate *ESF #12* from the EOC.

Upon activation, the EMD will implement existing operating procedures and support agency notification as outlined in existing protocols.

EMERGENCY RESPONSE ACTIONS

When activating *ESF #12*, the EMD will receive and assess requests for energy assistance in affected areas and coordinate with *ESF #5, Information & Planning*, to determine the energy needs for the response effort.

The electric utilities will assign emergency response/damage assessment teams to the impacted areas to determine possible affected areas, industries and resources needed for energy restoration.

RECOVERY ACTIONS

Recovery actions will begin at the discretion of the EMD. Though two separate sequence frames, it is not expected that the recovery actions for this ESF will differ from the emergency response actions. Recover will begin when power is restored to major areas of the Town or the energy shortage has subsided.

DEMOBILIZATION

Demobilization of this ESF will occur when all major energy related issues are resolved. Minor energy related issues may be relinquished to other operational ESFs to complete demobilization.

ROLES AND RESPONSIBILITIES**PRIMARY AGENCY****EMERGENCY MANAGEMENT DIRECTOR****PRE-DISASTER**

- Pre-identify critical public facilities requiring uninterrupted power or priority restoration during emergencies or disasters. Critical facilities in Wentworth include:
 - The Emergency Operations Center (EOC) at the Fire Department
 - Town Offices and Police Department
 - Buildings serving as public shelters or mass feeding facilities, Wentworth Elementary School
 - The Town's Highway Department garage
 - Fueling facilities (NH DOT Shed (generated) and one gas station (Shawnee's))
- Maintain generators for emergency back up at key facilities, if available.
- Develop advance agreements (MOUs) with utility providers to ensure that critical facilities have priority in restoration efforts.
- Develop advance agreements (MOUs) with local fuel suppliers.
- Develop protocol with utility providers to ensure information is shared during an emergency; identify a single point of contact at NH Electric Coop.
- Maintain and keep an up-to-date a list of energy resources.
- Work with NH Electric Coop to ensure rights of ways are maintained to minimize power disruptions.
- Ensure an adequate supply of fuel for emergency response vehicles and equipment during a shortage.
- Develop energy conservation protocols requesting residents reduce power usage prior to potential shortages.
- Consider alternative energy sources.

EMERGENCY RESPONSE

- Assess fuel and electrical power damage, energy supply and demand and assist in identifying requirements for restoration.
- Provide a coordinated response in the restoration of energy services in an emergency/disaster area in order to save lives and protect health, safety and property and to carry out other emergency response functions.
- Coordinate regularly with utilities to determine utility status, customers and areas affected and to determine that response, repair and restoration actions are being undertaken.
- Determine priorities for power restoration, resource requests and allocations, as needed.
- Determine the possible energy needs for emergency responders.
- Coordinate with *ESF #8, Health & Medical Services*, for the health and safety of response personnel.

- Coordinate with *ESF# 1, Transportation*, for information regarding transport of critical energy supplies.
- Make recommendations regarding rationing or limiting the use of energy resources.
- Provide energy information and guidance to the public in coordination with *ESF# 14, Public Information* on protective measures such as:
 - Proper operation and connection of standby generators
 - Dangers of downed power wires
 - Closed roads
 - Proper disposal of perishable goods
 - Estimated length of the outage or shortage
 - Rationing and conservation of fuel supplies
- Coordinate with the Board of Selectmen to authorize expenditures needed to procure resources.
- Collect and provide the following ESF status information and coordinate with *ESF #5, Information & Planning*, to ensure inclusion into the Situation Report (SitRep).
 - Status of energy systems
 - Status of Critical Facilities
 - Number of residents without energy
 - Staffing and resource capabilities and shortfalls

SUPPORT AGENCIES

DEPUTY EMD

- Work with the EMD to provide assistance when and wherever needed.
- Work with other ESF agencies as directed to assist in the protection of life and property.
- Offer relief assistance to the EMD when and if needed.

FIRE DEPARTMENT

- Provide traffic control and fire suppression for downed power lines.
- In conjunction with the Police Department, maintain a list of those requiring power for home health care.
- Provide for the safety of energy personnel, equipment and critical facilities as necessary.
- Provide assistance in mitigating and preventing fire and life safety hazards associated with energy fuel restorations.

POLICE DEPARTMENT

- Provide for traffic control near downed power lines.
- In conjunction with the Fire Department, maintain a list of those requiring power for home health care.
- Provide security and enforce rationing at public fuel distribution locations.

HIGHWAY DEPARTMENT

- Provide damage assessment and provide this information to the EMD.
- Provide for traffic control near downed power lines.
- Provide assistance with transportation, debris removal and other needs to utilities.
- Clear roadways of debris, snow and other obstacles for power restoration.

WARREN-WENTWORTH AMBULANCE SERVICE

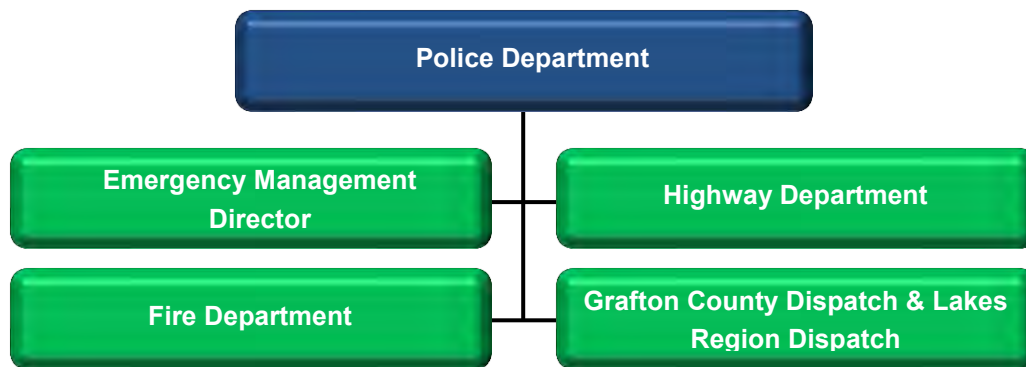
- Provide transport to medical facilities for people requiring power for home health care.

ESF #13: LAW ENFORCEMENT & SECURITY

GENERAL DESCRIPTION AND AGENCIES

ESF #13 provides for the protection of life and property by enforcing laws, orders, ordinances and regulations, including the movement of persons from threatened or hazardous areas; provides for area security, traffic and access control.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of *ESF #13* is to provide law enforcement and security through a coordinated emergency response effort.

SCOPE

The scope of *ESF #13* shall include police actions to minimize the adverse impact upon a disaster area; and in cooperation with local authorities, to assure the continuity of law enforcement. The aid from Law Enforcement may include manpower, equipment and/or technical expertise.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Police Department consists of a part-time Chief and 4 sworn part-time officers. The Police Chief serves as the operational and administrative head of the department. The Police Department is as well-equipped as any community of comparable size, but due to the size and make-up of the department (full-time elsewhere), additional personnel may not be available at the time of an emergency and outside resources will be required.

The Police Department has Standard Operating Procedures (SOPs) for normal operations in all areas of law enforcement. The Police Department may give mutual aid assistance to neighboring communities

or receive assistance from those communities, the Grafton County Sheriff's Department and/or New Hampshire State Police. The Police Station does not have emergency back-up power.

In a major emergency the Police Department would need additional personnel and equipment to perform its assigned tasks. If mutual aid assistance is unavailable or severely limited due to the nature and size of the emergency, then expedient alternatives need to be developed.

PLANNING ASSUMPTIONS

The Town of Wentworth, in conjunction with the State, has primary responsibility for the protection of life and property by enforcing laws, orders and regulations. The Town assumes that law enforcement and security capabilities could be overwhelmed should a very significant emergency occur. Based on this assumption, the Town may need to request assistance from other communities and/or agencies to enforce laws, to regulate the movement of persons from threatened or hazardous areas, to provide security, to control traffic and to acquire control of the emergency situation.

It is further assumed that:

- Disasters and emergencies naturally bring out the curiosity of people in areas both affected and non-affected. The uncontrolled inward flow of unauthorized people is detrimental to the efficient handling of traffic flow in affected areas.
- The flow of emergency personnel and equipment into affected areas is often uncontrolled and may lead to bottlenecks and gridlocks.
- Following a disaster, individuals may enter into an area and engage in looting, armed robbery, arson and other criminal activity.
- Citizens in an affected area may feel that security is not adequate and so be reluctant to evacuate.
- Law enforcement priorities will be based on the life safety of emergency responders and the public, protection of critical infrastructure and facilities and arrest and detainment of law breakers.
- During a disaster, non-emergency calls for service may be deferred or delayed.
- Law enforcement support may be needed for the control of evacuation traffic, community reception and care facilities.

CONCEPT OF OPERATIONS

GENERAL

Law enforcement and security will be initiated at the lowest operational level by the Police Department. The NH State Police, the National Guard, the Grafton County Sheriff's Office and area Police Departments may be called upon to augment the Wentworth police force.

The Wentworth Police Department operates under the following authorities: Stafford Act (42 U.S.C. 5121); RSA 105: 13; RSA 48:11-a (extended police authority for in state mutual aid); RSA 105:13A (extended out of state police authority). For more information, see Chapter 9 of this Plan.

NOTIFICATION AND ACTIVATION

Under normal conditions, the Police Department will function under regular standard operating procedures. The police officer working a shift at the time of an impending emergency will likely be the officer notified of an emergency through Grafton County Dispatch. He/she will then contact the dispatcher requesting that off-duty personnel be notified, starting with the top of the command and working down through the list.

All responding police personnel will be advised to report to the police station and await assignment, unless instructed otherwise. The on-duty officer will continue to perform duties that he/she feels necessary until instruction is received from a ranking officer.

EMERGENCY RESPONSE ACTIONS

Once *ESF #13* has been activated, the immediate emergency response actions include but are not limited to establishing necessary communications with field personnel, assessing the overall law enforcement needs and response capabilities and notifying the Support Agencies and the EMD.

RECOVERY ACTIONS

Recovery efforts will require the coordination of security in the affected area(s), traffic and control point(s) implementation, aircraft transportation and mobilization and demobilization of resources, manpower and equipment.

In the post-disaster recovery period, the Police Department will perform the following functions:

- Provide security for disaster-affected areas to prevent vandalism and looting.
- Perform traffic control for return of evacuees.
- Provide access control for affected areas.
- Report preparation and documentation of costs.

DEMOBILIZATION

Partial demobilization would occur based upon the extent of the current response and recovery actions, at the discretion of the EMD and as recommended by *ESF #13*. Demobilization of this ESF would occur when law enforcement and security needs return to being fully met by the affected primary jurisdictions and when activated resources (i.e., compacts, National Guard personnel, etc.) have been released to normal duty by the primary jurisdiction.

ROLES AND RESPONSIBILITIES**PRIMARY AGENCY****POLICE DEPARTMENT****PRE-DISASTER**

- Develop procedures for providing assistance to and requesting assistance from other law enforcement agencies during emergencies.
- Develop traffic control plans for special and regional events.
- Develop procedures for coordinating activities with the Highway Department during major emergencies to insure personnel know which routings are being utilized.
- In coordination with the Highway Department, maintain an inventory of barricades, signs and other traffic control devices.
- Identify the functional needs population.
- Inspect and maintain all equipment, vehicles and radios.
- Develop and maintain Standard Operating Procedures (SOPs) for emergency conditions.

EMERGENCY RESPONSE

- Enforce all laws, orders, ordinances and regulations.
- Notify the EMD of the state of readiness and request outside assistance and additional personnel, if necessary
- Report, or send a designee, to the EOC when requested by the EMD and coordinate law enforcement resource requests directly or through the EOC.
- Begin call-up off-duty police personnel and disburse personnel and equipment to strategic locations to augment law enforcement capabilities.
- Develop a traffic control plan as necessary for each incident and establish manned-traffic control points with the Fire and the Highway Department.
- In coordination with *ESF #3, Public Works & Engineering*, determine whether specific road blocks should be manned or barricaded.
- Request additional assistance and coordinate provision of manpower, equipment, and/or technical expertise in cooperation with the County Sheriff's Department, the State Police and Special Operations Unit and Mutual Aid Departments to assure the continuity of law enforcement.
- Coordinate resources and provide support to state and federal agencies in response to terrorist incidents/attacks, as needed.
- Provide and issue appropriate identification for emergency services personnel, essential workers and vehicles and determine who is authorized to enter into areas affected by disasters.
- Assist in public warning and alerting procedures through *ESF #14, Public Information*.
- Investigate violations of state, federal and local laws and refer information to appropriate agencies for prosecution if necessary.
- Work with state, federal and other local agencies to prevent and investigate terrorism.

- Provide security measures and crowd control in the affected areas as personnel become available, including but not limited to:
 - The immediate area of the incident
 - Pre-identified sensitive/target sites
 - Critical infrastructure and facilities and key resources
 - The Emergency Operations Center (EOC)
 - Damaged and/or evacuated areas
 - Shelter locations
- Ensure that an Incident Action Plan is developed as appropriate and that it is coordinated with *ESF #5, Information & Planning*, for inclusion into the Situation Report (SitRep).

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Provide direction and control at the EOC and provide operational support and resources, where appropriate.

FIRE DEPARTMENT

- Provide operational support and resources, where appropriate, in support of the management of *ESF #13*.
- Assist the Police Department with the establishment and manning of traffic control points.

HIGHWAY DEPARTMENT

- Assist in the provision of transportation resources to support area evacuations, as needed.
- Provide operational support and resources, where appropriate, in support of the management of *ESF #13*.
- Maintain an inventory of barricades, signs, and other traffic control devices in coordination with the Police and Fire Departments.
- Provide road signage and barricades as available and as needed.
- Assist the Police Department with the establishment and manning of traffic control points.
- Provide the necessary equipment and manpower to keep roadways free of debris and/or dangerous materials.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH

- Receive notice of emergency situations, road closures and pending transportation issues and forward information to the appropriate department and the EMD for action.
- Provide initial notification and ongoing communication to all responders.
- Dispatch emergency services for Fire, EMS (LRFMA) and Police (Grafton County).
- Provide backup communications for the Town (i.e. mobile communications capabilities).
- Assisting in providing public warning in coordination in accordance with *ESF #14, Public Information*.
- Issue CodeRED messages at the direction of the EMD

EQUIPMENT INVENTORY LIST – ESF #13, LAW ENFORCEMENT & SECURITY

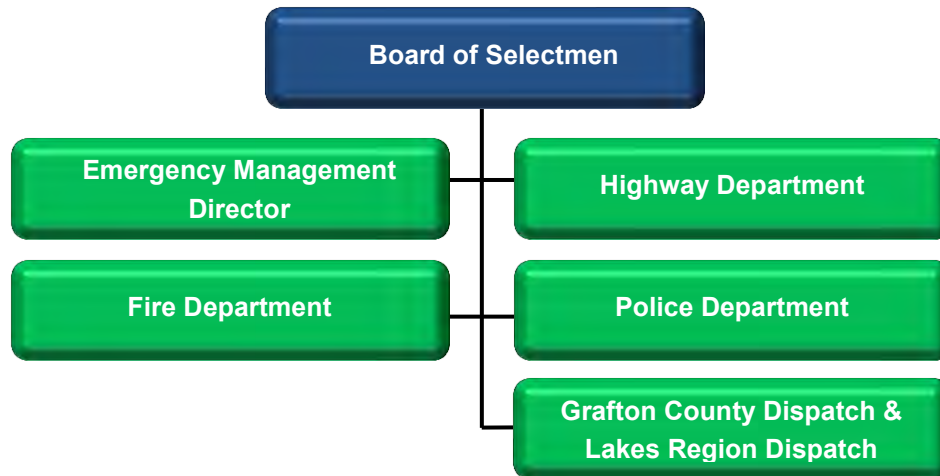
Resource (Equipment)	Model	Capacity	Location	Fuel	FEMA Cost Codes
Cruiser	2008 Ford Expedition	5 passenger	Chief's House	Gas	8072 moving; 8073 stationary
Other Police Department Inventory					
Traffic Cones (6)					
0 Radar Unit - Hand Held					
0 Portable Radios (4)					
0 Radar Unit 1					
0 AED Defibrillator					
0 Speed Dolly Trailer					

ESF #14: PUBLIC INFORMATION

GENERAL DESCRIPTION AND AGENCIES

ESF #14 provides for effective collection, control and dissemination of public information to inform the general public adequately of emergency conditions and available assistance; coordinates a system to minimize rumors and misinformation during an emergency.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of **ESF #14** is to establish uniform policies for the effective development, coordination and dissemination of information to the public in the event of a disaster. This ESF also describes the means, organization and process by which a jurisdiction provides timely, accurate and useful information and instructions to area residents throughout an emergency.

SCOPE

Emergency public information actions before, during and following any emergency will be determined by the severity of the emergency as it is declared by involved jurisdictions, state agencies, or as perceived by the public. A significant emergency public information response will involve many state, municipal and private sector agencies. This ESF identifies those agencies and their responsibilities.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

An emergency or disaster may cause extensive damage to life and property. Communications and transportation access will likely be disrupted or destroyed. Preservation of life and property may hinge on instructions and directions given by authorized officials.

Accurate and expedited dissemination of information is critical, particularly when a terrorist incident has occurred. In the event of a terrorist attack, the public and the media must be provided with accurate and timely information on emergency operations. Establishing and maintaining an effective rumor control mechanism will help clarify emergency information for the public. Initial interaction with the media is likely to be implemented by a Public Information Officer (PIO), as directed by the Incident Commander (IC) in the field and the EMD.

PLANNING ASSUMPTIONS

The citizens of Wentworth will require and respond to timely and factual information and instructions during all phases of an emergency situation - pre-crisis, crisis and post crisis - released by official sources. Detailed and factual information and instructions that are well-presented can reduce the incidence of panic among the threatened population.

CONCEPT OF OPERATIONS

GENERAL

This section of the ESF provides general information on how emergency public information is to be disseminated to the public.

LOCAL INFORMATION SUPPORT STRUCTURE:

The Governor and Homeland Security and Emergency Management (HSEM) will provide the lead in issuing emergency information and instructions through the Emergency Alert System (EAS).

STATE INFORMATION SUPPORT STRUCTURE:

The Department of Safety-Homeland Security and Emergency Management, Public Information Officer (PIO) will coordinate the management of the State's emergency public information response through all phases of disaster from the State's Emergency Operations Center.

State agencies with specific ESFs or other response roles will provide staff support for the State's emergency public information efforts.

FEDERAL INFORMATION SUPPORT STRUCTURE:

The State will coordinate with federal agencies to provide federal-level information to the public following a natural or technological emergency or disaster, as deemed necessary. The Federal Government will assist with locating and managing the operations of a Joint Information Center (JIC) if requested.

NOTIFICATION AND ACTIVATION

In response to an event that would require the activation of the local EOC, the Primary Agency, or an assigned Public Information Officer (PIO), would initiate notification to the support agencies.

ESF #14 may be activated at the request of an appropriate agency when an emergency condition exists and requires the support of *ESF #14*. Deployment of personnel and resources will take place within the framework of the EOC direction and control decision-making process.

The following is a list of the means available to the State and local community for transmitting and disseminating emergency public information messages:

MEDIA AND OTHER METHODS OF NOTIFICATION:

- Grafton County CodeRED
- Television
 - WMUR-TV, Channel 9 (Manchester)
 - Channel 3, Plymouth, NH
 - Channel 22, Burlington, VT
- Radio
 - NPR 97.3 (Plymouth)
 - NPR 89.1 (Concord)
 - WHOM 94.9 FM (Mt. Washington, NH)
- Newspapers
 - Record Enterprise
 - North Country News
 - Valley News
 - Union Leader (Manchester)
- Rumor Control/Citizen Information Center
- Public Information Centers
- Media Centers
- Mobile Units with public address systems
- Ham Radio Operators
- Emergency Hotlines
- School Alert System – Alert Now
- The Community's website & the internet
- Social Media (Facebook - Police Department, Fire Department & Wentworth Elementary)

For a more complete list, please refer to Chapter 8, Resource Inventory List.

Most families have access to local area electronic and print media. The exception is households that have satellite dishes rather than local cable.

In addition to these resources, back-up means can also be utilized including vehicle-mounted public address systems and door-to-door notifications.

AUDIENCE

The target audience for emergency public information messages consists of people directly affected by the emergency. First priority should be given to providing information needed immediately for the protection of life and property, such as evacuation routes and sources of emergency assistance. But more general information regarding what is going on and what is being done to remedy the situation also needs to be provided to the public via the news media. Major disasters and terrorist events are automatically major news stories and arrangements must be made to accommodate extensive media coverage.

EMERGENCY RESPONSE ACTIONS

Upon activation, the designated Public Information Officer will implement existing operating procedures and support agency notifications as outlined in existing protocols.

Because of the complexities in the different types of disaster, most emergency information and instructions to the public must be prepared and released at the time of occurrence. To avoid confusing and misleading statements, there should be a single media contact person. Also a method of handling rumors should be established to avoid misinformation being spread.

Because of the possible impact on Wentworth, local officials also need to be informed of events happening outside the Community.

RECOVERY

Recovery will begin when the need for information relating to response operations has ceased. Depending on the emergency, both response and recovery information may be needed simultaneously, as response activities may continue in some areas, while recovery activities start in others.

DEMOBILIZATION

Since Public Information is ongoing though all phases of an emergency, this ESF will be one of the last to be deactivated. All emergency response must be completed; recovery should be well under way and the need for public information must be satisfied before this ESF is deactivated.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

BOARD OF SELECTMEN

PRE-DISASTER

- Conduct public education programs, develop and distribute educational materials.
- Prepare pre-scripted messages for providing warning and instructions for known hazards.
- Develop methods to alert the deaf, blind and non-English speaking population.
- Brief local media on local warning systems and coordinate procedures for transmitting emergency information to the media.
- Brief town staff on working with the media.
- Identify suitable facilities for a Joint Information Center (JIC) or Media Center.
- Maintain current list of media contacts.

EMERGENCY RESPONSE

- Designate a Public Information Officer and provide information to him/her for news releases.
- Arrange press conferences, interviews, media briefings and tours.
- Respond to media and community requests for information.
- Assign responsibilities to all personnel participating in public information activities.
- Gather, analyze and prepare all public information announcements, instructions and press releases; review them with Emergency Management Director.
- Approve all communications that are to be disseminated to the public or the media and authenticate sources of information and verify accuracy before issuing news releases.
- Arrange regular media briefings on the situation with the Emergency Management Director.
- Take action to prevent the spread of unsubstantiated information and manage rumor control.
- Conduct media monitoring to determine the need to clarify issues and distribute updated public instructions.
- Provide departmental public information and public education support, as requested, to the Local and/or State EOC Public Information Officer during an emergency or disaster.
- Coordinate with state, federal and private public information systems; establish Joint Information Center as needed.
- Open public information centers in strategic locations for inquiries by citizens.
- Establish an emergency media center in the vicinity of the EOC, if necessary.
- Coordinate with *ESF #15* for additional personnel to staff hot lines, phone banks, make door-to-door notifications, etc.
- Collect and maintain the following ESF status information and coordinate with *ESF #5, Information & Planning*, to ensure inclusion into the Situation Report (SitRep):
 - Chronology of media releases issued
 - Schedule of press conferences and releases
 - Status of staffing and resources, both unmet and in excess
 - Major *ESF #14* issues/activities

SUPPORT AGENCIES**EMERGENCY MANAGEMENT DIRECTOR**

- Work with Board of Selectmen to disseminate information to the general public and the media.
- Approve all communications that are to be disseminated to the public.

POLICE DEPARTMENT

- Provide subject matter information and experts for media interviews and press conferences, as requested and appropriate.
- Provide departmental public information and public education support, as requested, to the EMD during an emergency or disaster.

FIRE DEPARTMENT

- Provide subject matter information and experts for media interviews and press conferences, as requested and appropriate in coordination with the Primary Agencies.
- Provide departmental public information and public education support, as requested, to the EMD during an emergency or disaster.

HIGHWAY DEPARTMENT

- Assist with the staging of public announcements.
- Provide subject matter information and experts for media interviews and press conferences, as requested and appropriate.
- Provide departmental public information and public education support, as requested, to the EMD during an emergency or disaster.

HEALTH OFFICER

- Collaborate on the creation of press releases and information on communicable diseases, immunizations.

GRAFTON COUNTY DISPATCH & LAKES REGION DISPATCH

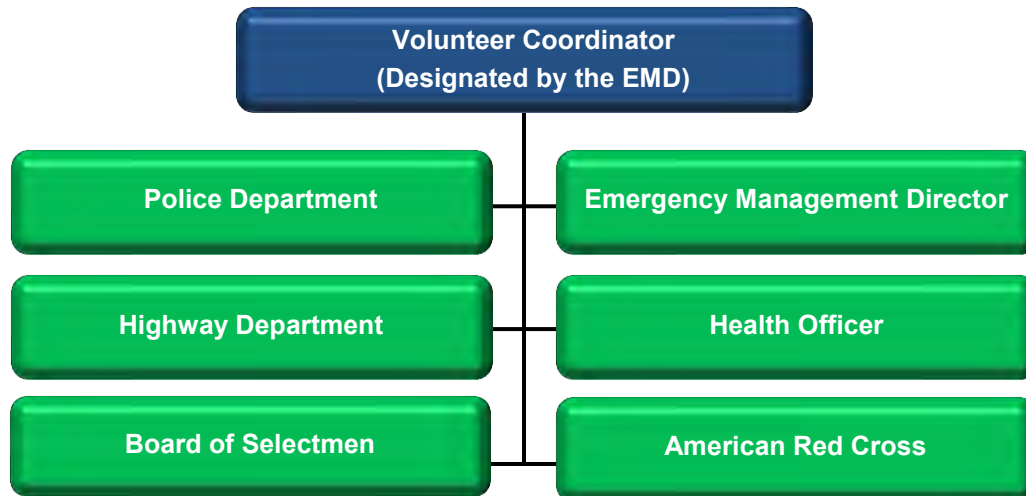
- Receive notice of emergency situations, road closures and pending transportation issues and forward information to the appropriate department and the EMD for action.
- Provide initial notification and ongoing communication to all responders.
- Dispatch emergency services for Fire, EMS (LRFMA) and Police (Grafton County).
- Provide backup communications for the Town (i.e. mobile communications capabilities).
- Assisting in providing public warning in coordination in accordance with *ESF #14, Public Information*.
- Issue CodeRED messages at the direction of the EMD

ESF #15: VOLUNTEERS & DONATIONS

GENERAL DESCRIPTION AND AGENCIES

ESF #15 facilitates the delivery of donated goods and volunteer services to support response operations and relief efforts in a disaster.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

To provide facilitated delivery of donated goods and volunteer services to support response operations and relief efforts in a disaster.

SCOPE

ESF #15 provides for the coordination of volunteer efforts and assures expeditious delivery of donated goods. This ESF is composed of agencies with major roles in the coordination of volunteer and donation efforts.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

A situation that would activate **ESF #15** would be one in which many persons have either been displaced or their source of food, clothing and water were greatly diminished as a result of a hazardous event or emergency incident. In this case, appropriate volunteers and donations would be accepted by the Town on behalf of its disadvantaged citizens.

PLANNING ASSUMPTIONS

This Plan assumes that clothing, food, water, blankets and other basic necessities could be diminished as could be the resources available to obtain more. It is assumed that volunteer organizations and/or individuals would assist in meeting the needs of the public.

Unsolicited shipments of donated goods and large numbers of unaffiliated volunteers may interfere and impede critical disaster response and recovery operations; therefore it is important that a coordinated effort takes place to manage volunteers and donations.

Extraordinary circumstances may require the acceptance of spontaneous volunteers. In addition some spontaneous volunteers may have special qualifications that may be needed during the emergency (i.e. doctor, welder, bus driver). Volunteers with special qualifications will be taken on a case by case basis.

Spontaneous volunteers are those who volunteer during an emergency and are not affiliated with the Town or a volunteer organization. While the intentions of spontaneous volunteers are good, they may pose a liability risk to the Town. Spontaneous volunteers not needed by the Town will also be registered in the event they are needed at a later time during the emergency.

CONCEPT OF OPERATIONS

GENERAL

ESF #15 will manage and coordinate the provision of donated resources to meet disaster needs. A coordinating group comprised of volunteer organizations and state agencies will be activated to facilitate the provision of volunteers and donations based on assessed needs.

To the extent possible, the Town of Wentworth will not operate a system to collect, process and distribute donations to disaster victims. Such a system is best operated by community-based organizations (i.e. the Parent Teach Organization (PTO), Baker's River Grange (Rumney), the American Red Cross, the Wentworth Historical Society and local church groups) that have successfully handled donations in the past. The Town will coordinate donation management efforts with volunteer organizations and local agencies.

Town assistance will be provided in areas such as: traffic control, security and help in identifying facilities to receive, sort and distribute donated goods. Large numbers of donations may be sent directly to the Town itself.

NOTIFICATION AND ACTIVATION

Upon determination of an impending or actual incident requiring the use of volunteers or donations, the EMD will request agency representatives to implement *ESF #15*. *ESF #15* may be activated at the request of an appropriate official when an emergency condition exists and requires the support of *ESF #15*. Upon activation the *ESF #15* representatives will implement existing operating procedures and support agency notifications as outlined in existing protocols.

EMERGENCY RESPONSE ACTIONS

The Volunteer Coordinator, or his/her designee, will report to the EOC to be briefed by the EMD upon activation of *ESF #15*. The Volunteer Coordinator as the Primary Agency will establish operations as soon as possible after the notification and activation of *ESF #15* to update support agency staff and monitor activities.

The Volunteer Coordinator will determine volunteer and donation needs and available resources and maintain complete logs of actions taken, reports and volunteer and donation resource needs and capabilities in cooperation with *ESF #5, Information & Planning*.

Coordination with *ESF #7, Resource Support*, may also be necessary to establish warehousing and other requirements and with *ESF #13, Law Enforcement & Security*, to provide for security and safety requirements

RECOVERY ACTIONS

Recovery will begin when there is no longer a need for volunteers and donated goods.

DEMOBILIZATION

This ESF may be deactivated when response activities have ceased, recovery operations are well under way, the need for donated resources related to the emergency have been satisfied and all volunteers have been released. In addition all donations and volunteer hours must be documented and excess donations have been disposed of.

ROLES AND RESPONSIBILITIES

PRIMARY AGENCY

VOLUNTEER COORDINATOR (DESIGNATED BY THE EMD)

PRE-DISASTER

- Recruit and train volunteers for emergency operations.
- Pre-identify and coordinate with volunteer agencies such as the American Red Cross, the Parent Teach Organization (PTO), the Baker’s River Grange (Rumney), the Wentworth Historical Society and local church groups to assist with volunteers and donations including.
- Pre-identify possible sites for resource staging areas, distribution centers and a volunteer center.
- Determine, in conjunction with the Town’s insurance carriers, the procedures for preparing for and handling liability issues involving volunteers that are assisting the Town.
- Pre-determine method of receiving cash donations and banking procedures that would need to be followed.

EMERGENCY RESPONSE

- Establish and oversee the operation of a volunteer program with assistance from volunteer organizations by determining the need for volunteers (including spontaneous volunteers) and how they will be utilized.
- Establish and oversee the operation of a donations program with assistance from volunteer organizations by determining the need for donations and how they will be utilized.
- Notify all *ESF #15* support agencies upon activation.
- Report, or send a designee, to the EOC to report to the EMD.
- Coordinate with local jurisdictions and volunteer agencies/organizations to identify, support and distribute needed resources to support emergency responders.
- Coordinate resources to support emergency responders and distribute aid to disaster victims.
- Brief volunteers on the program mission and disaster responsibility and on the following:
 - Procedures for time keeping, daily sign-in/out
 - Work schedule and chain of command
 - Safety issues, evacuation procedures, handling of injuries
 - How to respond to media contacts
- Prepare signage to indicate routes to donations centers and/or staging areas.
- Coordinate with *ESF #14, Public Information*, for the dissemination of information to the public regarding disaster needs.
- Coordinate with the other *ESF#7, Resource Support*, to help meet the needs of other response agencies and to establish warehousing if necessary.
- Coordinate with *ESF #1, Transportation*, for the provision transportation resources.
- Screen, credential and pre-register volunteers according to Town policies; establish and maintain forms for registration of volunteers; gather information to include:
- Provide and keep copies of receipts for all donations.
- Provide information to the EMD per *ESF #5, Information & Planning* for inclusion in the SitRep such as:
 - Number of volunteers, registered, referred and/or deployed
 - Type, value and amount of goods and services donated
 - Status of staffing and resources, both unmet and in excess
 - Supply and contract costs
 - Major *ESF #15* issues/activities
 - Unmet needs of disaster victims

SUPPORT AGENCIES

EMERGENCY MANAGEMENT DIRECTOR

- Pre-identify a “Volunteer Coordinator” or designate one at the time of emergency.
- Provide direction and control at the Emergency Operations Center as needed.
- Provide information through the media on unmet needs and the location of donation and volunteer centers, *per ESF #14, Public Information*.
- Provide information on the procedures for donation of goods, *per ESF #14, Public Information*.

POLICE DEPARTMENT

- Provide security to donations center or staging areas, as needed and available.

HIGHWAY DEPARTMENT

- Assist in the transportation of donated goods.
- Identify location(s) for the warehousing of donated items in conjunction with the EMD.

HEALTH OFFICER

- Assist with the appropriate storage of donated foods to insure quality.
- Assist in the collection of donations.

AMERICAN RED CROSS

- Assist in the collection of donations.
- Provide volunteers, supplies and services.
- Provide organizational donation contact information for reference.
- Coordinate with other jurisdictions and agencies to provide additional assistance .

BOARD OF SELECTMEN

- Establish a Donations account for receiving monetary donations.
- Establish specific wording for the “*Pay to the Order of:*” line for all checks and other securities so that appropriate information can be provided to potential donors.
- Authorize expenditures to support *ESF #15* as required.

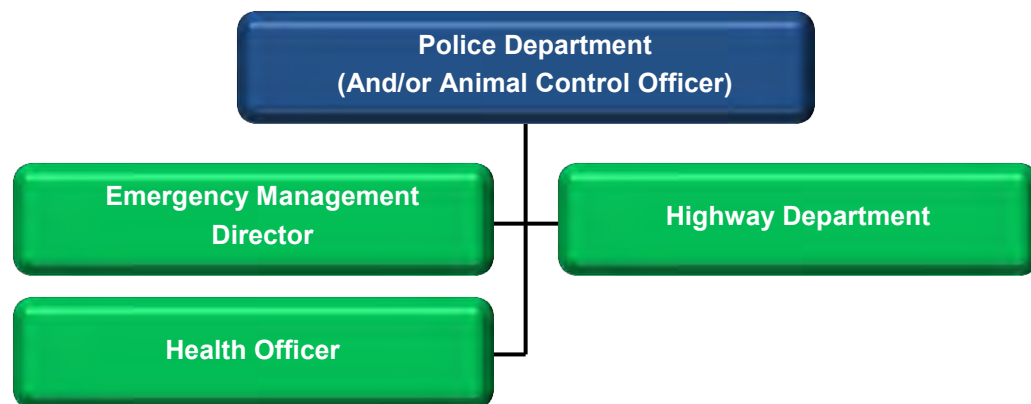
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ESF #16: ANIMAL HEALTH & SHELTERING

GENERAL DESCRIPTION AND AGENCIES

ESF #16 provides a coordinated response in the management and containment of any communicable disease resulting in an animal health emergency affecting the health, welfare and safety of livestock, residents and visitors, as well as responding to pet and farm animal care needs before, during and after a significant natural disaster or human-caused event.

PRIMARY & SUPPORT AGENCIES AND ORGANIZATION



INTRODUCTION

PURPOSE

The purpose of *ESF #16* is to establish procedures to create an “Animal Response Team”, which will coordinate volunteer groups, mutual aid, emergency responders and veterinary medical personnel to respond to the needs of animals affected by disasters. The “Animal Response Team” could provide:

- The coordination of local resources, emergency collection, veterinary triage and supportive care to animals during and after a disaster, prior to activating additional services and personnel.
- A coordinated response in the management and containment of a communicable disease resulting in an animal health emergency affecting the health, welfare and safety of livestock and citizens.

SCOPE

ESF #16 provides the framework for managing and coordinating the activities and resources required to affect the rapid containment of any reportable and/or communicable disease that poses a significant threat to the health and welfare of animals and people. This will include pets (domestic) and livestock. This Emergency Support Function will also provide for the overall management, coordination and prioritization of statewide resources that support pet and farm animal needs in the event of an

emergency or disaster. This ESF does not address animal rescue, wildlife or exotic animals, only matters of shelter, health care and transportation.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

The Town of Wentworth has a part-time Animal Control Officer who reports to the Wentworth Police Department. The Animal Control Officer, under direction of the Police Department and with support from the Upper Valley Humane Society, has primary responsibility for the health and well-being of Wentworth's animal population. Also, the Animal Control Officer has the responsibility of insuring that the citizens of Wentworth are protected from any communicable disease that may be spread by animal populations and that could pose a threat to humans.

PLANNING ASSUMPTIONS

The planning assumption for *ESF #16* is that in a wide-spread disaster, the domestic animal populations could be subject to hunger, illness, lack of water and displacement from their usual environments. These circumstances could lead to poor animal health and disease and could then become a threat to local agriculture and the human population.

CONCEPT OF OPERATIONS

GENERAL

The Town of Wentworth, along with the State when requested, will manage and coordinate all activities/operations involved in animal health emergencies in Wentworth. This ESF will also provide operational guidelines for the care and support of animals in the event of a disaster.

Emphasis should be placed on having prior arrangements for evacuation, including routes and host sites. Residents with animals need to enact their own personal animal disaster plan in advance. The Animal Control Officer as well as the Upper Valley Humane Society may assist in developing such a program.

All persons participating in the collection and supervising care of animals during an emergency will be credentialed and identified as competent by the Animal Control Officer.

American Red Cross operated shelters will not take animals; service animals are allowed. The Animal Control Officer will notify the public of the designated animal shelter site(s) per *ESF #14, Public Information*; in addition, transportation from the American Red Cross shelter to the animal shelter may be necessary. Transportation is not provided by American Red Cross.

NOTIFICATION AND ACTIVATION

Upon notification the Animal Control Officer will notify the EMD and supporting agencies of an impending or actual animal/human health emergency posing a significant threat to Wentworth's agricultural health and safety. The EMD will request agency representatives to activate *ESF #16*. Upon activation, the Animal Control Officer, under directions of the Police Department will implement

operating procedures and support agency notifications as outlined in existing protocols. *ESF #16* may be activated at the request of an appropriate agency when an emergency condition exists and requires the support of *ESF #16*.

EMERGENCY RESPONSE ACTIONS

When this Emergency Support Function is activated, the Police Department, as the Primary Agency, will report to the EOC and provide needs assessment outlining the urgency of the situation and the staff and equipment needs. The Police Department or a department designee will establish operations at the EOC as soon as possible after the notification and activation of *ESF #16*.

The EMD will brief the Animal Control Officer upon arrival, update support agency staff and monitor activities.

RECOVERY ACTIONS

Once recovery efforts have been initiated, this ESF will assist, coordinate and facilitate the operational needs required for site remediation and restoration, as needed. Those requirements will include personnel and resources necessary for sentinel surveillance and monitoring for an extended period time, when necessary.

DEMOBILIZATION

Partial demobilization of *ESF #16* would occur based upon the extent of the current response and recovery actions and at the discretion of the EMD. Full demobilization would occur at the termination of the operational elements of *ESF #16*.

RESPONSIBILITIES

PRIMARY AGENCY

POLICE DEPARTMENT AND/OR ANIMAL CONTROL OFFICER UNDER DIRECTION OF THE POLICE DEPARTMENT

PRE-DISASTER

- Pre-determine area facilities which may be able to accommodate pet sheltering needs.
- Maintain lists of volunteers, skills, vehicles and equipment.
- Pre-identify an “Animal Response Team”.
- Coordinate with *ESF #14, Public Information*, for the development of public information with pre-scripted messages about animal sheltering needs.
- Identify a network of animal response teams in other communities; establish mutual aid agreements.
- Organize resources (i.e. crates, forms, locations for food donations).
- Establish and maintain relationships and MOUs with local veterinarians and local farmers who may be able to assist.
- Maintain an agreement with the local humane society.

EMERGENCY RESPONSE

- Coordinate shelter operations for large and small animals including pets and livestock.
- Determine response needs and available resources.
- Coordinate with *ESF #14, Public Information*, for the release of public information regarding animal health issues.
- Define incident level and activate appropriate team members.
- Coordinate with *ESF #2, Communications & Alerting* to establish and maintain communications with field operations, as necessary.
- Coordinate with *ESF #3, Public Works & Engineering* to assist in the disposal of animal carcasses, site remediation and to identify means of transportation for large and small animals.
- Notify the EMD of animal shelter and sites.
- Perform on-site evaluation(s) by conducting shelter inspections to ensure the health, safety and well-being of animals.
- Provide traffic control operations and enforce quarantine areas, as requested and available.
- Identify burial sites for animals on Town or private land.
- Coordinate with the Commissioner of Agriculture if the emergency involves a foreign animal disease outbreak.
- Recommend to EMD whether Mutual Aid or State assistance is needed.
- Provide information to the EMD per *ESF #5, Information & Planning* for inclusion in the SitRep such as:
 - Status of quarantine areas, containment and disposal efforts.
 - Statistical Information such as:
 - Number of animals culled/destroyed (domestic)
 - Number of infected farms/operations
 - Collateral impacts (e.g., crops)
 - Status of Commissioner's Declaration, Department of Agriculture
 - Allocated resources and unmet needs
 - Staffing and resource shortfalls
 - Number of animals sheltered, treated, rescued and identified

SUPPORT AGENCIES**EMERGENCY MANAGEMENT DIRECTOR**

- Establish operations at the EOC as necessary, to assist in the implementation of *ESF #16*.
- Coordinate resources and provide support and agency representatives to State and Federal agencies, as required.

HIGHWAY DEPARTMENT

- Advise the Board of Selectmen of possible burial sites for animals on Town or private land.
- Assist with the disposal of large animal carcasses to disposal sites and/or assist in actual disposal operations.
- Provide heavy equipment and personnel to assist in the implementation of this ESF.

HEALTH OFFICER

- Coordinate triage and assume authority for all decisions regarding additional medical assistance and mutual aid.
- Quarantine or restrict animal movement, when necessary, for disease control and observation.
- Coordinate with *ESF #8, Health & Medical Services* regarding issues such as, public health and safety issues that may arise from a zoonotic disease, obtaining additional medical supplies, critical incident stress management, etc., as needed.
- Coordinate with the State Veterinarian at the Department of Agriculture if the emergency involves a foreign animal disease outbreak.
- Coordinate agriculture and animal health resources, as needed, to support local emergency operations.
- Assist the State Veterinarian with quarantine or restrict animal movement, when necessary, for disease control and observation.
- Assist with the disposal of pet or wild animal carcasses.

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CHAPTER 3 – HAZARD ANALYSIS & ASSESSMENT

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INTRODUCTION

PURPOSE

This Hazard Analysis and Assessment is the basis for both mitigation efforts and emergency operations. Comprehensive hazard analysis merits its own document-length discussion. Consequently, the Wentworth Hazard Mitigation Plan (2015), located at the Town Office, should be consulted for a detailed discussion on this topic.

From an emergency operations planning perspective, hazard analysis helps a planning team decide what hazards merit special attention, what actions must be planned for and what resources are likely to be in harm's way or needed at the time of an emergency. For purposes of emergency operations planning, basic considerations of this chapter include the following:

- Hazard Identification
- Hazard Vulnerability Table
- Critical Infrastructure Identification
- Critical Infrastructure Vulnerability Table
- Evacuation Routes Mapping

SCOPE

This document applies to all natural and human-caused hazards in Wentworth that require response and recovery actions under the EOP. The Wentworth Hazard Mitigation Plan of 2015 and/or any subsequent hazard mitigation plan update, as a stand-alone document, is considered an Annex to this EOP,

SITUATION

GOVERNMENT

The Town of Wentworth is governed by a three member Board of Selectmen and operates under a Board of Selectmen form of government.

POPULATION

The Community has a stabile population of 911 residents according to the 2010 Census; the population density is 22 persons per square mile.² The 2010 Census revealed an increase (114) over population numbers for 2000.

TRANSPORTATION

Wentworth is traversed mostly by small local and private roads. State Route 25 and 118 run north-south parallel together. US Route 25A runs east-west across Wentworth.

² Economic & Labor Market Information Bureau, NH Employment Security, 2013. Community Response Received 6/18/12

EMPLOYMENT³

Largest Employers*	Product and/or Service
King Forrest Lumber Co. (141 employees)	Wood, Lumber products
Precision Lumber (36 employees)	Wood, Lumber
Shawnee's (5 employees)	Grocery Store

EDUCATION & CHILDCARE FACILITIES⁴

Schools & Universities	Type of Facility	Grades	Enrollment
Wentworth Elementary School	Public	K-8	59
Plymouth Regional High School	Public	9-12	
Licensed Child Care Facilities	0 facilities; capacity 0		
Plymouth Regional High School	Career Technology Center		
Lakes Region Community College-Laconia	State two year technical community college		
River Valley Technical College-Claremont	State two year technical community college		
Dartmouth College-Hanover	Ivey league college		
Plymouth State University-Plymouth	State College		

HAZARD IDENTIFICATION

The Town of Wentworth completed a comprehensive Hazard Mitigation Plan in 2015 and it was approved by FEMA. The scope of this Plan includes the identification of natural and human-caused hazards affecting the Town, as identified by the Hazard Mitigation Planning Team in 2015.

The most significant hazards in the Town of Wentworth, as determined by the hazard mitigation planning team using the Assessment of Vulnerability Table and the Risk Assessment Table are Flooding, High Winds and Severe Winter Weather. Nineteen hazards were identified during the 2015 Hazard Mitigation process including both natural and human-caused; any of these hazards, if accompanied by power failure, could present a significant hazard in Wentworth.

HAZARD VULNERABILITY & RISK ASSESSMENT TABLES

The Hazard Threat Analysis, Table 3.1, below analyzes each hazard according to three factors: the “Human Impact”, the “Property Impact” and the “Economic Impact”. The vulnerability assessment was based on a scale of 1-5, with 1 indicating “very low risk” and 5 indicating “very high risk”. The vulnerability scores were then calculated by averaging the three columns. Once this was complete, the hazards were analyzed based on the Probability to arrive at the final Risk Rating (following page).⁵

³Economic & Labor Market Information Bureau, NH Employment Security, 2013, Community Response Received 6/18/12

⁴Ibid

⁵ 2015 Wentworth Hazard Mitigation Plan; charts provided by Mapping and Planning Solutions

Table 3.1 - Hazard Threat Analysis							
Most likely to affect Wentworth.	<p><i>A natural hazard is a source of harm or difficulty created by a meteorological, environmental, or geological event.</i></p>						
May affect Wentworth.							
Less likely to affect Wentworth.							
Column	A	B	C	D	E	F	
Scoring	Probability of death or injury	Physical losses and damages	Interruption of service	Likelihood of this occurring within 25 years	Average of Human, Property & Business Impact	Relative Threat	
1 = Very Low					Columns	Columns	
2 = Low					A+B+C/3		D x E
3 = Moderate							
4 = High							
5 = Very High							
Natural Hazards	Human Impact	Property Impact	Business Impact	Probability	Severity	Risk Severity x Probability	
1) Flooding (local, riverine, 100-year events)	2	3	3	4	6	24	
2) High Winds (windstorms)	2	2	2	4	4.67	18.67	
3) Severe Winter Weather (ice & snow)	1	2	2	4	3.67	14.67	
4) Thunderstorms & Lightning	2	2	2	3	4.67	14	
5) Hurricane & Tropical Storms	2	2	2	3	4.67	14	
6) Extreme Temperatures (hot & cold)	2	1	1	4	3.33	13.33	
7) Wildfire	1	2	1	3	3.33	10	
8) Downburst (macro & micro	1	2	2	2.5	3.67	9.17	
9) Earthquake	1	2	2	2	3.67	7.33	
10) Mudslide, Landslide, Erosion (Erosion)	1	2	1	2	3.33	6.67	
11) Hailstorm	1	2	1	2	3.33	6.67	
12) Drought	1	1	1	2	2.33	4.67	
13) Tornado	1	2	2	1	3.67	3.67	
Human-Caused Hazards	Human Impact	Property Impact	Business Impact	Probability	Severity	Risk Severity x Probability	
Extended Power Outages	3	2	2	5	2.33	11.67	
Hazardous Material - Transport	2	2	1	3.5	1.67	5.83	
Dam Failure (4 dams)	2	4	2	2	2.67	5.33	
Epidemic & Pandemic	3	1	1	2	1.67	3.33	
Hazardous Material - Fixed	1	1	1	2	1	2	
Terrorism	3	2	1	1	2	2	

CRITICAL INFRASTRUCTURE & KEY RESOURCES (CIKR)

The tables below represent the Emergency Response Facilities (ERFs) and the Non-Emergency Response Facilities (NERFs) that were identified during the 2015 mitigation planning process.⁶ For all other Critical Infrastructure and Key Resources please refer to the 2015 Wentworth Hazard Mitigation Plan.

EMERGENCY REPOSE FACILITIES (ERF)				
ERF'S are primary facilities and resources that may be needed during an emergency response.				
Map ID#	Facility	Type of Facility	Hazard Risk	
1	Town Offices	Records	All Hazards	1
	Police Station	Police Department		
2	Fire Station	Fire Department & Emergency Operations Center (EOC); Siren	All Hazards	1
3	Highway Garage	Heavy Equipment, Sand & Gravel	All Hazards & Flooding	2
4	Wentworth Elementary School	Primary Shelter	All Hazards	1
5	State DOT Garage (for 1st Responders, has generator)	Emergency Diesel & Gas	All Hazards	1
36	Baker River Bible Church	Secondary Shelter	All Hazards	1
37	Wentworth Transfer Station	Waste Storage	All Hazards & Flooding	1

The above tables were used to create a list of the seven most vital Emergency Response Facilities that would be needed at the time of an emergency. The goal was to determine, what if any, of the emergency response facilities would be in harm's way should a hazardous event occur. Without any one of these facilities, the difficulties of coping with an emergency event would be significantly worsened. The seven most vital Emergency Response Facilities were selected by the EOP Planning Team as follows:

1) WENTWORTH TOWN OFFICES & POLICE STATION

TOWN RECORDS & POLICE DEPARTMENT

The Wentworth Town Office building includes not only office space and a meeting room to operate the Town's government, but also has dedicated space for the Wentworth Police Station. The Wentworth Town Office is critical to the continuation of government and as the repository of town records as well law enforcement functions. The Town Office does not have an emergency generator. The Town Offices are handicapped accessible and has bathroom facilities.

⁶ 2015 Wentworth Hazard Mitigation Plan; charts provided by Mapping and Planning Solutions

2) WENTWORTH FIRE STATION

FIRE DEPARTMENT & EOC

The Fire Station is the designated location for the Emergency Operations Center. The Fire Station does not have an emergency generator; the station has limited kitchen facilities, one shower and bathroom facilities.

3) HIGHWAY GARAGE

HEAVY EQUIPMENT; SAND & GRAVEL

Duties performed by the Highway Department include grading roads, vehicular repair and maintenance, filling potholes, cold patching, repairing or replacing culverts and cleaning ditches. Posting of load limits and road closings also fall under the responsibilities of the Highway Department. The Highway Garage does not have an emergency generator. Heavy equipment, fuel storage, manpower and other resources located at the Wentworth Highway Garage are vitally important to the Town at the time of an emergency.

4) WENTWORTH ELEMENTARY SCHOOL

PRIMARY SHELTER

The Wentworth Elementary School has been designated as the Primary Shelter. The Elementary School can accommodate several hundred persons in an emergency shelter situation. Should the American Red Cross (ARC), NH Homeland Security, or the Central NH Public Health have available resources, they will accommodate shelter supplies as needed. The facility does not have an emergency generator, but does have a commercial kitchen, handicap accessibility and bathroom facilities.

5) STATE DOT GARAGE

FOR 1ST RESPONDERS; EMERGENCY DIESEL & GAS

The State DOT Garage is important to the emergency response as this is where responders get fuel for emergency vehicles. In addition, the DOT Garage has heavy equipment, sand and gravel and it also has an emergency generator.

6) BAKER RIVER BIBLE CHURCH

SECONDARY SHELTER

The Baker River Bible Church is the designated secondary shelter. The Church can accommodate approximately 100 persons in an emergency shelter situation and is equipped with some shelter supplies and handicapped facilities. Should the American Red Cross (ARC), NH Homeland Security, or the Central NH Public Health have available resources, they will accommodate shelter supplies as needed. The facility does not have an emergency generator, but does have handicap accessibility, one shower, bathroom facilities and a large kitchen.

7) WENTWORTH TRANSFER STATION

WASTE STORAGE

The Wentworth Transfer Station is important to the emergency response as a location to which waste removal can be brought for temporary storage.

ADDITIONAL CRITICAL INFRASTRUCTURE

Additionally, bridges on the evacuation routes, dams and communication's towers were considered to be critical to the emergency response. Please see page 155 for a map of the primary critical facilities and evacuation routes that are located in Wentworth.

CRITICAL INFRASTRUCTURE VULNERABILITY TABLE

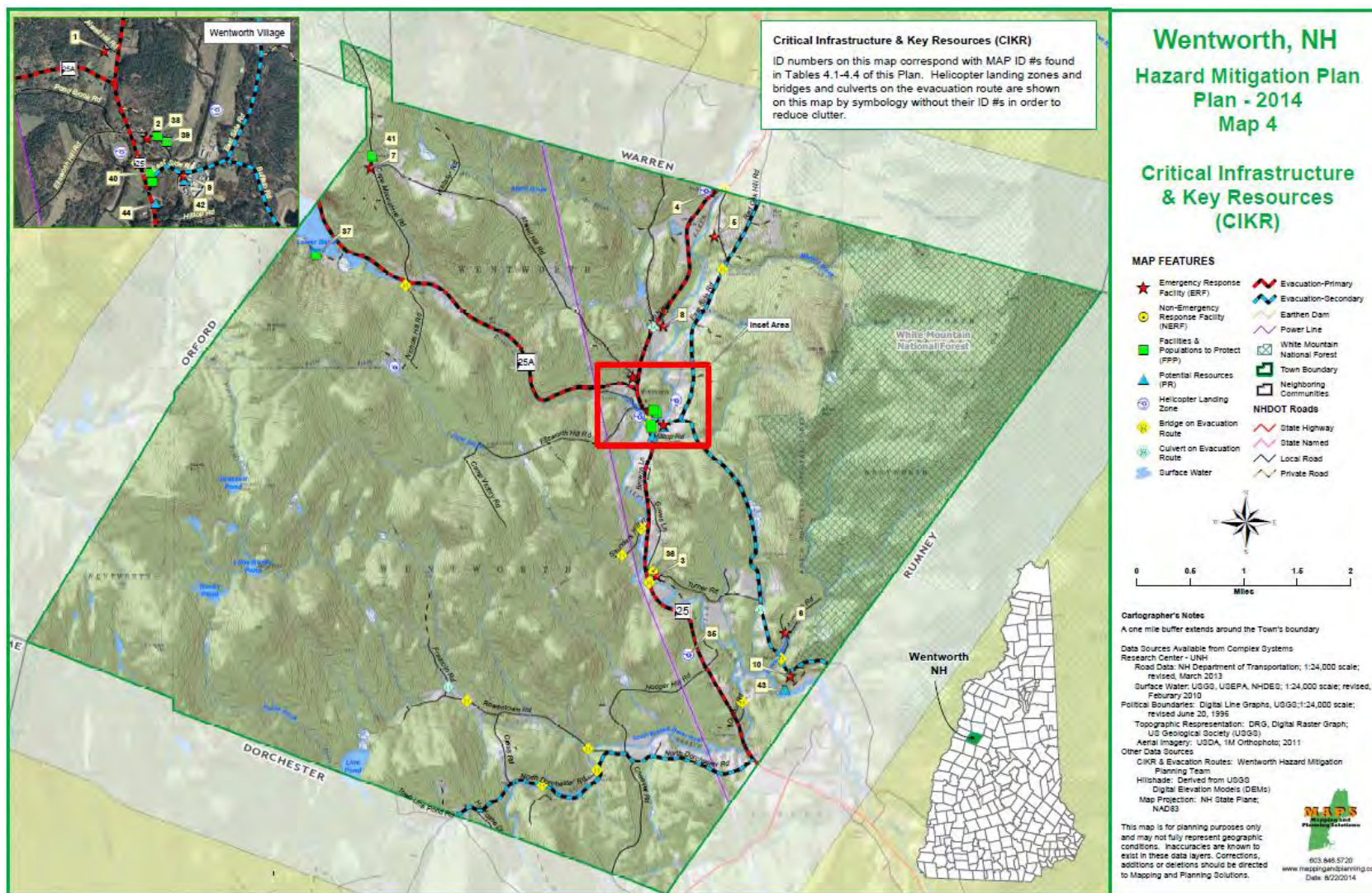
Upon identifying the primary Emergency Support Facilities, the EOP Planning Team determined the hazard risk for each facility, using a ranking of 1-5 with 1 representing a low risk from hazards. The table on the following page shows the vulnerability of each critical facility to possible hazards.

The analysis revealed that the Highway Garage was the CIKR that is the most in "harm's way" and that Extended Power Failure is the most significant hazard threat to the Town's CIKR.

Wentworth Emergency Response Facilities																	
Risk Scoring	Critical Facility	Town Offices Police Station	Fire Station	Highway Public Works Garage	Wentworth Elementary School	State DOT Garage	Baker River Bible Church	Wentworth Transfer Station	Risk by Hazard								
1 = Very Low	Facility Use at the time of an Emergency	Government Police	Fire & EOC	Highway Department	Primary Shelter	Diesel & Gas	Secondary Shelter	Waste Storage									
2 = Low																	
3 = Moderate																	
4 = High																	
5 = Very High																	
Hazards from 2015 Multi-Hazard Mitigation Plan	Grouped together in Chapter 4 as Severe Weather Events																
Tornado										3	3	3	3	3	3	1	19
Severe Winter Weather (ice & snow)										1	1	1	1	1	1	1	7
Hurricane & Tropical Storms										2	2	3	2	2	2	1	14
Wildfire										2	2	3	2	3	3	1	16
Downburst (macro & micro)										2	2	3	2	2	2	1	14
Earthquake	3	3	3	3	3	3	1	19									
Flooding (local, riverine, 100-year events)	Listed separately in Chapter 4																
Extended Power Outages										1	1	4	1	1	1	1	10
Dam Failure (4 dams)										4	3	4	4	1	4	1	21
Terrorism										1	1	3	1	1	1	1	9
Mass Casualty Incident (MCI)										3	2	2	3	2	2	1	15
Hazardous Materials-Fixed & Transport										1	1	1	3	1	2	1	10
Risk by CIKR																	
		25	23	32	28	23	26	12	169								

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CRITICAL INFRASTRUCTURE MAP AND EVACUATION ROUTES



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CHAPTER 4 – HAZARD SPECIFIC ANNEX

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The above list and the pages that follow represent the specific hazards that may occur in Wentworth and that could require the activation of the EOC. The initial list of hazards was taken from the 2015 Wentworth Hazard Mitigation Plan and discussed with the EOP planning team for inclusion in this section. The following changes were made:

- One additional hazard was not in the Wentworth Hazard Mitigation Plan was added to this annex, *Mass Casualty Incident (MCI)*.
- Seven hazards that were in the Wentworth Hazard Mitigation Plan were omitted (*Hailstorm, Drought, Epidemic & Pandemic, High Winds (windstorms), Extreme Temperatures (hot & cold), Thunderstorms & Lightning and Mudslide, Landslide, Erosion*) for the purpose of this annex as it was felt that these hazards would most likely not require the opening of the Emergency Operations Center.
- Severe weather events (*Severe Winter Weather (ice & snow), Hurricane & Tropical Storms, Wildfire, Downbursts (macro & micro), Earthquake and Tornado*) were grouped together as the duties and responsibilities were felt to be similar for each weather category.

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SEVERE NATURAL EVENTS

- Severe Winter Weather (ice & snow)
- Wildfire
- Tornado
- Downbursts (macro & micro)
- Earthquakes
- Hurricane & Tropical Storm

SITUATION

Wentworth may experience unusually severe weather events during which the residents are unable to travel for essentials such as food or medical care. Extreme hot or cold temperatures could also occur thus putting the Community's elderly and functional needs citizens at risk, particularly when combined with power outages.

Other significant weather events such as hurricanes, tornados, downbursts (micro- and macro-) and earthquakes may also occur but are less likely to be at severe magnitudes. The potential also exists for fires, both structural and wildfire, to result from severe lightning, drought, fallen trees and downed power lines, high winds and human causes.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Monitor weather and notify the Emergency Management Director of impending severe weather or wildfire
- Assess the impending weather event and take initial response measures
- Provide initial response and assessment and report to the EMD
- Inform the EMD of all actions taken and assist the EMD as directed
- Implement storm coverage Standard Operating Procedures/Guidelines
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled prior to the weather event or wildfire
- Prepare and test communications systems in the EOC

FIRE DEPARTMENT

- Prepare generators for use
- Activate hazardous materials response, if necessary
- Assist with evacuations as needed
- Control any resulting fires and protect exposures
- Establish perimeters for forest fires
- Implement the Mass Casualty Plan if necessary
- Initiate search and rescue of affected area(s) if needed

- Provide command and control of the scene if warranted
- Rescue trapped occupants if structural fire occurs

POLICE DEPARTMENT

- Assist in providing emergency information to residents
- Establish and maintain a security perimeter control
- Execute traffic control and redirection as needed
- Evaluate parking ban requirements
- Assist with evacuations if necessary
- Patrol and search for abandoned vehicles or hazards
- Provide security to severely damaged areas
- Recommend public restrictions to the Emergency Management Director
- Assist the Fire Department & the Highway Department as needed

HIGHWAY DEPARTMENT

- Maintain, clear and sand roadways for regular vehicular and emergency vehicle access
- Monitor utility services and coordinate activities and efforts to restore power if applicable
- Coordinate efforts to remove downed trees if applicable
- Inform the Emergency Management Director of road and highway conditions
- Assist with barricading roadways and other traffic control issues in coordination with the Police Department
- Assist the Fire Department with equipment and personnel
- Inspect and assess structural stability of buildings, bridges, dams and other infrastructure in conjunction with the Fire Department
- Conduct post incident clean-up for return to public use

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Activate and staff the EOC upon notification of a pending weather event or wildfire
- Activate the appropriate ESFs for the situation
- Notify the Board of Selectmen
- Notify NH Homeland Security that the EOC has been activated
- Request and coordinate state and/or federal resources as required
- Assemble all available equipment lists and track deployment of equipment
- Assemble all available personnel lists and track deployment of personnel
- Coordinate emergency transportation with bus companies as needed
- Contact the functional needs community and elder citizens who may need assistance
- Authorize public restrictions as needed
- Release public information bulletins
- Determine the stability of temporary shelters with Fire Department
- Activate emergency shelters with assistance from ARC as needed
- Assess the requirements for fuel, food, water, warming and cooling at the shelter and for emergency responders
- Provide support to the Fire Department & the Highway Department

FLOODING (LOCAL, RIVERINE & 100-YEAR EVENTS)

SITUATION

Flooding from heavy rain is a common occurrence in Wentworth's, particularly along many of the Town's roadway. Heavy rains, saturated ground and rapid snowmelt create overburdened culverts, road washouts and road closures. It is likely that the future will bring more riverine flooding along the Baker River and road flooding due to the large number of gravel roads (36 miles) and the number of culverts that are either undersized or aging.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Provide initial response and assessment and report to the Emergency Management Director
- Assist the Emergency Management Director as directed
- Implement Standard Operating Procedures/Guidelines as needed
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled and ready for use
- Prepare and test communications systems in the EOC
- Assist the Emergency Management Director with personnel and equipment to transport individuals if need

FIRE DEPARTMENT

- Perform water rescue(s) if needed
- Assist with the evacuation of flooded areas
- Assist with the assessment of damaged buildings
- Evaluate hazardous materials storage for impact from flooding
- Assist with notification of residents

POLICE DEPARTMENT

- Establish perimeter security of evacuated or flooded areas
- Assist with the evacuation of flooded areas
- Establish traffic rerouting and roadway blockade as needed
- Provide on-scene security
- Assist with notification of residents

HIGHWAY DEPARTMENT

- Assess road and bridge conditions
- Monitor river elevations and dams
- Monitor erosion and roadway stability
- Maintain storm drain system
- Assist with heavy equipment
- Fill/disperse sandbags
- Assist the Police Department in blockade of roads

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Consider activating and staffing the EOC
- Notify the Board of Selectmen
- Contact the functional needs community and elder citizens who may need assistance
- Release public information bulletins
- Monitor weather and flood conditions
- Solicit and coordinate state and/or federal assistance if required
- Assemble all available equipment lists and track deployment of equipment
- Track the deployment of personnel working the emergency

EXTENDED POWER OUTAGES

SITUATION

Extended power failure is a concern, particularly when combined with any of the natural hazards detailed above. Extended power outages of several days have occurred in Wentworth, both as a result of local line damage from high winds and storms and problems with the power grid. If a major and/or extended power outage occurs and lasts for more than a week, a significant hardship on individual residents could result, particularly those citizens who are elderly or handicapped. Tropical Storms Irene and Sandy caused power failures for 3-4 days.

The biggest impact from an extended power failure would be the inconvenience caused by the inability to pump water for residents who rely on wells. It is also noted that Wentworth is a somewhat difficult place for senior citizens to live; not only is the driving difficult due to weather conditions and steep terrain, but virtually all services including pharmacies and major grocers are located out of town.

The potential exists for essential services to be interrupted for long periods of time. Essential services are defined as: electric, potable water, natural gas, vehicle fuel shortages.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Provide initial response and assessment and report to the Emergency Management Director
- Assist the Emergency Management Director as directed
- Implement Standard Operating Procedures/Guidelines as needed
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled and ready for use
- Prepare and test communications systems in the EOC
- Assist the Emergency Management Director with personnel and equipment to transport individuals if need

FIRE DEPARTMENT

- Offer assistance as needed to restore power

POLICE DEPARTMENT

- Increase patrol services and visibility
- Call back off duty personnel if required

HIGHWAY DEPARTMENT

- Monitor the repair of services
- Offer assistance as needed to restore power

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Consider activating and staffing the EOC
- Notify the Board of Selectmen
- Contact the functional needs community and elder citizens who may need assistance
- Release public information bulletins
- Initiate long-term strategic planning for the affected area
- Open temporary shelters if required
- Request and coordinate state/federal assistance
- Coordinate American Red Cross services if required
- Develop a restoration priorities plan
- Track progress of restoration

HAZARDOUS MATERIALS (FIXED & TRANSPORT)

SITUATION

The possibility of vehicular accidents involving hazardous materials is identified as potentially significant in Wentworth. The Town has one major road, NH Route 25, a major east-west corridor through New Hampshire. This road is well-travelled and is a major traffic route from Plymouth in the east to Haverhill in the west. Trucks using NH Route 25 carry hazardous materials such as a variety of chemicals and petroleum products through the Community. Other well-travelled routes include North Dorchester Road and US Route 25A.

Hazardous materials may be released in an uncontrolled fashion endangering either personnel or the environment. A hazard can be in the form of solid, liquid, or gaseous contaminants and be brought about by train, motor vehicle or aircraft accidents or pipelines involving hazardous materials and/or oil and fuel spills.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Provide initial response and assessment and report to the EMD
- Assist the EMD as directed
- Implement Standard Operating Procedures/Guidelines as needed
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled and ready for use
- Prepare and test communications systems in the EOC
- Assist the Emergency Management Director with personnel and equipment to transport individuals if need
- Assist the Emergency Management Director with the communication of local health risks if they arise from the situation

FIRE DEPARTMENT

- Take command and control of the scene as needed
- Notify the Emergency Management Director of protective actions that should be taken
- Coordinate and request mutual aid response from Northern NH Fire Mutual District
- Coordinate and request assistance from the Lake Region Mutual Fire Aid HazMat Team
- Coordinate with state and federal agencies in mitigating the release of toxic elements

POLICE DEPARTMENT

- Establish on-scene and perimeter security
- Coordinate mutual aid response of law enforcement agencies
- Coordinate state police response when applicable
- Conduct criminal investigation if appropriate

HIGHWAY DEPARTMENT

- Assist with personnel and equipment
- Provide containment materials for spills if requested
- Assist police with road closures, redirecting and reopening as needed

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Consider activating and staffing the EOC
- Notify the Board of Selectmen
- Contact the functional needs community and elder citizens who may need assistance
- Release public information bulletins
- Assist with state and federal agencies as required
- Assist fire and police as requested
- Initiate and assist in long-term strategy planning for the affected area

DAM FAILURE (4 DAMS)

SITUATION

Four earthen dams are located in Wentworth and one cement dam on Pond Brook by the intersection of Cape Moonshine and Route 25A. The most populated area of the Town is located downstream from two of these dams, one on Beech Hill Road and one on the northerly end of Buffalo Road. No major breaches of any of the Town's dams have occurred in the past and it was determined that the risk of dam failure and resulting damaged has a low probability. Two flood-control dams outside of Town, the Hilldreth Dam in Warren and the South Branch Dam in Dorchester, could be potentially cut Wentworth off from emergency response and other out-of-town services.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Provide initial response and assessment and report to the EMD
- Assist the EMD as directed
- Implement Standard Operating Procedures/Guidelines as needed
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled and ready for use
- Prepare and test communications systems in the EOC
- Assist the Emergency Management Director with personnel and equipment to transport individuals if need
- Assist the Emergency Management Director with the communication of local health risks if they arise from the situation

FIRE DEPARTMENT

- Initial response and assessment
- On scene command
- Search and rescue
- Implement Mass Casualty Plan if necessary

POLICE DEPARTMENT

- Provide security to damaged areas
- Assist the Fire Department and the Highway Department
- Contact the functional needs community and elder citizens who may need assistance
- Control and redirect traffic as needed

HIGHWAY DEPARTMENT

- Assess the damage to the failed facility
- Prepare personnel and equipment upon notification
- Notify the Emergency Management Director
- Clear debris from incident site
- Assess the damage to the Town's water supply
- Respond and assess damage to roads
- Monitor dam(s)
- Monitor utility services and coordinate activities Construct barricades and detours where needed
- Maintain roadway passage
- Assist police department in traffic control

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Activate and staff the EOC upon notification
- Notify the Board of Selectmen
- Release public information bulletins
- Solicit state and/or federal resources as required
- Activate emergency shelters with assistance from ARC as needed
- Assemble all available equipment lists and track deployment of equipment
- Assemble all available personnel lists and track deployment of personnel
- Coordinate emergency transportation with bus companies as needed

TERRORISM

SITUATION

Terrorism is a concern in Wentworth and in our nation in general, although there are no known targets in Wentworth. As with many small towns, the terrorism threat is minimal; if a terrorist incident were to occur, it would most likely be a home-grown terrorist event.

The deliberate destruction or damage to services, facilities, roadways, railways, or functions could occur at any time with or without notice and may take place in phases with the potential for additional targets. A terrorism event could damage buildings and harm people, but could also potentially change the very nature of the Community.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Provide initial response and assessment and report to the Emergency Management Director
- Assist the Emergency Management Director as directed
- Implement Standard Operating Procedures/Guidelines as needed
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled and ready for use
- Prepare and test communications systems in the EOC
- Assist the Emergency Management Director with personnel and equipment to transport individuals if need

FIRE DEPARTMENT

- Take command and control of the incident in a unified approach with the Police Department and state and/or federal entities as appropriate
- Control fires and hazardous materials response as needed
- Perform search and rescue operations if needed
- Activate the Mass Casualty Plan if needed
- Assist to evacuate area if required

POLICE DEPARTMENT

- Take command and control of the incident in a unified approach with the Police Department and state and/or federal entities as appropriate
- Investigate for further threat or threats
- Evaluate other potential targets
- Assist in evacuation if required
- Coordinate mutual aid law enforcement agencies
- Conduct criminal investigations
- Provide facilities for long term investigation

HIGHWAY DEPARTMENT

- Maintain roadway passage
- Monitor town public utilities
- Assist departments with personnel and equipment

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Consider activating and staffing the EOC
- Notify the Board of Selectmen & NH Homeland Security
- Contact the functional needs community and elder citizens who may need assistance
- Coordinate evacuation and sheltering process if necessary
- Coordinate American Red Cross activities
- Release informational bulletins
- Request and coordinate assistance from state and federal agencies
- Track the deployment of personnel and equipment
- Develop strategic plan for the incident
- Assist Fire and Police Department as needed

MASS CASUALTY INCIDENT (MCI)

SITUATION

The potential exists for a Mass Casualty Incident within Wentworth, particular involving mass transportation such as tour and school busses or incidents involving recreational activities or large gatherings of people.

RESPONSIBILITIES

GENERAL RESPONSIBILITIES FOR ALL DEPARTMENTS

- Maintain accurate and up-to-date records of:
 - Total man-hours
 - Total equipment hours
 - Cost of materials
- Provide initial response and assessment and report to the Emergency Management Director
- Assist the Emergency Management Director as directed
- Implement Standard Operating Procedures/Guidelines as needed
- Evaluate personnel status; call back off duty personnel as needed
- Assemble available equipment and check operation
- Ensure all vehicles are fueled and ready for use
- Prepare and test communications systems in the EOC
- Assist the Emergency Management Director with personnel and equipment to transport individuals if need

FIRE DEPARTMENT

- Take command and control of the incident in a unified approach with the Police Department
- Perform rescue and extrication as required
- Implement the Mass Casualty Plan if necessary
- Suppress and control any resulting fires
- Initiate hazardous materials response if necessary
- Notify and coordinate regional and state agencies regarding hazardous materials

POLICE DEPARTMENT

- Take command and control of the incident in a unified approach with the Fire Department
- Provide interior and outer perimeter control
- Reroute traffic around site of accident
- Notify and coordinate state law enforcement agencies
- Investigate collision and/or fatalities

HIGHWAY DEPARTMENT

- Assist police with road closures
- Provide containment materials for spills if requested
- Salt roadway if requested
- Assist with post clean-up and opening of roadway if requested

EMERGENCY MANAGEMENT DIRECTOR

- Determine the extent of the emergency
- Consider activating and staffing the EOC
- Notify the Board of Selectmen
- Release public information bulletins
- Request state/federal assistance and coordinate efforts
- Track progress of restoration

CHAPTER 5 - RADIOLOGICAL PROTECTION ANNEX

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PURPOSE

The purpose of this Radiological Protection Annex is to provide for the necessary organized effort to minimize and remediate the effects of radiation on people and resources through the detection and implementation of protective measures.

AUTHORITY

The authorities for this Radiological Protection Annex to the Emergency Operation Plan (EOP) are those as stated in Chapter 9.

REFERENCES

General various references have been used in the preparation of this EOP Radiological Protection Annex; these include but are not limited to National Security Emergency (RADEF) and the local RERP for the Seabrook Nuclear Power Plant.

SITUATION AND ASSUMPTIONS

In this increasingly dangerous world, there exists a potential for conditions to make themselves present which would constitute the declaration of a National Security Emergency. Under such conditions, the need to detect and measure radiation may become vital to protect the health and safety of the public and maintain continuity of government.

Various radioactive materials are transported into, out of and through New Hampshire. There is a realistic possibility for an occurrence of incidents or accidents in the transportation system. Even though it is unlikely that such events would pose a serious threat to the health and safety of the people of this community, it is necessary that the state and local governments be able to detect radiation, to assess its seriousness and to take appropriate protective and remedial actions.

The use of nuclear energy for commercial nuclear power production warrants emergency preparedness planning in the event that such facilities experience an accident that releases, or threatens to release, radioactive materials to the environment.

There are currently four nuclear power plants in New England that could pose a threat in the event of such an uncontrolled release to the environment. They are: Seabrook Station (Seabrook, NH), Vermont Yankee (Vernon, VT), the MIT Research Reactor (Cambridge, MA) and the Pilgrim Generating Station (Plymouth, MA). These power plants are not close enough to Wentworth to be a significant concern.

In the event of a National Security Emergency, response to and recovery from an uncontrolled radiological environment would require that the majority of protective warnings, guidance and measures be initially taken at the state and local levels of government.

In the event of a serious peacetime radiological emergency, Wentworth would receive assistance from state and federal governments and other local jurisdictions and from the commercial nuclear power industry if applicable, all of whom have highly sophisticated capabilities for detecting, measuring and monitoring radiation.

ORGANIZATION AND RESPONSIBILITIES

The organization for response to a radiological emergency condition is dependent upon the type of hazard. Representative responsibilities include, but are not limited to, the following elements:

- Coordination of response activities
- Establishment of data analysis
- Damage estimation and assessment
- Provision for radiation monitoring equipment
- Establishment of comprehensive personnel training
- Programs for emergency response personnel

New Hampshire Homeland Security & Emergency Management is responsible for coordinating the logistical matters regarding the development, implementation and maintenance of the State's Radiological Protection Annex. This annex to the State Emergency Operations Plan has been developed and is maintained by NH Homeland Security & Emergency Management.

CONCEPT OF OPERATIONS

The management of radiological emergencies involves three critical activities, as follows:

- Environmental surveillance
- Personnel radiation exposure control
- Protective measures

The direction and control function in the emergency response and the coordination of the emergency response to an identified radiological hazard emergency is accomplished by the Emergency Management Director until a time at which the State's Radiological Protection Annex is activated.

This Emergency Operations Plan serves as the overall local planning document for the coordination of preparedness and emergency response activities for all human-caused or natural hazards as outlined in Chapter 3. The local Emergency Management Director, or designee, performs the administration of this Plan's EOP Radiological Protection Annex. The Emergency Management Director is responsible for coordinating and ensuring the development and maintenance of the local Radiological Protection Annex and the Hazard-Specific Annex in Chapter 4 of this Plan.

CHAPTER 6 - TERRORISM ANNEX

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INTRODUCTION

CO-PRIMARY AGENCIES

**Fire Department
Police Department**

SUPPORT AGENCIES

**Emergency Management Director
Board of Selectmen
Highway Department
Health Officer
Warren-Wentworth Ambulance Service**

STATE LEAD AGENCIES

**Department of Justice (DOJ)
Office of the Attorney General (AG)
NH State Police
NH Homeland Security & Emergency Management**

PURPOSE

This Terrorism Annex is to ensure that the Wentworth Emergency Operations Plan (EOP) is adequate to respond to threats of and acts of terrorism within the Town. This document:

- Defines response and recovery actions.
- Generally describes operational procedures.
- Defines Emergency Support Functions.

The Town of Wentworth will use established response and recovery policies, plans and procedures/guides for both initial and continuing response and recovery actions at the local, state and federal levels.

SCOPE

This document applies to all threats or acts of terrorism that require response and recovery actions under the EOP. It provides coordination between response and recovery agencies and will provide the necessary resources under the EOP. In order to properly address and manage all phases of a terrorist incident, the response and recovery efforts are its two components.

STRUCTURE

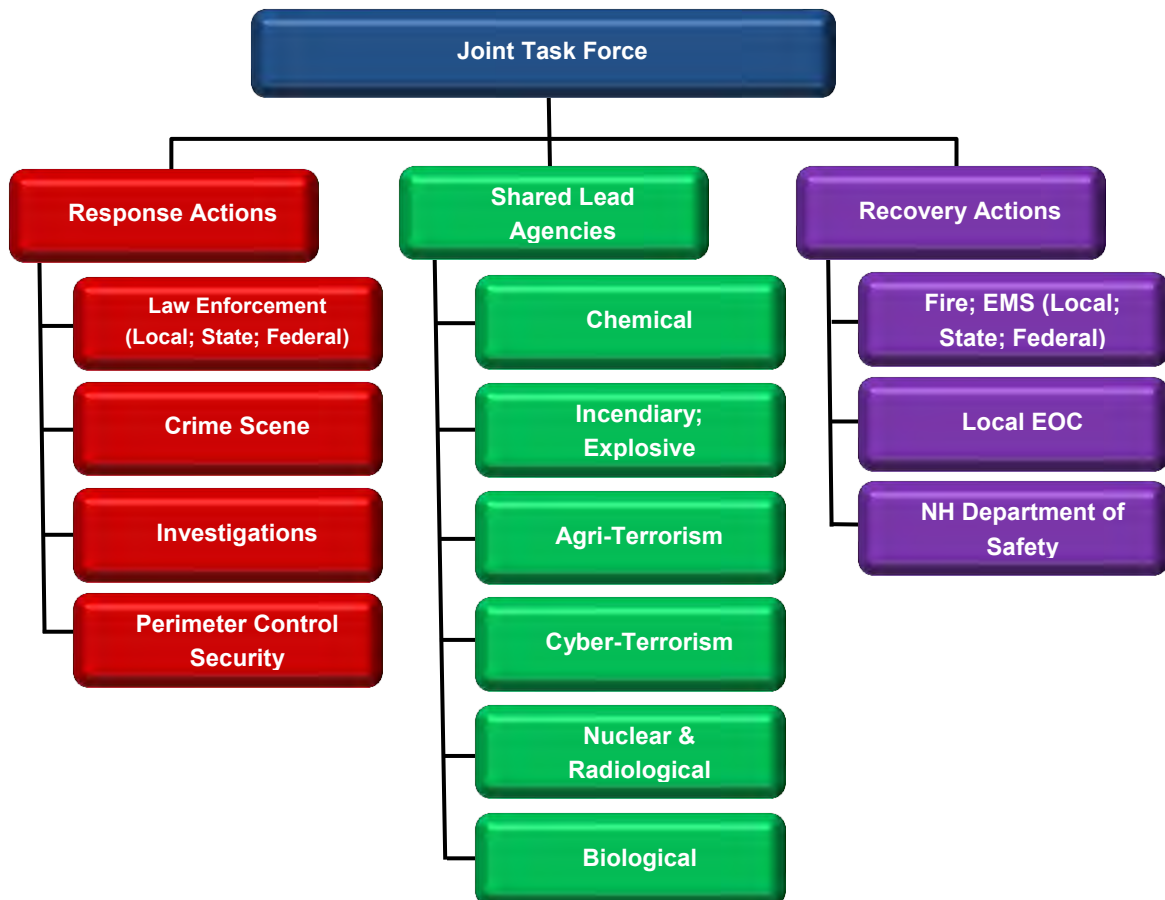
The Terrorism Annex to the EOP is a comprehensive summary on the management of terrorist incidents. It focuses on the management of the event as well as linkage to the response and recovery actions to terrorist incident(s).

Response actions include measures to identify, acquire and plan the use of resources needed to anticipate, prevent and/or resolve a threat or act of terrorism. Response actions are predominantly law enforcement oriented and address both initial and continuing actions associated with the terrorist event

The laws of the United States assign primary authority to the Federal Government to prevent and respond to acts of terrorism; state and local governments provide assistance, as required.

Recovery actions include measures to protect public health and safety, restore essential government services and provide emergency relief to governments, businesses and individuals affected by the terrorism event.

- The laws of the United States assign primary authority to the states to respond both initially and on a continuing basis to the recovery requirements of terrorism; the Federal Government provides assistance as required.
- Recovery actions can and often do, operate concurrently with response actions. The chart below illustrates the relationships between the two components and is based on a unified command or management organizational structure.



TERRORISM HAZARDS

HAZARD ANALYSIS AND ASSESSMENT

An act of terrorism, particularly an act directed against a large population area within the Town of Wentworth involving CBRNE/WMD, Cyber- and/or Agro-terrorism may produce major impacts that will overwhelm the capabilities of the Town and state agencies almost immediately. Major impacts involving CBRNE/WMD, Cyber- and/or Agro-terrorism may overwhelm existing federal capabilities as well.

The target and intended consequences (loss of life, injury, property destruction/damage, disruption of services) will heavily influence the means (e.g. gun, fire, explosive, chemical or biological agents, etc.) chosen to carry out a terrorist act. To cause serious impact that overwhelms a local jurisdiction's capability and requires state and federal assistance, it is likely that the terrorist(s) will use a weapon of mass destruction (WMD).

SITUATION

TERRORISM

Terrorism involves the use or threatened use of criminal violence against people, institutions, livestock, food sources or facilities to achieve a political or social objective through fear and intimidation, rather than direct confrontation. Unlike a disaster caused by nature or an accident involving hazardous materials, it requires the deliberate and premeditated action of a person or group to occur.

WEAPONS OF MASS DESTRUCTION (WMD)

Weapons of Mass Destruction are defined as any weapon that is designed or intended to cause death or serious bodily injury through the release, dissemination, or impact of toxic or poisonous chemicals, disease organisms, radiation or radioactivity, explosion or fire. At least two important considerations distinguish these hazards from other types of terrorist tools. First, in the case of chemical, biological and radioactive agents, their presence may not be immediately obvious, making it difficult to determine when and where they have been released, who has been exposed and what danger is present for first responders and medical technicians. Second, although there is a sizable body of research on battlefield exposures to WMD agents, there is limited scientific understanding of how these agents affect civilian populations. They are described in law as:

INCENDIARY/EXPLOSIVES

The easiest to obtain and use of all weapons is still a conventional explosive device, or Improvised Explosive Device (IED), which may be used to cause massive local destruction or to disperse chemical, biological, or radiological agents. The components are readily available, as are detailed instructions on constructing such a device. Improvised explosive devices are categorized as being explosive or incendiary, employing high or low filler explosive materials to explode and/or cause fires. Projectiles and missiles, including aircraft used against high-profile targets such as buildings, monuments and special events, also can cause explosions and fires. Bombs and firebombs are cheap and easily constructed, involve low technology and are the terrorist weapon most likely to be encountered. Large, powerful devices can be outfitted with timed or remotely triggered detonators and can be designed to be activated by light, pressure, movement or radio transmission. The potential exists for single or multiple bombing incidents in single or multiple municipalities. Historically, less than five percent of actual or attempted

bombings were preceded by a threat. Explosive materials can be employed covertly with little signature and are not readily detectable. Secondary explosive devices may also be used as weapons against responders and the public in coincident acts. Other diversionary events or attacks could also be aimed at responders.

COMBINED HAZARDS

WMD agents can be combined to achieve a synergistic effect – greater in total effect than the sum of their individual effects. They may be combined to achieve both immediate and delayed consequences. Mixed infections or toxic exposures may occur, thereby complicating or delaying diagnosis. Casualties of multiple agents may exist; casualties may also suffer from multiple effects, such as trauma and burns from an explosion, which exacerbate the likelihood of agent contamination. Attacks may be planned and executed so as to take advantage of the reduced effectiveness of protective measures produced by employment of an initial WMD agent. Finally, the potential exists for multiple incidents in single or multiple municipalities.

BIOLOGICAL

Recognition of a biological hazard can occur through several methods, including identification of a credible threat, discovery of bioterrorism evidence (devices, agent, and clandestine lab), diagnosis (identification of a disease caused by an agent identified as a possible bioterrorism agent) and detection (gathering and interpretation of public health surveillance data). When people are exposed to a pathogen such as anthrax or smallpox, they may not know that they have been exposed and those who are infected, or subsequently become infected, may not feel sick for some time. This delay between exposure and onset of illness, the incubation period, is characteristic of infectious diseases. The incubation period may range from several hours to a few minutes, depending on the exposure and pathogen. Unlike acute incidents involving explosives or some hazardous chemicals, the initial detection and response to a biological attack on civilians is likely to be made by direct patient care providers and the public health community. Terrorists could also employ a biological agent that would affect agricultural commodities over a large area (e.g., wheat rust or a virus affecting livestock), potentially devastating the local or even national economy. The response to agricultural bioterrorism should also be considered during the planning process. Responders should be familiar with the characteristics of the biological agents of greatest concern for use in a bioterrorism event. Unlike victims of exposure to chemical or radiological agents, victims of biological agent attack may serve as carriers of the disease with the capability of infecting others (e.g., smallpox, plague).

Stated Threat to Release a Biological Agent
Unusual Occurrence of Dead or Dying Animals
Unusual Casualties <ul style="list-style-type: none"> • Unusual illness for region/area • Definite pattern inconsistent with natural disease
Unusual Liquid, Spray, Vapor, or Powder <ul style="list-style-type: none"> • Spraying; suspicious devices, packages, or letters

CHEMICAL

Chemical agents are intended to kill, seriously injure, or incapacitate people through physiological effects. A terrorist incident involving a chemical agent will demand immediate reaction from emergency responders - firefighters, police, hazardous materials (HazMat) teams, emergency medical services (EMS) and emergency room staff—who will need adequate training and equipment. Hazardous chemicals, including industrial chemicals and agents, can be introduced via aerosol devices (e.g., munitions, sprayers, or aerosol generators), breaking containers, or covert dissemination. Such an attack might involve the release of a chemical warfare agent, such as a nerve or blister agent or an industrial chemical, which may have serious consequences.

Early in an investigation, it may not be obvious whether an infectious agent or a hazardous chemical caused an outbreak; however, most chemical attacks will be localized and their effects will be evident within a few minutes. There are both persistent and non-persistent chemical agents. Persistent agents remain in the affected area for hours, days, or even forever. Non-persistent agents have high evaporation rates, are lighter than air and disperse rapidly, thereby losing their ability to cause casualties after 10 to 15 minutes, although they may be more persistent in small, unventilated areas.

Stated Threat to Release a Chemical Agent
Unusual Occurrence of Dead or Dying Animals <ul style="list-style-type: none"> • For example, lack of insects, dead birds
Complaint of Product Tampering <ul style="list-style-type: none"> • Unexplained/Unusual odor • Unusual taste
Unexplained Casualties <ul style="list-style-type: none"> • Multiple victims • Surge of similar 911 calls • Serious illnesses • Nausea, disorientation, difficulty breathing, or convulsions • Definite casualty patterns
Unusual Liquid, Spray, Vapor, or Powder <ul style="list-style-type: none"> • Droplets, oily film • Unexplained odor • Low-lying clouds/fog unrelated to weather
Suspicious Devices, Packages, or Letters <ul style="list-style-type: none"> • Unusual metal debris • Abandoned spray devices • Unexplained munitions

NUCLEAR AND RADIOLOGICAL

The difficulty of responding to a nuclear or radiological incident is compounded by the nature of radiation itself. In an explosion, the fact that radioactive material was involved may or may not be obvious, depending upon the nature of the explosive device used. The presence of a radiation hazard is difficult to ascertain, unless the responders have the proper detection equipment and have been trained to use it. Although many detection devices exist, most are designed to detect specific types and levels of radiation and may not be appropriate for measuring or ruling out the presence of radiological hazards.

The scenarios constituting an intentional nuclear/radiological emergency include the following:

- Use of an **improvised nuclear device (IND)** includes any explosive device designed to cause a nuclear yield. Depending on the type of trigger device used, either uranium or plutonium isotopes can fuel these devices. While “weapons-grade” material increases the efficiency of a given device, materials of less than weapons grade can still be used.

- Use of a **radiological dispersal device (RDD)** includes any explosive device utilized to spread radioactive material upon detonation. By placing radiological material in close proximity, any improvised device could be used.
- Use of a **simple RDD** that spreads radiological material without the use of an explosive. Any nuclear material (including medical isotopes or waste) can be used in this manner.

Stated Threat to Deploy a Nuclear or Radiological Device
Presence of Nuclear or Radiological Equipment <ul style="list-style-type: none"> • Spent fuel canisters or nuclear transport vehicles
Radiological Sickness Symptoms <ul style="list-style-type: none"> • Burns, nausea, hair loss
Detonation of a Nuclear Device
Nuclear Placards/Warning Materials Along with Otherwise
Unexplained Casualties

CYBER-TERRORISM

Cyber-terrorism involves the malicious use of electronic information technology to commit or threaten to commit acts dangerous to human life, or against a nation’s critical infrastructures in order to intimidate or coerce a government or civilian population to further political or social objectives. As with other critical infrastructure guidance, most cyber protection guidance focuses on security measures to protect computer systems against intrusions, denial of service attacks and other forms of attack rather than addressing issues related to contingency and consequence management planning.

Stated Threat of a Cyber-terrorism Attack
Detection of a Computer Virus by a Software Program
Unexplained Malfunctioning of a Computer Control System That Could Result in Injury or Death <ul style="list-style-type: none"> • 9-1-1 System • Streetlights • Air Traffic Control System
Collapse of Infrastructure Computer System <ul style="list-style-type: none"> • Electric Power Grid • Nuclear Power Plant • Water Treatment Plant
Collapse of Vital Computer Databases

AGRI-TERRORISM

Any terrorist act using biological agents, achieved by poisoning the food or water supplies or by introducing diseases among livestock. This can involve the use of chemical or biological agents.

Stated Threat to Release a Chemical/Biological Agent into the Agriculture Industry
Unusual Liquid, Spray, Vapor or Powder
Unexplained Presence of Dead or Dying Animals, Birds and/or Insects
Presence of Abandoned Spray Devices

OTHER TERRORISM HAZARDS

Although it is not realistically possible to plan for and prevent every conceivable type of terrorist attack, it is anticipated that future terrorism attempts could range from simple, isolated attacks to complex, sophisticated, highly coordinated acts of destruction using multiple agents aimed at one or multiple targets. Therefore, the plans developed for terrorist incidents must be broad in scope yet flexible enough to deal with the unexpected. These considerations are particularly important in planning to handle the consequences of attacks using low-tech devices and delivery, assaults on public infrastructure and cyber terrorism. In these cases, the training and experience of the responders may be more important than detailed procedures.

Low-Tech Devices and Delivery

Planning for the possibility of terrorist attacks must consider the fact that explosives can be delivered by a variety of methods. Most explosive and incendiary devices used by terrorists would be expected to fall outside the definition of a WMD. Small explosive devices can be left in packages or bags in public areas for later detonation, or they can be attached directly to a suicide bomber for detonation at a time and place when and where the terrorist feels that maximum damage can be done. The relatively small size of these explosive devices and the absence of specific security measures in most areas make these types of terrorist attacks extremely difficult to prevent. Small explosive devices can also be brought onto planes, trains, ships, or buses, within checked bags or hand carried. Although present airline security measures minimize the possibility of explosives being brought on board airliners, planners will need to consider the level of security presently employed on ships, trains and buses within their jurisdictions. Larger quantities of explosive materials can be delivered to their intended target area by means of car or truck bombs.

Infrastructure Attacks

Potential attacks on elements of the nation's infrastructure require protective considerations. Infrastructure protection will involve proactive risk management actions to prevent the destruction of or incapacitating damage to networks and systems that serve our communities.

Infrastructure protection often is more focused on security, deterrence and law enforcement than on emergency preparedness and response. The State of New

Hampshire's departments and agencies must develop contingency plans in the event critical infrastructures are brought down as the result of a terrorist incident.

SITUATION AND PLANNING ASSUMPTIONS

SITUATION

Until such time as an incident is determined to be an act of terrorism, response operations will be implemented under the Wentworth EOP and its ESF components. The Co-Primary Agencies will coordinate with the support agencies to identify potential requirements to implement increased readiness operations.

PLANNING ASSUMPTIONS

No single agency at the local, state, federal or private level possesses the authority and the expertise to act unilaterally on many difficult issues that may arise in response to threats or acts of terrorism, particularly if Chemical Biological Radiological Nuclear Explosive/Weapons of Mass Destruction, Cyber-and/or Agro-terrorism are involved.

Local, state and federal responders may define working perimeters that may overlap to some degree. Perimeters may be used to control access to the area, target public information messages, assign operational sectors among responding organizations and assess potential effects on the population and the environment. Control of these perimeters may be enforced by different authorities, which may impede the overall response if adequate coordination is not established.

If protective capabilities are not available, responders cannot be required to put their own lives at risk in order to enter a perimeter contaminated with CBRNE material. It is possible that the perimeter will be closed until the CBRNE agent is identified or the effects of the CBRNE material have degraded to levels that are safe for responders.

Although this annex takes into consideration the most probable scenarios relating to the primary categories of terrorism incidents, no assumptions should be made to the annex being all inclusive of every conceivable situation that a terrorism incident could create. Emergency responders will assess the situation and determine the best course of action based upon their training and prescribed policies, plans and procedures.

CONCEPT OF OPERATIONS

GENERAL

Response and recovery actions to terrorist events will be conducted in accordance with established policies, plans, procedures and guides.

The Wentworth Co-Primary Agencies will maintain the Town's lead responsibility for response management to threats or acts of terrorism until a time at which state and regional agencies assume a Unified Command. The Wentworth Co-Primary Agencies will have the responsibility for all recovery actions.

This EOP Terrorism Annex provides a graduated flexible response and recovery actions to the full range of incidents. An act of terrorism exceeding the local capability to resolve automatically goes to the state level for assistance. It is likely that in a terrorism event, state agencies will quickly establish a Unified Command.

ORGANIZATION

FUNCTIONAL ORGANIZATION – EOC ORGANIZATION CHART

The EOC Organization Chart details the overall response structure of the EOC involving the threat of or actual occurrence of a terrorist incident in Wentworth. Direction and control remains the responsibility of the Emergency Management Director with implementation and coordination conducted from the designated support agencies and regional and state officials. Please refer to Chapter 9 for the EOC Organization Chart.

INTERAGENCY COORDINATION

Under the Basic Plan of the Wentworth EOP, the EMD is responsible to ensure that emergency response tasks/activities are coordinated among all the ESFs response agencies and across all levels of government, as appropriate.

OPERATIONAL FACILITIES/SITES

FBI – JOINT OPERATIONS CENTER (JOC)

The JOC is a centralized operations center established by the FBI Field Office/Resident Agent during terrorism-related incidents to provide a single point of direction, control and coordination for emergency response operations. The JOC resolves conflicts in prioritization of resource allocations involving federal assets. The location of the JOC will be based upon the location of the incident and current threat specific information.

JOINT INFORMATION CENTER (JIC)

The JIC is a combined public information center that serves two or more levels of government or federal, state and local agencies. During a terrorist incident, the FBI will establish and maintain this facility (possibly the National Guard Armory).

WENTWORTH EMERGENCY OPERATIONS CENTER

The Wentworth EOC will be located at the Fire Station. In the event that the Fire Station is compromised, the EOC will be located at the Town Offices

WARNING

Every incident is different. There may or may not be warning of a potential WMD incident. Factors involved range from intelligence gathered from various law enforcement or intelligence agency sources to an actual notification from the terrorist organization or individual. The warning or notification of a potential WMD terrorist incident could come from many sources; therefore, open but secure communication among local, state and federal law enforcement agencies and emergency response officials is essential.

The Co-Primary Agencies, the Wentworth Fire and Police Departments, will be notified of any suspected terrorist threats or incidents in the Town of Wentworth. The FBI will notify state and local law enforcement officials regarding potential terrorist threats.

NOTIFICATION AND ACTIVATION

Upon receiving information from the FBI of a potential terrorist threat, the NH State Police/Office of the Attorney General, based on the advice of the FBI, will notify the Homeland Security Advisor and the appropriate state and local agencies as the situation warrants.

The EMD will partially or fully activate the local EOC, based upon specific threat information received. The decision to partially or fully activate the EOC will be based on the advice of the Homeland Security Advisor for New Hampshire.

In May 2011, the Department of Homeland Security did away with the eight-year old color-coded Homeland Security Advisory System (HSAS). To replace HSAS, the Department created the National Terrorism Alert System (NTAS) in an effort to better communicate specific information about the nature of a terrorist threat and to provide this information in a clear and timely fashion.

NTAS offers only two alerts:

- **Imminent Threat Alert.** Warns of a credible, specific and impending threat against the United States.
- **Elevated Threat Alert.** Warns of a credible threat against the United States.

With each alert, there is a brief summary of the threat, information on the affected area, preparedness steps that the public can take and an expiration of date of the alert as well as additional details on the nature of the threat and the actions being taken. NTAS alerts are issued only when credible information is available about specific threats to the U.S.

COMMUNICATIONS

ESF #2, Communications & Alerting, is tasked with the responsibility to establish and maintain a secure communications capability for the Town, which includes voice, data, video and fax. *ESF #2, Communications & Alerting*, will coordinate measures to ensure communications interoperability among the response agencies.

PLAN IMPLEMENTATION

RESPONSE ACTIONS

The Co-Primary Agencies assigned for response actions are the Wentworth Police and Fire Departments for general threats or acts of terrorism within the Town of Wentworth.

State lead agency assignments for response actions are the Department of Justice (DOJ), the Office of the Attorney General (AG), NH Homeland Security & Emergency Management (HSEM) and the NH State Police for general threats or acts of terrorism within the State of New Hampshire.

Response actions specific to certain types of terrorist acts can require a shared lead responsibility with additional agencies, which have the skills and resources that can assist in defining, responding to and managing the event. Such shared responsibilities would be:

- Biological, nuclear, radiological and food and product tampering terrorist acts shared leads are with Department of Health and Human Services (DHHS).
- Chemical, incendiary and explosive terrorist acts shared lead is the Department of Safety – Fire Marshal's Office.
- Agro-terrorist acts shared lead is the Department of Agriculture, Markets and Food.
- Cyber-Terrorism shared lead is the Department of Administrative Services and the Division of Information Management.

FEDERAL ACTIONS:

Upon determining that a terrorist incident is credible, the FBI Special Agent in Charge (SAC), through the FBI Headquarters, will initiate liaison with other federal agencies to activate their operations centers. The responsible FEMA region(s) may activate a Regional Operations Center (ROC) and deploy a representative(s) to the affected State(s). When the responsible FEMA region(s) activates a ROC, the region(s) will notify the responsible FBI Field Office(s) to request a liaison. If the FBI activates the Strategic Information and Operations Center (SIOC) at FBI Headquarters, then other federal agencies, including FEMA, will deploy a representative(s) to the SIOC, as required. Once the FBI has determined the need to activate a Joint Operations Center (JOC) to support the incident site, federal, state and local agencies may be requested by FEMA to support the Consequence Management Group located at the JOC.

RECOVERY ACTIONS

The Wentworth EMD, with the support of all agencies in the Wentworth EOP, shall act in support of the response team until such time as the Department of Justice, the Attorney General and the NH State Police shall transfer the Lead Agency role to HSEM.

SPECIALIZED TEAMS

- NH National Guard
- NH State Police Troop F - Canine Unit
- NH State Police SWAT Team
- Lakes Region Mutual Fire Aid HazMat Team
- Lakes Region Mutual Fire Aid Swift Water Rescue Team
- NH Fish & Game, Search & Rescue Team

INCIDENT PHASES**PRE-INCIDENT**

A credible or significant threat may be presented in verbal, written, intelligence-based or other form. In response to a credible or significant threat involving CBRNE/WMD/Cyber- or Agro-terrorism, the Wentworth Co-Primary Agencies will initiate a threat assessment process that involves close coordination with local, state and federal agencies with technical expertise, in order to determine the viability of the threat from a technical, as well as tactical and behavioral standpoint.

The Co-Primary Agencies will maintain a contact listing of local, federal and state law enforcement agencies. State and federal agencies will provide the initial notification of a threat or occurrence of terrorism to local and state law enforcement authorities

TRANS-INCIDENT (SITUATIONS INVOLVING A TRANSITION FROM A THREAT TO AN ACT OF TERRORISM)

The EMD will contact local, state and federal agencies and provide the initial notification to other law enforcement authorities, state agencies, as well as the FBI of the confirmed presence of an explosive device, WMD, Cyber- or Agro-terrorism threat, capable of causing a significant destructive event, prior to actual injury or property loss (e.g., a significant threat).

If an act of terrorism becomes imminent and causes the Governor to direct NH Homeland Security & Emergency Management (HSEM) to implement a State EOP, then HSEM will initiate procedures to activate additional ESFs and a Disaster Field Office (DFO) if necessary. Coordination will be conducted from the designated state facility.

As the situation warrants, the EMD will coordinate with the Board of Selectmen-Chair or his/her designee regarding the need to activate the Town's Continuity of Operations (COOP) and/or Continuity of Government (COG) plans, as appropriate.

POST-INCIDENT

An incident is defined as follows:

- The detonation of an explosive device, utilization of a CBRNE WMD, introduction of an Agro-terrorism agent or other destructive event, with or without warning that results in limited injury or death (e.g., limited consequences: State and local response and recovery).
- Or
- The detonation of an explosive device, utilization of a CBRNE WMD, introduction of an Agro-terrorism agent or other destructive event, with or without warning, that results in substantial injury or death (e.g., major consequences: Federal response).

Once an incident has occurred, the Co-Primary Agencies will provide a Liaison to the local EOC and/or the FBI JOC, as needed. The NH State Police will contact local, state and federal agencies of the detonation of an explosive device, using a CBRNE/WMD, introduction of an Agro-terrorism agent or other destructive event.

It is feasible to have recovery operations begin while response operations are continuing. The EMD will coordinate with the appropriate local, state and federal agencies in determining when recovery operations will commence. Recovery operations include, but are not limited to, the following activities/functions:

- Site Decontamination
- Site Demolition or Restoration
- Memorial Services
- Victim Compensation and Disaster Assistance
- Temporary Housing Assistance
- Long-term Medical Monitoring and Surveillance

The Wentworth Co-Primary Agencies will coordinate with the NH State Police and FBI to determine the appropriate point at which the scene will transition from the response and search and rescue phase, to a criminal investigation phase.

The Wentworth Co-Primary Agencies, in coordination with the NH State Police will coordinate with the DOJ to initiate victim assistance programs, as appropriate.

DEMOBILIZATION

If an act of terrorism does not occur, the responding elements will demobilize when the Wentworth EMD, in consultation with the NH State Police and the Governor, issues a cancellation notification to the appropriate ESF agencies. ESF agencies will coordinate with the EOC Operations Officer and demobilize according to establish SOPs/SOGs.

If an act of terrorism occurs, then each ESF structure demobilizes at the appropriate time according to established SOPs/SOGs. Following ESF demobilization, operations by individual state agencies may continue, in order to support the affected local governments with long-term hazard monitoring, environmental decontamination and site restoration.

ROLES AND RESPONSIBILITIES

GENERAL

Upon activation of Wentworth EOP (either in whole or in part), Town departments designated as Primary and Support Agencies for the EOP will effectively carry out their missions and assigned roles and responsibilities, as directed/requested.

This section only outlines those Agencies that have roles and responsibilities specific to a response to terrorism incident. These roles and responsibilities are in addition to those outlined in the Basic Plan and ESF specific components of the Wentworth EOP.

INTERAGENCY COORDINATION

The EOC is the focal point for interagency and intergovernmental coordination between the following:

- FBI Joint Operations Center (JOC)
- Local Emergency Operations Center (EOC)
- Other Law Enforcement Command Posts
- Other Communities Emergency Operation Centers
- FEMA Disaster Field Office (DFO)

The Joint Operation Center structure includes the following standard groups:

- Command
- Operations
- Support
- Recovery

Representation within the JOC may include federal, state and local agencies with support roles. Selected federal, state and local agencies may be requested to serve in the JOC Command Group, the JOC Support Group/Media component and the JOC Recovery Management Group.

To maintain consistency in the management of the incident, the JOC should continue to operate as structured; however, leadership of the JOC may pass to the FBI dependent on the situation. Local and State Police and state agencies in support of the JOC will continue to operate, but under FBI role designation and direction.

Response issues that affect multiple agency authorities and areas of expertise will be discussed by the FBI and the JOC Command Group working in consultation with local, state and federal representatives. While the FBI on-scene commander (FBI - OSC) retains authority to make federal response decisions at all times, operational decisions are made cooperatively to the greatest extent possible.

The FBI - OSC and the senior FEMA official will provide, or obtain resolution of conflicts in priorities for allocation of critical federal resources between response and recovery requirements, disseminating threat information with designated ESFs and other local/state departments, as appropriate.

The FBI will provide training to emergency response personnel that includes but is not limited to the following:

- Crime scene preservation.
- Evidence collection and chain of custody.
- Victim interviews.
- Combined epidemiological/criminal investigations.
- Implementation plans and procedures to prevent, contain and/or mitigate the chemical, biological, or radiological agent introduced into the agricultural and livestock environment.

In the event that an Agro-Terrorism incident involves a zoonotic disease, coordination with *ESF #8, Health & Medical Services*, may be necessary to address the public health risks and for the dissemination of emergency public health information.

THE WENTWORTH CO-PRIMARY AGENCIES

The Wentworth Fire Department and the Wentworth Police Department are the Co-Primary Agencies assigned to implement and coordinate the response functions. During the response, the Co-Primary Agencies coordinate closely with state law enforcement authorities and other state agencies for law enforcement resolution. If state or federal agencies are involved, then the Co-Primary Agencies will also coordinate with them. The Co-Primary Agencies are responsible for the incident site and may modify the Command Post to function as a Joint Operations Center (JOC).

RESPONSIBILITIES

WENTWORTH CO-PRIMARY AGENCIES - FIRE & POLICE DEPARTMENTS

JOINT DUTIES

- Work closely with NH State Police, DOJ and FBI with respect to terrorist acts.
- Provide liaison personnel to the local EOC at terrorist incidents.
- Coordinate the threat assessment.
- Work closely with the NH State Police and FBI in assessing threats.
- Participate in EOC/ESF operations, as outlined in the Wentworth EOP.
- Implement response actions.
- Establish and maintain a secure communications capability to include voice and data.

FIRE DEPARTMENT

- Coordinate additional assistance and resources from un-impacted jurisdictions
- Coordinate the provision of decontamination assistance to hospitals, first responders and, when necessary, private facilities
- Establish and maintain environmental health hazards remediation, as needed
- Assist the State in the overall management, response and recovery of terrorist incidents involving radiological materials
- Assist the State in the response and recovery of a biological terrorist incident
- Assist the Medical Examiner's Office in the proper disposal of contaminated human remains, clothing and miscellaneous items, as needed.
- For Hazardous Materials events, establish decontamination of contaminated victims and emergency response personnel.
- Provide detection and monitoring services, equipment and personal protective equipment (PPE), as needed.

POLICE DEPARTMENT

- Serve as the primary agency for criminal activity, investigations and prosecution until the FBI assumes control.
- Serve as the lead agency for ordinance control and mitigation in coordination with the NH State Police.
- Assist the NH State Police and FBI with crime scene management.

WENTWORTH SUPPORT AGENCIES: EMD, BOARD OF SELECTMEN, HIGHWAY DEPARTMENT & HEALTH OFFICER, WARREN-WENTWORTH AMBULANCE SERVICE**ALL SUPPORT AGENCIES**

- Assist the Co-Primary Agencies and all regional, state and federal agencies as required.

EMERGENCY MANAGEMENT DIRECTOR

- Provide information to *ESF #14, Public Information*, for press releases
- Provide information to the Joint Operations Center for media and public information

BOARD OF SELECTMEN

- Serve as primary public information source until event is classified as a terrorist act and media releases are assumed by Joint Information Center (JIC) Media operations.
- Liaison with the JIC Public Information Officer (PIO) and assist as needed/directed regarding the collection and dissemination of public information.

HIGHWAY DEPARTMENT

- Establish and maintain the integrity of the Town's road and bridge infrastructure.

HEALTH OFFICER

- Assist the State in the efforts to ensure there is no uptake of chemical, radiological or biological agents into the food chain or the food supply.
- In the event that an Agro-Terrorism incident involves a zoonotic disease, coordinate with *ESF #8, Health & Medical Services*, to address the public health risks and for dissemination of emergency public health information and personal protective actions that may be necessary.
- Coordinate with *ESF #10, Hazardous Materials*, to ensure safe entry to the incident site, as necessary.
- Coordinate with *ESF #13, Law Enforcement & Security*, regarding epidemiological/criminal investigations, as needed.

WARREN-WENTWORTH AMBULANCE SERVICE

- Provide medical services as needed per *ESF #8, Health & Medical Services*.
- Provide medical transportation as needed.

AUTHORITIES AND REFERENCES**SOPs/SOGs**

- Emergency Support Functions (ESFs)
- Wentworth Fire Department Standard Operating Guidelines
- Wentworth Police Standard Operating Procedures

CHAPTER 7 - EMERGENCY OPERATIONS CENTER GUIDELINES ANNEX

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INTRODUCTION

This Annex outlines the sequence of steps for activating the EOC, depending on the threat. Note that many steps will apply whenever you decide to activate the EOC, regardless of the nature of the threat. What will vary from situation to situation will be the number of persons involved and the functions activated.

One of the first tasks in any emergency is to quickly assess the situation to determine if its size or severity warrants activating the EOC. The EOC goes into operation when the appropriate officials decide that the situation is serious enough to require a coordinated and other-than-routine response. Obviously, the EOC does not become operational for all emergencies.

EOC OPERATIONAL LEVEL

EOC Operational Levels	Description	Associated Local Actions
Level 1	Consist of the daily operations agencies must carry out, in absence of an emergency situation, to ensure readiness.	Preparedness, planning, training and exercise activities are being conducted. Assessing local conditions.
Level 2	Monitoring phase triggered by the potential for an event that could threaten life, property, or the environment.	Local agencies and ESFs that would need to take action, as part of their everyday responsibilities will be notified and acknowledge receipt of notification.
Level 3	Partial activation of the EOC. Triggered by highly probable hazardous conditions and a strong potential for property damage or loss of life.	All ESF primary agencies are notified. The EOC is staffed with assigned personnel and the necessary ESFs.
Level 4	Full activation of the EOC. Triggered by extremely hazardous conditions that are imminent or occurring. Highest state of alert.	All primary and support agencies under the <i>EOP</i> are notified. The EOC will be on full activation with 24-hour staffing by assigned personnel and all necessary ESFs.

EOC ALERT LIST – LOCAL

EMERGENCY OPERATIONS CENTER (EOC) ALERT LIST - LOCAL				
Name	Title	Phone (work)	Phone (home)	Cell
Jeffry Ames	Fire Chief & EMD	764-9992		
Wallace Trott	Police Chief	764-5912		
Steve Davis	Board of Selectmen - Chair	443-5219		
Chris Bassingthwaite	Board of Selectmen	764-9955		
Pete Santom	Board of Selectmen & Deputy EMD	764-1077		
Catherine Stover	Administrative Assistant	764-9955		
John Emery	Highway Department	764-4304		
	Warren-Wentworth Ambulance Service	764-9494		
Board of Selectmen	Health Officer	764-9955		
Ellie Murray	Planning Board & Conservation Committee	764-9352		
Tonia Orlando	Building Administrator - Wentworth Elementary School	764-5811		
Craig Pasco	Volunteer			
John Corso	Highway Department	764-4304		
	Robertson's Transportation			

EOC ALERT LIST – OTHER (STATE, REGIONAL, FEDERAL, ETC.)

EMERGENCY OPERATIONS CENTER (EOC) ALERT LIST - OTHER			
Name	Title	Phone	Cell
Paul Hatch	Homeland Security Field Rep.	800-852-3792	419-9407
Homeland Security	24-Hour Duty Officer	800-852-3792	
Kirsten Binau	American Red Cross	603-889-6664	545-5793
Tony Stiles	Grafton County Sheriff's Office	787-2111, x561	616-3223
Angel Ekstrom	Central NH Regional Public Health Network	448-8810	
	Lakes Region Mutual Fire Aid Association	528-9111	
	Speare Memorial Hospital	536-1120	

EOC – ACTIVATION PROCEDURES

ACTIVATE COMMUNICATIONS EQUIPMENT

Test communications equipment:

- Local and Regional Dispatch
- Grafton County Dispatch
- Lakes Region Dispatch
- Computer / Internet
- Backup generator

ENACT THE MESSAGE FLOW SYSTEM (RECORDING MESSAGES)

It is important to have an effective message system that allows for a disciplined flow of incoming and outgoing messages. This system is a method that ensures the following, at a minimum:

- Exact and detailed recording of an incoming message
- Directing this message to the EOC staff person best suited to respond
- Coordinating the decision to allocate resources
- Allocating the resources or requesting additional ones
- Recording the action(s) taken
- Notifying the sender of the message of the action taken
- Ideally, an operations officer routes the completed incoming messages to the appropriate staff person and makes sure each incoming message gets the attention it needs.
- Identify a “runner” if needed.

SET UP MAPS

When possible, maps should be available and already posted at the Emergency Operations Center.

LOGS & STATUS BOARDS

Maintain the following:

- Chronological Event Logs
- Status Boards (shelter locations, # occupants, roads impassable, locations without power, etc.

PREPARE A SHIFT SCHEDULE

If the EOC is to operate for any length of time, make sure the personnel in the EOC have the needed breaks and their active time does not exceed a reasonable span of time. While it is impossible to set a schedule of breaks, it is critical that staff working under intense pressure take regular breaks to maintain their sharpness. You may have to encourage some over-zealous staff members that are caught up in the excitement to take a break. Do not hesitate to do so if it looks like fatigue is setting in.

If it seems that the operation will extend beyond one day, you will need a second shift to relieve the first shift. Specify the length of the shift and the names of everyone who is to serve and on which shift.

ANNOUNCE THE BRIEFING SCHEDULE

It is important to announce and post the briefing schedule as soon as the EOC activates. Briefings should occur on a regular basis such as when shifts change, when there is a sudden change in events, or before making a major decision or releasing potentially disturbing information to the public or the media.

The local news media also needs a briefing schedule so that they know when to expect a report from the EOC. A media schedule will provide them with important information and help keep the media from interfering with EOC operations.

PROVIDE STAFF NECESSITIES

If you know the EOC will be in operation for some time, make sure you have appropriate food, beverages, housekeeping provisions and basic medical supplies.

Depending on your situation, you should make arrangements with caterers or other community food sources used to preparing meals for large groups. While you can stockpile drinks and housekeeping and medical supplies, fresh food poses a different challenge.

EOC SECURITY

In order to carry out an effective response to an emergency or disaster, the EOC must function without interference from those who are not part of the emergency management team. As soon as the EOC goes into emergency status, implement a check-in procedure. Ensure everyone entering the EOC signs in an Attendance Log Sheet.

The EOC should have a security person on duty. Each member of the EOC staff should have identification so that security knows who to admit.

CHAPTER 8 – RESOURCE INVENTORY

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CATEGORIZED RESOURCE INVENTORY LIST

Business/Agency	Contact	Location	Phone
Aircraft-Fixed Wing (see also Helicopters)			
Civil Air Patrol	Lt Col Dan Nash		448-6295
Ambulances			
Warren Wentworth (2)		Warren	524-1545
Canaan FAST Squad (2)		Canaan	643-2222
Woodsville Ambulance (3)		Woodsville	787-6911 800-564-6911
DHMC		Lebanon	650-7000
DHMC Advanced Response Team		Lebanon	800-650-3222
Plymouth		Plymouth	524-1545
American Red Cross			
American Red Cross	Kirsten Binau	Concord	800-262-2442 (P) 545-5793 (Cell)
Animal Care and Boarding			
Cardigan Veterinary Clinic	Dr. Hutchinson	Canaan	632-7500
Rumney Animal Hospital		Rumney	786-9040
Lyme Veterinary Hospital		Lyme	795-2747
Plymouth Animal Hospital		Plymouth	536-1213
Animal Feed Care and Equipment			
Agway		N. Haverhill	787-6981
Agway		Plymouth	536-4554
Auto Parts & Service			
Ames Auto Repair		Wentworth	764-9992
Browns Auto Body		Wentworth	786-9540
Bond Auto Parts		Plymouth	536-4470
Sanel Auto Parts		Plymouth	536-2660
Walmart		Plymouth	536-2375
Barricades			
AW Direct			800-243-3194
Chief Supply			800-355-4893
Grainger			668-8495
New England Barricade		Newmarket	800-365-8365
United Rental		Hooksett	622-1555

Business/Agency	Contact	Location	Phone
Blankets			
American Red Cross	Kirsten Binau	Concord	800-262-2442 (P) 545-5793 (Cell)
Central NH Regional Public Health Network	Angel Ekstrom	Plymouth	536-4000
Blasting Contractor			
Maine Drilling & Blasting		Gardiner, ME	800-370-2338
Maine Drilling & Blasting		Barre, VT	802-476-0689
Boats			
NH Fish & Game		Concord, NH	271-3422
NH Marine Patrol			293-2037
United States Coast Guard			757-398-6390
NH State Police			
Body Bags (Required by Medical Examiner)			
Bomb Disposal Unit			
Nashua Police			594-3500
NH State Police			271-3636
VT State Police			802-244-8727
Building Materials & Supplies			
King Forest Industries		Wentworth	764-5711
Precision Lumber		Wentworth	764-9450
Burning Bush Home Center		Warren	764-9496
Brookside Building Supply		Rumney	786-2450
Tractor Supply		Plymouth	536-5009
RSB Chassis LLC		Wentworth	786-9432
Buses			
Concord Coach		Concord	228-3300
Carpenters			
JPN Carpenters		Plymouth	726-1940
Churches			
Baker River Bible Church		Wentworth	786-9550
Wentworth Congregational		Wentworth	764-981
Wentworth Baptist Church		Wentworth	764-9800
Rumney Baptist Church		Rumney	786-9918

Business/Agency	Contact	Location	Phone
Clothing			
Sears Hometown Store		Plymouth	965-1538
Walmart		Plymouth	535-5352
Marshalls		Plymouth	536-6092
Command Posts			
Central NH Special Operations			225-5584
Grafton County			787-6911
NH Bureau of Emergency Management			271-2231
NH Liquor Enforcement			271-8825
NH State Police			
Concrete (Poured)			
Persons Concrete		Campton	726-8951
Concrete (Block)			
Contractors			
Anderson's Home Improvements		Wentworth	764-9364
Steve Welch Builders		Wentworth	786-9973
Desorbo Builders		Wentworth	786-2684
County			
Grafton County Sheriff		Haverhill	787-6968
Cranes & Riggings			
T.L.C. Tree & Crane Services		Groton	786-9272
Bill Cassidy Crane Services		Groton	584-3496
Dogs - Search and Rescue			
New England K-9 Search & Rescue			526-6754 (P) 877-730-2769 (pager)
NH State Police			271-3636
VT State Police			802-748-3111
Divers			
NH Fish & Game		Concord	271-3421
NH State Police		Concord	525-5555
Dump Trucks, Heavy Equipment & Excavators			
Morrill Construction	(heavy equipment)	N. Haverhill	727-6955
United Rentals	(excavator & heavy equipment)	Hooksett	622-1555

Business/Agency	Contact	Location	Phone
Bixby's Sand & Gravel		Warren	
Ethier Excavating		Plymouth	744-6105
Duplicating Equipment and Facility			
The UPS Store		Plymouth	536-7766
True Colors		Plymouth	536-7766
EMS & Medical			
Warren-Wentworth Ambulance		Warren	764-9494
A.L.S. I.			447-4249
Boston Med Flight		Boston, MA	800-233-8998
Dartmouth Hitchcock Air Response Team (DART)		Hanover	800-650-3222
Disaster Behavioral Health Response Team (DBHRT)			800-852-3782 271-2231
Life Flight of Maine		Portland, ME	207-785-2288
North Country Life Flight			518-891-6853
S.O.L.O.		Conway	447-6711
Exterminators			
Orkin		Auburn	782-0839
Fire Mutual Aid			
Capital Area MA		Concord	225-8988
Lakes Region Fire MA		Laconia	528-1545
Food - Restaurants and Dining Facilities			
Plain Jane's Diner		Rumney	786-2525
Greenhouse Restaurant		Warren	764-5708
Calamity Jane's Restaurant		Warren	764-5288
Remington's Restaurant		Plymouth	536-1548
Bear None Family Restaurant		Rumney	786-2911
Bureau of Food Protection	NH Dept. of Health & Human Services	Bob Allen	271-4589 (P) 419-0270 cell
Food Stores and Potable Drinks			
Shawnee's General Store		Wentworth	764-5553
Tedeschi's Store		Warren	764-9002
Warren-Wentworth Food Pantry		Warren	764-5265
Walmart		Plymouth	535-5352
Hannaford Supermarket		Plymouth	536-3400

Business/Agency	Contact	Location	Phone
Fuel (Gas, Diesel, Home Heating, Propane)			
NH DOT Garage	diesel & gas	Wentworth	
Shawnee's General Store	diesel & gas	Wentworth	764-5553
Tedeschi's Store	diesel & gas	Warren	764-9002
Ryezak Oil Company		Rumney	786-9776
Davis Gas Company		Wentworth	764-5748
Dead River Company		Plymouth	536-2762
Patriot Fuel Inc.		Canaan	632-4318
Funeral Home			
Ricker Funeral Home		Piermont	272-1000
Mayhew Funeral Home		Plymouth	536-3163
Cremation Society of NH		Boscawen	800-493-8001
Generators			
Sears Hometown Store		Plymouth	965-1538
Walmart		Plymouth	535-5352
Gravel, Sand, etc.			
Warren Sand & Gravel		Warren	764-4335
Ethier Excavating		Plymouth	744-6105
Hazmat			
Central NH Hazmat Team (LRMFA)		Concord	225-8988
NH DES	Petroleum Spill Response		271-3644
NH DES	Hazardous Material		271-3899
US Coast Guard Coastal Oil Spills			207-780-3251
National Response Center	Chemical or Oil spills that impact water		800-424-8802
US EPA	24-Hour Emergency inland spills response		617-918-1279
NH State Police	Hazmat Response		271-3636
Clean Harbors Environmental	NH Field Office	Bow	224-6626
	Emergency Response	1-800-OILTANK 1-800-645-8265	
Helicopters - EMS			
Boston Medflight			800-233-8998
DHART Flight Request			800-650-3222 650-4600
NH National Guard			225-1350

Business/Agency	Contact	Location	Phone
Helicopters - Search & Rescue / Damage Assessment			
NH National Guard			225-1350
NH State Police			271-3636
United States Coast Guard			757-298-6390
Hospitals			
Cottage Hospital		Woodsville	747-9000
Dartmouth Hitchcock Medical Center		Lebanon	650-5000
Dartmouth Hitchcock Medical Center		Emergency Dept.	650-7000
Speare Memorial Hospital		Plymouth	536-1120
Ice			
Laconia Ice Company		524-2143	
Jersey Barriers			
LE Weed & Son		Newport	800-499-1540
LE Weed & Son		White River Jct, VT	866-795-2220
Lodging			
Hilltop Acres B&B		Wentworth	764-5896
Federal House Inn B&B		Plymouth	536-4644
Econo Lodge		Plymouth	536-2330
The Common Man Inn		Plymouth	536-2200
Red Carpet Inn & Suite		Plymouth	536-2155
Days Inn		Campton	536-3520
Medical Gasses			
Keene Medical		Lebanon	448-5225
Northeast Airgas		White River Jct, VT	802-295-7173
Morgue (temporary - must be established by Medical Examiner)			
NH National Guard Armory		Plymouth	228-1135 (gen info)
Print Media			
The Northcountry News		Warren	764-5807
Union Leader		Manchester	668-4321
Pharmacy			
CVS Pharmacy		Plymouth	536-4079
Rite Aid Pharmacy		Plymouth	536-4377
Walmart Pharmacy		Plymouth	536-5350
Hannaford Pharmacy		Plymouth	536-3233

Business/Agency	Contact	Location	Phone
Photographers			
Authentic Eye Photography		Rumney	786-548
AMW Studios		Plymouth	797-9863
Portable Light Towers			
NH Dept. of Transportation			271-6862
Portable Toilets			
K & R Portable Toilets		Orford	353-4106
Power Companies			
Co-op			800-439-8864
Liberty Utilities			877-598-6326
PSNH			800-386-4086
Radio Equipment, Rental & Maintenance			
Radio Shack		Plymouth	536-1724
TAV Electronics		Plymouth	536-2293
Radio Stations			
NPR (97.3 FM; Plymouth)		Concord	228-8910
WPKQ (103.7 FM; North Conway)		Dover	749-9750
WHOM (94.9 FM; Mt. Washington)		Portland, ME	207-774-6364
WPNH (100.1 FM)		Plymouth	934-2500
Refrigeration			
North Country Medical	(dry ice)		448-1149
RSD Transportation	(trailers)		298-5744
Ryder Truck Rental			448-3600 800-889-8966
Carrier Transcold of Boston			802-463-9669
Rotary, Masons & Other Clubs & Service Agencies			
Canaan Lions Club		Canaan	523-7720
Moosehillock Lodge #63		Warren	
Rubbish Haulers & Dumpsters			
CM Whitcher Rubbish Removal		Warren	764-9300
Waste Management	(rubbish removal)	Londonderry	800-443-5515
Casella Waste System		Rutland, VT	888-822-7056 or 802-281-4114

Business/Agency	Contact	Location	Phone
Sandbags			
US Army Corps Engineer		Hanover	646-4100
Gorman Bag			617-884-7600
Globe Bag			617-935-3311
NH National Guard			448-0024
NH Emergency Management			271-2231 800-852-3792
Schools			
Wentworth Elementary Principal	Tonia Orlando	Wentworth	764-5811
SAU 48 Superintendent	Mark Halloran	Plymouth	536-1254
Plymouth Regional HS Principal	Bruce Parsons	Plymouth	536-1444
Snowmobiles & ATVs			
Snow Plowing / Removal			
Specialized Resources			
DMAT Team			271-2231 or 271-3636
DMORT Team			271-2231 or 271-3636
FEMA Urban Search and Rescue			271-2231 or 271-3636
State & Federal Agencies			
DRED NH Forests & Lands	Brad Simpkins	Concord	271-2214
Local DRED Forest Ranger			
Homeland Security	24-Hour Duty Officer	Concord	800-852-3792
Homeland Security	State EOC	Concord	800-852-3792
NH DES Dam Program			271-3406 or NH State Police
NH Public Works Mutual Aid			862-2826
NH Fish & Game		Concord	271-3422 271-3421
NH DOT (local)	Alan Hanscom	Wentworth	764-5568
NH Highway Department (DOT)		Concord	271-3734
NH State Police	Duty Officer	Concord	271-3636 or 800-525-5555
Central NH Regional Public Health Network	Angel Ekstrom	Plymouth	536-4000
State Fire Marshall		Concord	271-3294
USFA-FS; HazMat Coordinator	Steve Lindsey	Campton	536-6254
USDA-FS; District Ranger	Jon Morrissey	Campton	536-6101
USDA-FS; Forest Technician	John Neely	Campton	536-6261

Business/Agency	Contact	Location	Phone
Tents			
Lakes Region Tent & Event		Concord, NH	456-2049
Taylor Rental Center		Concord, NH	224-1931
Traffic Control Device Rental			
Nations Rent			668-8794
NH State Highway			448-2654
United Rentals			802-298-2916
Tree Removal			
Asplundh			529-1690 or 800-248-8733
Area Towns - Emergency Management Directors (EMDs)			
Orford EMD	Mike Gilbert	Orford	353-9621
Rumney	Mark Andrew	Rumney	786-9024
Ellsworth	Jay Wagner	Ellsworth	508-9663
Dorchester	Cookie Hebert	Dorchester	523-7803
Lyme	Margaret Caudill-Slosberg	Lyme	795-4639
Groton	Roger Thompson	Groton	744-9190
Warren	Janice Sackett	Warren	764-7705
Piermont		Piermont	
Truck Rental			
U-Haul		Plymouth	536-1730
TV & Radio			
Associated Press			224-3327
FOX44			802-859-1344
WCAX			802-652-6300
WMUR			669-9999
Utilities (Electric, Phone)			
Fairpoint			866-534-2944
NH Electric Coop			800-698-2007 800-343-6432
PSNH			800-662-7764
PSNH Municipal Emergency			800-386-4086
Time Warner Cable			800-627-2288
Verizon			555-1515

Business/Agency	Contact	Location	Phone
Water - Drinkable			
Monadnock Springs		Wilton, NH	654-2728
Water - Non Potable			
NH National Guard			724-0756
Welders			
Dyer's Welding		Canaan	523-4442
Wreckers & Towing			

ALPHABETICAL RESOURCE INVENTORY LIST

Business/Agency	Contact	Location	Phone	Category
A-E				
A.L.S. I.			447-4249	EMS & Medical
Agway		N. Haverhill	787-6981	Animal Feed Care & Equipment
Agway		Plymouth	536-4554	Animal Feed Care & Equipment
American Red Cross	Kirsten Binau	Concord	800-262-2442 (P) 545-5793 (Cell)	American Red Cross; Blankets
Ames Auto Repair		Wentworth	764-9992	Auto Parts & Service
AMW Studios		Plymouth	797-9863	Photographers
Anderson's Home Improvements		Wentworth	764-9364	Contractors
Asplundh			529-1690 OR 800-248-8733	Tree Removal
Associated Press			224-3327	TV & Radio
Authentic Eye Photography		Rumney	786-548	Photographers
AW Direct			800-243-3194	Barricades
Baker River Bible Church		Wentworth	786-9550	Churches
Bear None Family Restaurant		Rumney	786-2911	Food - Restaurants and Dining Facilities
Bill Cassidy Crane Services		Groton	584-3496	Cranes & Riggings
Bixby's Sand & Gravel		Warren		Dump Trucks, Heavy Equipment & Excavators
Bond Auto Parts		Plymouth	536-4470	Auto Parts & Service
Boston Med Flight		Boston, MA	800-233-8998	EMS & Medical; Helicopters
Brookside Building Supply		Rumney	786-2450	Building Equipment
Browns Auto Body		Wentworth	786-9540	Auto Parts & Service
Bureau of Food Protection	Bob Allen	Concord	271-4589 (P) 419-0270 cell	Food - Restaurants and Dining Facilities
Burning Bush Home Center		Warren	764-9496	Building Equipment
Calamity Jane's Restaurant		Warren	764-5288	Food - Restaurants and Dining Facilities

Business/Agency	Contact	Location	Phone	Category
Canaan FAST Squad (2)		Canaan	643-2222	Ambulances
Canaan Lions Club		Canaan	523-7720	Rotary, Masons & Other Clubs & Service Agencies
Capital Area MA		Concord	225-8988	Fire Mutual Aid
Cardigan Veterinary Clinic	Dr. Hutchinson	Canaan	632-7500	Animal Care & Boarding
Carrier Transicold		Boston, MA	802-463-9669	Refrigeration
Casella Waste System		Rutland, VT	888-822-7056 or 802-281-4114	Rubbish Haulers & Dumpsters
Central NH Hazmat Team (LRMFA)		Concord	225-8988	Hazmat
Central NH Regional Public Health Network	Angel Ekstrom	Plymouth	536-4000	Blankets
Central NH Special Operations			225-5584	Command Posts
Chief Supply			800-355-4893	Barricades
Civil Air Patrol	Lt Col Dan Nash		448-6295	Aircraft-Fixed Wing (see also Helicopters)
Clean Harbors Environmental	NH Field Office	Bow, NH	224-6626	Hazmat
CM Whitcher Rubbish Removal		Warren	764-9300	Rubbish Haulers & Dumpsters
Concord Coach		Concord	228-3300	Buses
Co-op			800-439-8864	Power Companies
Cottage Hospital		Woodsville	747-9000	Hospitals
Cremation Society of NH		Boscawen	800-493-8001	Funeral Home
CVS Pharmacy		Plymouth	536-4079	Pharmacy
Dartmouth Hitchcock Air Response Team (DART)		Hanover	800-650-3222	EMS & Medical
Dartmouth Hitchcock Memorial Hospital		Lebanon	650-5000	Hospitals
Dartmouth Hitchcock Memorial Hospital		Emergency Dept.	650-7000	Hospitals
Davis Gas Company		Wentworth	764-5748	Fuel (Gas, Diesel, Home Heating, Propane)

Business/Agency	Contact	Location	Phone	Category
Days Inn		Campton	536-3520	Lodging
Dead River Company		Plymouth	536-2762	Fuel (Gas, Diesel, Home Heating, Propane)
Desorbo Builders		Wentworth	786-2684	Contractors
DHART Flight Request			800-650-3222 650-4600	Helicopters - EMS
DHMC (2 + other ambulances at the ED)		Lebanon	650-7000	Ambulances
DHMC Advanced Response Team		Lebanon	800-650-3222	Ambulances
Disaster Behavioral Health Response Team (DBHRT)			800-852-3782 271-2231	EMS & Medical
DMAT Team			271-2231 271-3636	Specialized Resources
DMORT Team			271-2231 271-3636	Specialized Resources
Dorchester	Cookie Hebert	Dorchester	523-7803	Area Towns (EMDs)
DRED NH Forests & Lands	Brad Simpkins	Concord	271-2214	State & Federal Agencies
Dyer's Welding		Canaan	523-4442	Welders
Econo Lodge		Plymouth	536-2330	Lodging
Ellsworth	Jay Wagner	Ellsworth	508-9663	Area Towns (EMDs)
Ethier Excavating		Plymouth	744-6105	Dump Trucks, Heavy Equipment & Excavators, Sand & Gravel
F-L				
Fairpoint			866-534-2944	Utilities (Electric, Phone)
Federal House Inn B&B		Plymouth	536-4644	Lodging
FEMA Urban Search and Rescue			271-2231 271-3636	Specialized Resources
FOX44			802-859-1344	TV & Radio
Globe Bag			617-935-3311	Sandbags
Gorman Bag			617-884-7600	Sandbags
Grafton County Command Post			787-6911	Command Posts

Business/Agency	Contact	Location	Phone	Category
Grafton County Sheriff		Haverhill	787-6968	County
Grainger			668-8495	Barricades
Greenhouse Restaurant		Warren	764-5708	Food - Restaurants and Dining Facilities
Groton	Roger Thompson	Groton	744-9190	Area Towns (EMDs)
Hannaford Pharmacy		Plymouth	536-3233	Pharmacy
Hannaford Supermarket		Plymouth	536-3400	Food Stores and Potable Drinks
Hilltop Acres B&B		Wentworth	764-5896	Lodging
Homeland Security	24-Hour Duty Officer	Concord	800-852-3792	State & Federal Agencies
JPN Carpenters		Plymouth	726-1940	Carpenters
K & R Portable Toilets		Orford	353-4106	Portable Toilets
Keene Medical		Lebanon	448-5225	Medical Gasses
King Forest Industries		Wentworth	764-5711	Building Equipment
Laconia Ice Company		524-2143		Ice
Lakes Region Fire MA		Laconia	528-1545	Fire Mutual Aid
Lakes Region Tent & Event		Concord	456-2049	Tents
LE Weed & Son (NH)		Newport	800-499-1540	Jersey Barriers
LE Weed & Son (VT)		White River Jct, VT	866-795-2220	Jersey Barriers
Liberty Utilities			877-598-6326	Power Companies
Life Flight of Maine		Portland, ME	207-785-2288	EMS & Medical
Local DRED Forest Ranger				State & Federal Agencies
Lyme	Margaret Caudill-Slosberg	Lyme	795-4639	Area Towns (EMDs)
Lyme Veterinary Hospital		Lyme	795-2747	Animal Care & Boarding

Business/Agency	Contact	Location	Phone	Category
M-P				
Maine Drilling & Blasting (ME)		Gardiner, ME	800-370-2338	Blasting Contractor
Maine Drilling & Blasting (VT)		Barre, VT	802-476-0689	Blasting Contractor
Marshalls		Plymouth	536-6092	Clothing
Mayhew Funeral Home		Plymouth	536-3163	Funeral Home
Monadnock Springs		Wilton	654-2728	Water - Drinkable
Moosehillock Lodge #63		Warren		Rotary, Masons & Other Clubs & Service Agencies
Morrill Construction	(heavy equipment)	N. Haverhill	727-6955	Dump Trucks, Heavy Equipment & Excavators
Nashua Police			594-3500	Bomb Disposal Unit
National Response Center	Chemical or Oil spills that impact water		800-424-8802	Hazmat
Nations Rent			668-8794	Traffic Control Device Rental
New England Barricade		Newmarket	800-365-8365	Barricades
New England K-9 Search & Rescue			526-6754 (P) 877-730-2769 (pager)	Dogs - SAR
NH Dept. of Transportation			271-6862	Portable Light Towers
NH DES-Petroleum	Petroleum Spill Response		271-3644	Hazmat
NH DES-Hazmat	Hazardous Material		271-3899	Hazmat
NH DES Dam Program			271-3406 or NH State Police	State & Federal Agencies
NH DOT (local)	Alan Hanscom	Wentworth	764-5568	State & Federal Agencies
NH Electric Coop			800-698-2007 800-343-6432	Utilities (Electric, Phone)
NH Fish & Game		Concord	271-3422 or 3734	Boats; Divers
NH Highway Department (DOT)		Concord	271-3734	State & Federal Agencies
NH Marine Patrol			293-2037	Boats

Business/Agency	Contact	Location	Phone	Category
NH National Guard			225-1350	Helicopters - EMS
NH National Guard			448-0024	Sandbags
NH National Guard			724-0756	Water - Non Potable
NH National Guard Armory		Plymouth	228-1135 (gen info)	Morgue (temporary)
NH Public Works Mutual Aid			862-2826	State & Federal Agencies
NH State Highway			448-2654	Traffic Control Device Rental
NH State Police			271-3636 800-525-5555;	Boats; Bomb Disposal; Canine; Divers; Hazmat; Helicopters
North Country Life Flight			518-891-6853	EMS & Medical
North Country Medical	(dry ice)		448-1149	Refrigeration
Northeast Airgas		White River Jct, VT	802-295-7173	Medical Gasses
NPR (97.3 FM; Plymouth)		Concord	228-8910	Radio Stations
Orford EMD	Mike Gilbert	Orford	353-9621	Area Towns (EMDs)
Orkin		Auburn	782-0839	Exterminators
Patriot Fuel Inc.		Canaan	632-4318	Fuel (Gas, Diesel, Home Heating, Propane)
Persons Concrete		Campton	726-8951	Concrete (Poured)
Piermont		Piermont		Area Towns (EMDs)
Plain Jane's Diner		Rumney	786-2525	Food - Restaurants and Dining Facilities
Plymouth		Plymouth	524-1545	Ambulances
Plymouth Animal Hospital		Plymouth	536-1213	Animal Care & Boarding
Plymouth Regional HS Principal	Bruce Parsons	Plymouth	536-1444	Schools
Precision Lumber		Wentworth	764-9450	Building Equipment
PSNH			800-662-7764	Utilities (Electric, Phone)
PSNH Municipal Emergency			800-386-4086	Utilities (Electric, Phone)

Business/Agency	Contact	Location	Phone	Category
R-Z				
Radio Shack		Plymouth	536-1724	Radio Equipment, Rental & Maintenance
Red Carpet Inn & Suite		Plymouth	536-2155	Lodging
Remington's Restaurant		Plymouth	536-1548	Food - Restaurants and Dining Facilities
Ricker Funeral Home		Piermont	272-1000	Funeral Home
Rite Aid Pharmacy		Plymouth	536-4377	Pharmacy
RSB Chassis LLC		Wentworth	786-9432	Building Equipment
RSD Transportation	(trailers)		298-5744	Refrigeration
Rumney	Mark Andrew	Rumney	786-9024	Area Towns (EMDs)
Rumney Animal Hospital		Rumney	786-9040	Animal Care & Boarding
Rumney Baptist Church		Rumney	786-9918	Churches
Ryder Truck Rental			448-3600 800-889-8966	Refrigeration
Ryezak Oil Company		Rumney	786-9776	Fuel (Gas, Diesel, Home Heating, Propane)
S.O.L.O.		Conway	447-6711	EMS & Medical
Sanel Auto Parts		Plymouth	536-2660	Auto Parts & Service
SAU 48 Superintendent	Mark Halloran	Plymouth	536-1254	Schools
Sears Hometown Store		Plymouth	965-1538	Clothing; Generators
Shawnee's General Store		Wentworth	764-5553	Food Stores and Potable Drinks; Fuel
Speare Memorial Hospital		Plymouth	536-1120	Hospitals
State Fire Marshall		Concord	271-3294	State & Federal Agencies
Steve Welch Builders		Wentworth	786-9973	Contractors
T.L.C. Tree & Crane Services		Groton	786-9272	Cranes & Riggings
TAV Electronics		Plymouth	536-2293	Radio Equipment, Rental & Maintenance
Taylor Rental Center		Concord	224-1931	Tents

Business/Agency	Contact	Location	Phone	Category
Tedeschi's Store		Warren	764-9002	Food Stores and Potable Drinks; Fuel
The Common Man Inn		Plymouth	536-2200	Lodging
The Northcountry News		Warren	764-5807	Print Media
The UPS Store		Plymouth	536-7766	Duplicating Equipment and Facility
Time Warner Cable			800-627-2288	Utilities (Electric, Phone)
Tractor Supply		Plymouth	536-5009	Building Equipment
True Colors		Plymouth	536-7766	Duplicating Equipment and Facility
U-Haul		Plymouth	536-1730	Truck Rental
Union Leader		Manchester	668-4321	Print Media
United Rental		Hooksett	622-1555	Barricades; Heavy Equipment; Traffic Control Devices
United States Coast Guard			757-398-6390	Boats; Helicopters
US Army Corps Engineer		Hanover	646-4100	Sandbags
US Coast Guard Coastal Oil Spills			207-780-3251	Hazmat
US EPA	24-Hour Emergency inland spills response		617-918-1279	Hazmat
USDA-FS; District Ranger	Jon Morrissey	Campton	536-6101	State & Federal Agencies
USDA-FS; Forest Technician	John Neely	Campton	536-6261	State & Federal Agencies
USFA-FS; HazMat Coordinator	Steve Lindsey	Campton	536-6254	State & Federal Agencies
VA Hospital (2 vans)		White River Jct, VT	802-295-9363	Ambulances
Verizon			555-1515	Utilities (Electric, Phone)
VT State Police			802-244-8727	Bomb Disposal Unit; Canine
Walmart		Plymouth	536-2375	Auto Parts & Service; Clothing; Food; Potable Drinks
Walmart Pharmacy		Plymouth	536-5350	Pharmacy
Warren	Janice Sackett	Warren	764-7705	Area Towns (EMDs)

Business/Agency	Contact	Location	Phone	Category
Warren Sand & Gravel		Warren	764-4335	Gravel, Sand, etc.
Warren-Wentworth Ambulance		Warren	764-9494	EMS & Medical; Ambulances
Warren-Wentworth Food Pantry		Warren	764-5265	Food Stores and Potable Drinks
Waste Management	(rubbish removal)	Londonderry	800-443-5515	Rubbish Haulers & Dumpsters
WCAX			802-652-6300	TV & Radio
Wentworth Baptist Church		Wentworth	764-9800	Churches
Wentworth Congregational		Wentworth	764-981	Churches
Wentworth Elementary Principal	Tonia Orlando	Wentworth	764-5811	Schools
WHOM (94.9 FM; Mt. Washington)		Portland, ME	207-774-6364	Radio Stations
WMUR			669-9999	TV & Radio
Woodsville Ambulance (3)		Woodsville	787-6911 800-564-6911	Ambulances
WPKQ (103.7 FM; North Conway)		Dover	749-9750	Radio Stations
WPNH (100.1 FM		Plymouth	934-2500	Radio Stations

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CHAPTER 9 – ADMINISTRATIVE DOCUMENTS & REFERENCE MATERIALS

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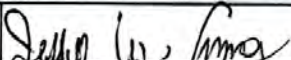
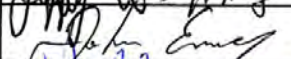
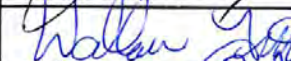
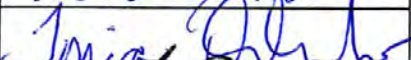



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ADMINISTRATIVE DOCUMENTS

RECORD OF REVISIONS & CHANGES

Emergency Operations Plan Update 2000
 Emergency Operations Plan (This Plan; ESF Format): 2015

SIGNATORIES TO THE WENTWORTH EMERGENCY OPERATIONS PLAN

Name	Position	Signature
<p>The signatures below indicate the signee has read the Wentworth Emergency Operations Plan 2015 and understands his/her responsibilities as outlined in the Plan.</p>		
Jeffry Ames	Emergency Management Director/EMD	
John Emery	Highway Department / Road Agent	
Wallace Trott	Police Chief	
Tonia Orlando	Wentworth Elementary School	
Steve Davis	Chairman, Board of Selectmen / Health Officer	
Chris Bassingthwaite	Member, Board of Selectmen	
Pete Santom	Member, Board of Selectmen	
	Warren-Wentworth Ambulance	

**Signatures are scanned-original signatures on file.*

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STATEMENT OF ADOPTION

This publication of the Wentworth, NH Emergency Operations Plan represents a concerted effort on the part of town government to provide a mechanism for effectively responding to and recovering from the impact of natural or human-caused disasters or emergencies.

The stated purpose of this Plan and associated supporting documents is to facilitate the delivery of local government, community and mutual aid resources and to provide needed assistance and relief to disaster victims and the Community at large. As no community has the resources to manage a major emergency without outside assistance, this Plan represents the Town's best intentions to deal with disaster within the framework of community and statewide coordination.

The adoption of this Plan nullifies all previously adopted Emergency Operations Plans for the Town of Wentworth, NH.

Statement of Adoption

Adopted this day, the 1st of SEPT, 2015

Chairman of the Board of Selectmen

STEPHEN G. DAVIS

Signature

Stephen G. Davis

Print Name

Member of the Board of Selectmen

[Signature]

Signature

CHRIS I BASSILUETHWAITE

Print Name

Member of the Board of Selectmen

[Signature]

Signature

PETER SANTON

Print Name

Emergency Management Director

[Signature]

Signature

Jeffrey W. Ames

Print Name

**Signatures are scanned-original signatures on file.*

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NIMS RESOLUTION

It is hereby resolved by the Town of Wentworth, New Hampshire that:

WHEREAS; Emergency response to critical incidents, whether natural or manmade, requires integrated professional management and

WHEREAS; Unified command of such incidents is recognized as the management model to maximize the public safety response and

WHEREAS; The National Incident Management System, herein referred to as NIMS, has been identified by the Federal Government as being the requisite emergency management system for all political subdivisions and

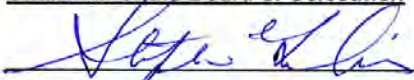
WHEREAS; Failure to adopt NIMS as the requisite emergency management system may preclude reimbursement to the political subdivision for costs expended during and after a declared emergency or disaster and for training and preparation for such disasters or emergencies.

THEREFORE; it shall be the public policy of this municipality to adopt the NIMS concept of emergency planning and unified command. It shall further be the policy of this municipality to train public officials responsible for emergency management.

National Incident Management System (NIMS)

Adopted this day, the 13th of Sept, 2015

Chairman of the Board of Selectmen

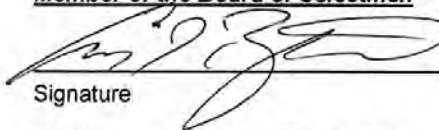


Signature

STEPHEN C. DAVIS

Print Name

Member of the Board of Selectmen



Signature

CHRIS I. BASSILGTHLAITE

Print Name

Member of the Board of Selectmen

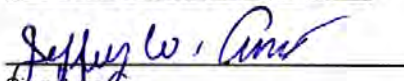


Signature

PETER SANTONI

Print Name

Emergency Management Director



Signature

Jeffrey W. Ames

Print Name

**Signatures are scanned-original signatures on file.*

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ANNUAL CONCURRENT YEAR ONE - 2016

The Town of Wentworth, NH shall execute this page annually by the members of the new governing body at their first organizational meeting.

Wentworth, NH
Emergency Operations Plan

Date _____

Reviewed and Approved by the Emergency Management Director (EMD)

SIGNATURE: _____

PRINTED NAME: _____
Emergency Management Director

Concurrence of Approval by the Board of Selectmen

SIGNATURE: _____

PRINTED NAME: _____
Board of Selectmen-Chair

EOC Alert List Review & Update (EMD):

_____ _____
Date *Initials*

Resource Inventory List Review & Update (EMD):

_____ _____
Date *Initials*

Please use reverse side for additional notes



ANNUAL CONCURRENT YEAR TWO – 2017

The Town of Wentworth, NH shall execute this page annually by the members of the new governing body at their first organizational meeting.

Wentworth, NH
Emergency Operations Plan

Date _____

Reviewed and Approved by the Emergency Management Director (EMD)

SIGNATURE: _____

PRINTED NAME: _____
Emergency Management Director

Concurrence of Approval by the Board of Selectmen

SIGNATURE: _____

PRINTED NAME: _____
Board of Selectmen-Chair

EOC Alert List Review & Update (EMD):

_____ _____
Date *Initials*

Resource Inventory List Review & Update (EMD):

_____ _____
Date *Initials*

Please use reverse side for additional notes



ANNUAL CONCURRENT YEAR THREE – 2018

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Emergency Operations Plan

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Date *Initials*

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ANNUAL CONCURRENT YEAR FOUR – 2019

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Wentworth, NH
Emergency Operations Plan

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Date *Initials*

Please use reverse side for additional notes



REFERENCE MATERIALS

SHELTER RECOMMENDATIONS

A comprehensive Shelter Plan should include (but not be limited to) such items as:

- Memorandums of Understanding (MOU) between the Shelter and other authorities, i.e. the Town.
- Inventories of available resources, i.e., cots, blankets, pillows, food, water, etc.
- Lists of available volunteer and staff members along with their contact numbers.
- Transportation resources that will enable the transport of not only goods and services to the shelter but also evacuees.
- Disaster welfare and inquiry forms and documents that will enable loved ones to connect with one another, for example the American Red Cross “Safe & Well Program”.
- Floor plans of the facility.
- Pre-determined instructions to evacuees on what to bring to the shelter.
- Pre-determined information on pet sheltering.
- Instructions for use of alternative shelter facilities.
- Pre-determined locations for the storage of stockpiles of food, water and other donations.
- Pre-determined plan of action to accommodate the functional needs individuals and those with special dietary needs.
- Basic first aid accommodations and contact numbers for medical and mental health assistance.
- Pre-planned agreements with Law Enforcement for security measures and traffic control at the shelter.
- Pre-planned agreements with the Fire Department for fire surveillance.
- Systems that can verify and credential volunteers who will help out.
- Provisions to insure proper food inspection, safety and serving and lists of resources and contacts that will help insure the proper handling and safety of food.
- Pre-planned registration procedures to document evacuees and staff.
- Identified means of public communication to keep evacuees informed within the shelter.
- A Shelter “Start-up Kit” along with its location and an inventory of kit items such as:
 - *White board*
 - *Poster paper*
 - *Clip boards*
 - *Flash lights*
 - *Scissors, staplers*
 - *Registration materials (i.e. file cards, Red Cross registration forms)*
 - *Snacks-coffee, tea, cookies, (rotate every six months)*
 - *ID badges*
 - *Gloves*
 - *Tape (painter’s tape and duct tape)*
 - *Toiletries (items such as diapers, toilet paper, waterless sanitizer, sanitary napkins, etc.)*
 - *Whistle*
 - *Magic markers, colored pens, pencils, pens, paper*
 - *Trash bags, (plastic)*
 - *Cleaning supplies (all-purpose cleaner)*
 - *Battery operated radios & batteries*

In addition to the provision of shelter and mass care services, other items may need to be addressed in the Shelter Plan. For example, evacuees may need assistance with clothing, basic medical attention, prescription medicines, mental health services, temporary housing and other support services. Some of the services may be provided by the same volunteer organizations that are operating shelters.

The American Red Cross publishes standards for temporary shelters. The following is a basic list of suggested criteria for shelter selection:

- **Condition / location of the shelter**
 - Structurally sound and in a safe condition
 - Not located in an area prone to flooding, or where flooding can cut off access to the facility
 - Not located in a hazardous material risk area

- **General characteristics a shelter should have**
 - Adequate sleeping space
 - Sufficient restrooms for the population housed
 - Adequate climate control system
 - A kitchen/ dining area
 - Shower facilities
 - Telephone service
 - Adequate parking
 - Emergency Backup Power

For health reasons, shelters operated by the American Red Cross and most other organized volunteer groups do not allow pets, unless these pets are designated service animals. However a number of studies have indicated that some people, particularly the elderly will not leave their homes if they cannot take their pets with them. Leaving animals may also place them in harm's way. Pet owners have been known to return to evacuated areas in search of their pets, in spite of the danger warnings.

ACRONYMS & ABBREVIATIONS

AAR	After Action Report
ACS	Alternative Care Site
ADA	Americans with Disabilities Act
AFN	Access and Functional Needs
AG	Office of Attorney General
ARC	American Red Cross
ARES	Amateur Radio Emergency Service
CBRNE	Chemical, Biological, Radiological, Nuclear and Explosive
CFR	Code of Federal Regulations
CIKR	Critical Infrastructure & Key Resources
COG	Continuity of Government; also Council of Governments
COOP	Continuity of Operations
CPG	Comprehensive Preparedness Guide
DES	NH Department of Environmental Services
DFO	Designated Federal Officer
DHHS	Department of Health and Human Services
DHS	Department of Homeland Security (Federal)
DOD	Department of Defense
DOE	Department of Energy
DOJ	Department of Justice (Federal)
DOS	Department of Safety
DOT	Department of Transportation
EAS	Emergency Alert System
EMAC	Emergency Management Assistance Compact
EMAP	Emergency Management Accreditation Program
EMD	Emergency Management Director
EMS	Emergency Medical Services
EO	Executive Order
EOC	Emergency Operations Center
EOP	Emergency Operations Plan
EPA	Environmental Protection Agency (US)
EPCRA	Emergency Planning and Community Right-to-Know Act
EPZ	Emergency Planning Zone
ERP	Emergency Response Plan
ESF	Emergency Support Function
FEMA	Federal Emergency Management Agency
FOG	Field Operating Guide
GIS	Geographic Information System
HazMat	Hazardous Material(s)
HSEEP	Homeland Security Exercise and Evaluation Program
HSEM	Homeland Security and Emergency Management (NH)
IA	Individual Assistance

IAEM	International Association of Emergency Managers
IAP	Incident Action Plan
IC	Incident Commander
ICC.....	Incident Command Center
ICP.....	Incident Command Post
ICS.....	Incident Command System
IEMAC	International Emergency Management Assistance Compact
IND.....	Improvised Nuclear Device
IP	Improvement Plan
IT.....	Information Technology
JIC	Joint Information Center
JOC.....	Joint Operations Center
LEOP	Local Emergency Operations Plan
LOA.....	Letter of Agreement
MAC.....	Mission Assignment Coordinator
MACC	Multi-Agency Coordination Center
MCI	Mass Casualty Incident
MOA.....	Memorandum of Agreement
MOU	Memorandum of Understanding
NFIP.....	National Flood Insurance Program
NGO.....	Non-governmental Organizations
NHDOT	NH Department of Transportation
NIMS.....	National Incident Management System
NOC.....	National Operations Center
NRC.....	Nuclear Regulatory Commission
NRF	National Response Framework
NRP	National Response Plan
NTAS	National Terrorism Advisory System
NWS	National Weather Service
PA	Public Assistance
PDA	Preliminary Damage Assessment
PDD	Presidential Disaster Declaration
PIO.....	Public Information Officer
POC.....	Point of Contact
POD.....	Point of Distribution
PPE.....	Personal Protective Equipment
RSA	Revised Statutes Annotated
SAR	Search and Rescue
SitRep	Situation Report
SOG.....	Standard Operating Guidelines
SOP	Standard Operating Procedures
USDA.....	US Department of Agriculture
VOAD.....	Volunteer Organization Active in Disasters
WMD	Weapon(s) of Mass Destruction

DEFINITIONS

Aerosol – Fine liquid or solid particles suspended in a gas, for example, fog or smoke.

Amateur Radio – A service of radio communications, performed by persons interested in the radio art solely for personal gain and without pecuniary interest. Operates in the public interest, convenience or necessity, therefore is available for use in emergency situations.

Biological Agents – Living organisms or the materials derived from them that cause disease in or harm to humans, animals, or plants or cause deterioration of material. Biological agents may be used as liquid droplets, aerosols, or dry powders.

Catastrophic Disaster – For the purposes of this Plan, a catastrophic disaster is defined as an event that results in large numbers of deaths and injuries; causes extensive damage or destruction to facilities that provide and sustain human needs; produces an overwhelming demand on state and local response resources and mechanisms; causes a severe long term effect on general economic activity; and severely affects state, local and private sector capabilities to begin and sustain response activities.

CERCLA Hazardous Substance – A Superfund Hazardous Substance listed in Table 302.4 of 40 CFR Part 302.4, which mandates facilities to comply with specific release notification requirements under CERCLA and Title III. (Reportable Quantity Chemicals)

Citizen Emergency Response Team (CERT) – Group of citizen volunteers who offer assistance during disasters or major emergencies.

Chemical Agent – A chemical substance that is intended to kill, seriously injure, or incapacitate people through physiological effects; generally separated by severity of effect: lethal, blister and incapacitating.

Chemical Transportation Emergency Center (CHEMTREC) – A chemical information center provided by the Federal Government as a source of first response advice in substance/chemical spills. CHEMTREC can usually put those on scene at an emergency in touch with the product shippers.

Civil Air Patrol (CAP) – A civilian auxiliary of the United States Air Force. The CAP provides volunteer pilots, aircraft, communications and ground personnel for emergency use in search and rescue, messenger service, light transport flights, airborne communications, ground search and reconnaissance support.

Civil Disturbance – A Civil Disturbance is the degeneration of a law-abiding group into an unruly, unmanageable and law challenging mob.

Civil Preparedness Guide (CPG) – A FEMA Publication which provides guidance to state and local emergency preparedness directors and others with emergency responsibilities.

Comprehensive Environmental Response, Compensation and Liability Act of 1980

(CERCLA) – Legislation (PL 96-510) covering hazardous substance releases into the environment and the cleanup of inactive hazardous waste disposal sites. CERCLA established the "Superfund" to provide resources for these cleanups. Amended and extended by SARA. (See CERCLA).

Consequence Management – Measures to protect public health and safety, restore essential government services and provide emergency relief to governments, businesses and individuals affected by the consequences of terrorism.

Continuity of Government (COG) – Efforts to maintain the governmental body and identify emergency delegation of authority in accordance with applicable laws, during emergencies or disasters. COG planning ensures continued line of governmental authority and responsibility.

Continuity of Operations (COOP) – Efforts in which individual departments and agencies ensure the continuance of essential functions/services during emergencies or disasters. COOP also includes activities involved with relocation to alternate facilities.

Continuity of Operations (COOP) Plan – A contingency plan that provides for the deliberate and planned deployment of pre-identified and trained personnel, equipment and supplies to a specific emergency relocation site and/or the transfer of essential functions to another department, agency or organization.

Crisis Management – This is the law enforcement aspect of an incident that involves measures to identify, acquire and plan the resources needed to anticipate, prevent and/or resolve a threat of terrorism.

Critical Incident Stress Debriefing Team (CISD) – CISD is counseling and educational group process designed specifically for emergency response workers to mitigate the impact of a critical incident on personnel and to accelerate recovery in normal people experiencing normal reactions to totally abnormal events.

Cyber-terrorism – Malicious conduct in cyberspace to commit or threaten to commit acts dangerous to human life, or against a nation's critical infrastructures, such as energy, transportation, or government operations in order to intimidate or coerce a government or civilian population, or any sequence thereof, in furtherance of political or social objectives.

Dam Failure – Full or partial collapse of a dam constructed to hold back large volumes of water.

Damage Assessment (DA) – The conduct of on the scene surveys following any disaster to determine the amount of loss or damage caused by the incident. Extent of damage is assessed in all types of disasters such as flash flood, tornado, winter storm, hurricane, nuclear power incident and chemical explosion.

Decontamination – The process of making people, objects, or areas safe by absorbing, destroying, neutralizing, making harmless, or removing the hazardous material.

Disaster – An event that creates an inability to provide critical functions/services for a significant period of time. Normally this is a widespread event causing destruction and distress; however, while this may include a large-scale event, as in a "natural disaster", a localized event may present sufficient impact to a Jurisdiction to be classified as a disaster.

Disaster Field Office (DFO) – The office established in or near the designated area to support federal and state response operations.

Disaster Medical Assistance Team (DMAT) – Team from the Office of the Assistant Secretary for U.S. Health/Office of Emergency Preparedness - National Disaster Medical Assistance (OASH/OEP-NDMS), that assists in providing care for the ill and injured victims at the site of a disaster or emergency.

Disaster Mortuary Operational Response Team (DMORT) – Is a federalized team of private citizens associated with the National Foundation for Mortuary Care, that respond under *ESF #8, Health & Medical Services* through FEMA. The DMORT is responsible for maintaining temporary morgues, victim identification and processing, preparing and disposing of remains. DMORT also provides technical assistance and personnel to recover, identify and process deceased victims.

Disaster Recovery Center (DRC) – A center established in or near a disaster area to provide information and/or deliver assistance to disaster victims. DRCs are established when a Presidential Disaster Declaration is issued. Local, state and federal agencies will staff the DRC (i.e., social services, state public health and the IRS).

Disaster Welfare Inquiry (DWI) System - Safe & Well System – System set up by the American Red Cross to collect, receive and report information about the status of victims and assist families with reunification.

Distribution Centers (POD, Point of Distribution) – Facilities operated by local governments, local churches, Community-based organizations and voluntary agencies for providing donated goods directly to disaster victims.

Emergency – An unexpected situation or event, which places life and/or property in danger and requires an immediate response to protect life and property. Any occasion or instance in which the Governor determines that state assistance is needed to supplement local response efforts and capabilities to save lives and protect property and public health and safety, or to lessen or avert the threat or impact of a catastrophe in any part of the State.

Emergency Alert System (EAS) – A voluntary network of broadcast stations and inter-connecting facilities, which have been authorized by the Federal Communications Commission (FCC) to disseminate information during an emergency, as provided by the Emergency Alert System plan. EAS is made up of AM, FM and TV Broadcast Stations and non-governmental electronic communications operating in a voluntary organized manner during natural/human-caused emergencies or disasters at national, state or local levels.

Emergency Management (EM) – A system of organized analysis, planning, decision-making, assignment and coordination of available resources for the mitigation of preparedness for, response to or recovery from major Community-wide emergencies.

Emergency Management Director/Coordinator (EMD) – The individual who is directly responsible on a day-to-day basis for the Jurisdictions effort to develop a capability for coordinated response and recovery from the effects of disaster.

Emergency Medical Services (EMS) – Local medical response teams, usually rescue squads or local ambulance services, which provide medical services during a disaster.

Emergency Operations Center (EOC) – A protected site from which government officials and emergency response personnel exercise direction and control in an emergency. The Emergency Communications Center (ECC) is normally an essential part of the EOC.

Emergency Operations Plan (EOP) – An all-hazards document, which briefly, clearly and concisely specifies actions to be taken or instructions to be given in the event of natural disasters, technological accidents, or nuclear attack. The Plan identifies authorities, relationships and the coordinated actions to be taken based on predetermined assumptions, objectives and existing capabilities.

Emergency Public Information (EPI) – Information disseminated to the public primarily in anticipation of an emergency, or at the actual time of an emergency as a means of warning the public of impending danger and/or to provide instruction as to emergency preparedness actions to be taken.

Emergency Response Team (ERT) – FEMA group, composed of a headquarters element and a regional element that is deployed, to the scene of an extraordinary situation to coordinate the overall federal response.

Emergency Support Function (ESF) – A functional area of response activity established to facilitate the delivery of local, state or federal assistance required during the immediate response phase of a disaster to save lives, protect property and public health and to maintain public safety.

Environment – Water, air and land and the interrelationship, which exists among and between them and all living things.

Evacuation – Relocation of civilian population to safe areas when disaster, emergencies or threats necessitate such action.

Exercise – Maneuver or simulated emergency condition involving planning, preparation and execution; carried out for the purpose of testing, evaluating, planning, developing, training and/or demonstrating emergency management systems and individual components and capabilities, to identify areas of strength and weakness for improvement of the Emergency Operations Plan.

Federal Coordinating Officer (FCO) – The senior federal official appointed in accordance with P.L. 93-288, to coordinate the overall federal response and recovery activities.

Federal Response Plan (FRP) – The FRP establishes a process and structure for the systematic, coordinated and effective delivery of federal assistance to address the consequences of any major disaster or emergency declared under the Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended (42 U.S. Code [USC] et seq.).

Fixed Nuclear Facility (FNF) – A fixed nuclear facility may be nuclear power plants, reactor fuel fabrication or processing plants, test and research reactors or any other facility using or producing large quantities of radioactive material.

Functional Areas of Responsibility – Numerous ESFs are tasked with the responsibility of providing a variety of essential services/functions during emergencies/disaster in support of local response operations. Each of the ESFs should identify those areas of responsibility within their portion of the local EOP. The ESFs should identify the services/functions provided (e.g., traffic control, disaster relief services) and the department/agency responsible for providing those services/functions and the primary tasks/activities associated with the particular service/function.

Governors Authorized Representative (GAR) – The representative (usually the Director of Emergency Management) of the Governor who coordinates the state response and recovery activities with those of the Federal Government.

Hazard – Any situation that has the potential for causing damage to life, property and the environment.

Hazard Analysis – A process used by emergency managers to identify and analyze crisis potential and consequences.

Hazardous Material (HazMat) – A hazardous material is any substance or material, which may pose an unreasonable risk to safety, health or property.

Hazardous Waste – Materials declared by the U.S. Environmental Protection Agency (EPA) to be toxic, corrosive, ignitable or chemically reactive.

Improvised Explosive Device (IED) - An improvised explosive device (IED) attack is a "homemade" bomb and/or destructive device to destroy, incapacitate, harass, or distract. IEDs are used by criminals, vandals, terrorists, suicide bombers and insurgents. Because they are improvised, IEDs can come in many forms, ranging from a small pipe bomb to a sophisticated device capable of causing massive damage and loss of life. IEDs can be carried or delivered in a vehicle; carried, placed, or thrown by a person; delivered in a package; or concealed on the roadside.

Incident Action Plan (IAP) – The Plan that is usually prepared at the beginning of each operational period that contains general control objectives reflecting the overall operational strategy and specific action plans for the next operational period.

Incident Command Post (ICP) – The Incident Command Post is the location where primary command functions are made. This may be the Emergency Operations Center (EOC), Disaster Field Office (DFO), or Logistical Staging area. As command function transfers so does the Incident Command Post (ICP).

Incident Command System (ICS) – An Incident Command System is a combination of facilities, equipment, personnel, procedures and communications operating within a common organizational structure with responsibility for management of assigned resources to effectively direct and control the response to an incident. The structure can be expanded, as situation requires larger resource, without requiring a new, reorganized command structure.

Infrastructure Protection – Proactive risk management actions intended to prevent a threat from attempting to or succeeding at destroying or incapacitating critical infrastructures. For instance, threat deterrence and vulnerability defense.

In-kind Donations – Donations of goods or materials, such as food, clothing, equipment and building materials instead of money.

Job Aid (JA) – A document or checklist designed to provide the user with help in completing a specific task.

Joint Information Center (JIC) – A combined public information office that serves two or more levels of government or federal, state, local agencies.

Joint Operations Center (JOC) – A centralized operations center established by the FBI Field Office during terrorism-related incidents to provide a single point of direction, control and coordination for emergency response operations. The JOC resolves conflicts in prioritization of resource allocations involving federal assets.

Lead Agency – The federal department or agency assigned lead responsibility under U.S. law to manage and coordinate the federal response in a specific functional area. The FBI is the lead agency for crisis management and FEMA is the lead agency for consequence management. Lead agencies support the overall Lead Federal Agency (LFA) during all phases of the response.

Lead Federal Agency (LFA) – The agency designated by the President to lead and coordinate the overall federal response is referred to as the LFA and is determined by the type of emergency. In general, an LFA establishes operational structures and procedures to assemble and work with agencies providing direct support to the LFA in order to provide an initial assessment of the situation, develop an action plan, monitor and update operational priorities and ensure each agency exercises its concurrent and distinct authorities under U.S. law and supports the LFA in carrying out the President's relevant policy. Specific responsibilities of an LFA vary according to the agency's unique statutory authorities.

Local Government – A political subdivision of the State that is usually at the County or municipal levels.

Major Disaster – As defined under P.L. 93-288, any natural catastrophe, (including any hurricane, tornado, storm, flood, high water, wind-driven water tidal wave, tsunami, earthquake, volcanic eruption, landslide, mud slide, snowstorm, or drought), or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant major disaster assistance under this Act to supplement the efforts and available resources of states, local governments and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

Mass Care – Efforts to provide shelter, feeding, water, first aid and distribution of relief supplies following a catastrophic or significant natural or human-caused disaster.

Memorandum of Agreement/Understanding (MOA/MOU) – A document negotiated between organizations or legal Jurisdictions for mutual aid and assistance in times of need. A MOA/MOU must contain such information as who pays for expense of operations (financial considerations), the party that will be liable for personal or property injury or destruction during response operations (liability considerations) and appropriate statements of non-competition of government resources with private enterprise (commercial considerations).

Mitigation – Mitigation actions eliminate or reduce the probability of some disaster occurrences and also include long-term activities that lessen the undesirable effects of unavoidable hazards or reduce the degree of hazard risk. Some mitigation examples include flood plain management and public education programs. Mitigation seeks to prevent disasters and to reduce the vulnerability of people to disasters that may strike. Hazard mitigation should follow all disasters.

Mobilization – The rapid assembly, procurement, production or deployment of resources to meet the requirements of a disaster/emergency situation including war.

Multi-Hazard – A functional approach to planning, which treats the numerous emergency management requirements that are present in any disaster situation as common functions. This reveals a broad base foundation of recurring disaster tasks that are common to most disasters. In this manner, planning which concerns an application of the recurring tasks can be used in response to any emergency.

Mutual Aid Agreement – A Mutual Aid Agreement is a formal or informal understanding between Jurisdictions pledging the exchange of emergency or disaster assistance.

National Disaster Medical System (NDMS) – The National Disaster Medical System is a nation-wide medical mutual aid network between the federal and non-federal sectors that include medical response, patient evacuation and definitive medical care.

National Emergency Operations Center (NEOC) – The National Emergency Operations Center is an EOC for DHS/FEMA, which provides a centralized point of direction and control for federal response operations. The NEOC was formerly known as the National Interagency Emergency Operations Center (NIEOC).

National Flood Insurance Program (NFIP) – The National Flood Insurance Program is a federal program to provide flood insurance coverage in those communities, which enact and enforce floodplain management regulations.

National Hurricane Center (NHC) – A federal tracking center that forecasts and plots the formation and movement of tropical storms. It also alerts appropriate areas of the danger.

National Oceanic and Atmospheric Administration (NOAA) – A federal agency within the U.S. Department of Commerce, which deals in ocean survey/exploration and atmospheric studies in coastal storms and lower atmospheric disturbances. Emergency Management relies heavily on the coastal hazards office of NOAA for storm surge modeling.

National Response Center (NRC) – Established under the Clean Water Act and CERCLA and operated by the U.S. Coast Guard, the NRC receives and relays notices of discharges or releases, disseminates reports when appropriate and provides facilities for use in coordinating a national response action when required.

National Response Team (NRT) – Organization of representatives from 14 federal agencies with responsibility for national planning and coordination (interagency and inter-Jurisdictional) of CERCLA objectives.

National Security – Measures taken to protect the Nation from the direct or indirect acts of war, sabotage, or terrorism directed at the United States. These acts include but are not limited to, conventional and unconventional war, chemical, biological and nuclear war or terrorism.

National Warning System (NAWAS) – The federal warning system, used to disseminate warnings of imminent natural disaster or enemy attack to a regional warning system, which passes to the State warning points for action.

National Weather Service (NWS) – A federal agency tasked with forecasting weather and providing appropriate warning of imminent natural disaster such as hurricanes, tornados, tropical storms, etc.

New Hampshire Emergency Operations Plan (State EOP) – The State plan designed to cover all natural and human-caused emergencies and disasters that threaten the State.

Nuclear Regulatory Commission (NRC) – The federal agency tasked with oversight and regulation for all domestic nuclear devices, plant processes and construction.

Operational Period – A period of time set for execution of operational actions specified in the Incident Action Plan. Traditionally these periods are initially 12 to 24 hours in length. As the incident winds down, they may cover longer periods of activity.

Persistent Agent – An agent that upon release retains its casualty-producing effects for an extended period of time, usually anywhere from 30 minutes to several days. A persistent agent usually has a low evaporation rate and its vapor is heavier than air; therefore, its vapor cloud tends to hug the ground. It is considered to be a long-term hazard. Although inhalation hazards are still a concern, extreme caution should be taken to avoid skin contact as well.

Plume – Airborne material spreading from a particular source; the dispersal of particles, gases, vapors and aerosols into the atmosphere.

Point of Distribution (POD) - Facilities operated by local governments, local churches, Community-based organizations and voluntary agencies for providing donated goods directly to disaster victims.

Preliminary Damage Assessment (PDA) – An assessment of damage taken immediately following a disaster or potential disaster. Emphasis is on high-level infrastructure such as roads and power production.

Preparedness – Preparedness activities develop emergency response capabilities. Planning, exercising, training, mitigation, developing public information programs and alerting and warning are among the activities conducted under this phase of emergency management to ensure the most effective and efficient response in a disaster. Preparedness seeks to establish capabilities to protect people from the effects of disasters in order to save the maximum number of lives, minimize injuries, reduce damage and protect property. Procedures and agreements to obtain emergency supplies, material, equipment and people are developed.

Lead Agency – The Lead Agency is an agency, organization or group designated as an ESF Lead Agency serve as the executive agent under the local EOP to accomplish the assigned ESF mission. Such a designation is based on that agency having performed that function on a day-to-day basis or by direction of a statutory mandate and/or regulatory requirements. Certain ESFs may have more than one agency designated in which cases they would be identified as “Co-Lead” agencies.

Public Health – A common function in multi-hazard planning, which focuses on general health and medical concerns, under emergency conditions, including provisions for accomplishing those necessary actions related to disease and vector control activities. Concerns extend to sanitation and preventing contamination of food and water.

Public Information Officer (PIO) – The person tasked with preparing and disseminating all information to the media or to the public.

Radiation – High-energy particles or gamma rays that are emitted by an atom, as the substance undergoes radioactive decay. Particles can be either charged alpha or beta particles or neutral neutron or gamma rays.

Reception Center – A Reception Center is a donations management facility to receive specific, undesigned or unsolicited goods such as food, water, clothes and building supplies.

Recovery – Recovery is both a short-term and a long-term process to restore the Jurisdiction to normal conditions in the aftermath of any emergency or disaster involving extensive damage. Short-term operations assess damages, restore vital services to the Community and provide for basic needs to the public. Long-term recovery focuses on restoring the Community to its normal or to an improved state of affairs. Examples of recovery actions are provision of temporary housing, restoration of government services and reconstruction of damaged areas.

Release – Any spilling, leaking, pumping, pouring, emitting, emptying, discharging, injecting, escaping, leaching, dumping, or disposing into the environment (including abandonment or discarding barrels, containers and other closed receptacles) of any Hazardous Chemical, Extremely Hazardous Substance, or CERCLA Hazardous Substance.

Response – Response is the actual provision of emergency services during a disaster. These activities can reduce casualties, limit damage and help to speed recovery. Response activities include directing emergency operations, evacuation, shelter and other protective measures.

Revised Statutes Annotated (RSAs) – The specific form of State Law, codified and recorded for reference.

Shelter – A facility to house, feed and care for persons evacuated from a risk area for periods of one or more days. For the risk areas the primary shelter and the reception center are usually located in the same facility.

Staging Area (SA) – A pre-selected location having large parking areas such as a major shopping area, schools, etc. The SA is a base for the assembly of personnel and equipment and resources during response operations. A SA can also serve as an area for assembling people to be moved by public transportation to host Jurisdictions and a debarking area for returning evacuees.

Standard Operating Guidelines (SOG) – A SOG is a complete reference document focused on the collection of actions and activities established to accomplish one or more functions. The document user is afforded varying degrees of latitude in accomplishing functional actions or activities. As necessary, SOGs can be supported by one or more standard operation procedures (SOPs).

Standard Operating Procedures (SOP) – A SOP is an instructional document constituting a directive that provides prescriptive steps towards accomplishing a specified action or task. SOPs can supplement SOGs by detailing and specifying how assigned tasks are to be carried out.

State Coordinating Officer (SCO) – The representative of the Governor (usually the Director (Coordinator) of Emergency Management) who coordinates the state response and recovery activities with those of the Federal Government.

State Emergency Response Commission (SERC) – Designated by the Governor, the SERC is responsible for establishing HazMat planning districts and appointing/overseeing local Emergency Planning Committees (LEPC).

State Emergency Response Team (SERT) – A team of senior representatives of state agencies, state level volunteer organizations and state level corporate associations who have knowledge of their organization resources and have the authority to commit those resources to emergency response. SERT operates from the State EOC and the Director/Coordinator of EM serves as the SERT leader.

State Warning Point (SWP) – The state facility (NH State Police Communications Center) that receives warnings and other emergency information over NAWAS and relays this information in accordance with current directives.

Support Agency – An agency, organization or group that provides an essential function or service critical to the ESF.

Task Force – A group of resources with shared communication and leader; it may be pre-established and sent to an incident or it may be created at the incident.

Terrorism – The unlawful use of force or violence against persons or property to intimidate or coerce a government, the civilian population, or any segment thereof, in furtherance of political or social objectives. Domestic terrorism involves groups or individuals who are based and operate entirely within the United States and US territories without foreign direction and whose acts are directed at elements of the U.S. government or population.

Unified Command (UC) – A team that allows all agencies (with geographical or functional responsibility for the incident) to co-manage an incident through a common set of objectives and strategies. Agencies' accountability, responsibilities and authorities remain intact.

Vital Records – Records or documents, for legal, regulatory, or operational reasons, cannot be irretrievably lost or damaged without materially impairing the organization's ability to conduct business or provide essential services.

Vulnerability – Susceptibility to a physical injury or attack. Vulnerability refers to the susceptibility to hazards.

Vulnerability Analysis – A Vulnerability Analysis is a determination of possible hazards that may cause harm; a systemic approach used to analyze the effectiveness of the overall (current or proposed) emergency management, emergency services, security and safety systems at a particular facility or within a Jurisdiction.

Weapon of Mass Destruction (WMD) – Any destructive device as defined in 18 USC 921; any weapon that is designed or intended to cause death or serious bodily injury through the release, dissemination, or impact of toxic or poisonous chemicals, or their precursors; any weapon involving a disease organism; or any weapon that is designed to release radiation or radioactivity at a level dangerous to human life. (Source: 18 USC 2332a). In 18 USC 921, a destructive device is defined, with certain exceptions, to mean any explosive, incendiary, or poison gas, bomb, grenade, or rocket having a propellant charge of more than 4 ounces, or a missile having an explosive incendiary charge of more than 0.25 ounce, or a mine, or a device similar to the above; any type of weapon by whatever name known that will, or that may be readily converted to, expel a projectile by the action of an explosive or other propellant and that has any barrel with a bore of more 0.5 inch in diameter; any combination of parts either designed or intended for use in converting any device into any destructive device described above and from which a destructive device may be readily assembled.

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AUTHORITY OF EMERGENCY RESPONSE AGENCIES

Position/Agency	Authorities	Authority
Governor	* Delegation of Authority to HSEM Director.	RSA 21 P-37
	* Declaration of State of Emergency.	
	* Ordering Evacuation.	
	* Ordering other Protective Actions.	
Department of Agriculture	* Regulation of Food Handling, Preparation, Storage, & Distribution.	RSA 426
	* Environmental Sampling.	RSA 107
Department of Education	* Assist in Coordination of Emergency Response Activities of School Districts.	RSA 21
Department of Employment Security	* Actions & Provisions as Specified in the Disaster Relief Act of 1974.	RSA 108
Department of Environmental Services	* Control of Public Water Supplies.	RSA 149
	* Environmental Sampling.	
Department of Health & Human Services: Division of Community & Public Health Services	* Radiological Waste Disposal.	RSA 125
	* Transportation of Patients and Use of Vehicles as Ambulances.	RSA 151
	* Response Expenses.	RSA 161
	* Reciprocal Agreements.	
Division of Human Services	* Emergency Social Services.	RSA 161
	* Referral services for Evacuees.	RSA 126
	* Emergency Shelter.	
Department of Resource & Economic Development	* Access & Traffic Control in State Parks & Forests.	RSA 218 RSA 12
Department of Safety Division of Fire Safety & Emergency Management	* Direction of Emergency Response Organization.	RSA 21
	* Control of Emergency Communications.	
	* Request Federal and Regional Assistance.	
	* Actions & Provisions of the Disaster Relief Act of 1974.	RSA 108
	* NH Radiological Emergency Response Plan.	RSA 21/125
Pupil Transportation	* Direct Resources of Bus Services.	RSA 265
State Police	* Access Control.	RSA 106
	* Support to Local Police.	
	* Support to Traffic Control.	
	* Crime Prevention & Control.	
	* Request for Regional Law Enforcement Assistance.	NESPAC
Emergency Management	* Local Organization for Emergency Management	RSA 21-P:39
	* Immunity and Exemption	RSA 21-P:41

Position/Agency	Authorities	Authority
Department of Transportation	* Utilize Traffic Control Devices.	RSA 228
	* Clearing Roads of Vehicles, Debris, & Snow.	
	* Installing Evacuation Route Signs.	
Fish & Game Department	* Support DPHS Special Environmental Sampling & Monitoring of Shellfish.	RSA 206
	* Access & Traffic Control in Remote Areas.	RSA 211
	* Notification & Evacuation of Individuals in Outdoor Recreational Areas.	RSA 208
NH National Guard	* Mobilization of Reserves for Protracted Emergency Period. General Support.	RSA 110
Fire Department	* NH Statutes and Codes; Chapter 154, Firewards, Firefighters and Fire Hazards * Authority of Fire Officer in Charge; RSA154:7.	Chapter 154 RSA 154:1 to 154:34
Police Department	* NH Statutes and Codes; Title VII, Chapter 105 A – Police Officers and Watchmen * Authority of Fire Officer in Charge; RSA 154:7	Chapter 105 A
Public Utilities Commission	* Consider Implementation of Emergency Regulations.	RSA 107:B
	* Provide State Emergency Response Organization additional Nuclear Facility Onsite Information.	
	* Monitor Performance of Utilities Emergency Response.	
Civil Air Patrol	* Transportation of Passengers & Equipment.	LOA
	* Aerial Reconnaissance of Surface Traffic.	
	* Air & Ground Search and Rescue.	
	* Airborne Damage Assessment.	
	* Aerial Radiological Monitoring.	
	* Radio Communication Support.	
U.S. Coast Guard	* Controlling Access to EPZ by Sea.	Title 33, CFR Parts 165.20 & 160.111
	* Marine Emergency Notification to Commercial & Pleasure Craft.	
Federal Agencies	* Authorities of Public Law 93-288, as amended, <i>the Robert T. Stafford Disaster Relief & Emergency Assistance Act.</i>	PL 93-288
*RSA = (New Hampshire Revised Statues Annotated) of the State Emergency Management Act		

EMERGENCY MANAGEMENT STATUTES – CHAPTER 21P

Selected sections pertaining to Local Emergency Management

21-P: 34 Purposes

The emergency management powers are conferred upon the governor and upon other executive heads of governing bodies of the state; the creation of local organizations for emergency management in the political subdivisions of the state is authorized

21-P: 35 Definitions

"Emergency management" means the preparation for and the carrying out of all emergency functions resulting from the occurrence or threat of widespread or severe damage, injury, or loss of life or property resulting from any natural or human-caused cause, including but not limited to fire, flood, earthquake, windstorm, wave actions, technological incidents, oil or chemical spill, or water contamination requiring emergency action to avert danger or damage, epidemic, air contamination, blight, drought, infestation, explosion, or riot.

"Local organization for emergency management" means an organization created in accordance with the provisions of this subdivision by state, county, or local authority to perform local emergency management functions.

"State of Emergency" means that condition, situation, or set of circumstances deemed to be so extremely hazardous or dangerous to life or property that it is necessary and essential to invoke, require, or utilize extraordinary measures, actions and procedures to lessen or mitigate possible harm.

21-P: 39 Local Organization for Emergency Management.

- I. Each political subdivision of the state shall establish a local organization for emergency management in accordance with the state emergency management plan and program. Each local organization for emergency management shall have a local director who shall be appointed and removed by the county commissioners of a county, the city council of a city, or board of selectmen of a town and who shall have direct responsibility for the organization, administration and operation of such local organization for emergency management, subject to the direction and control of such appointing officials. Each local organization shall have jurisdiction only within its respective political subdivision and the director appointed by that political subdivision shall be responsible to his or her appointing authority. The appointing authority may appoint one of its own members or any other citizen or official to act as local director and shall notify the state director in writing of such appointment. If a local director is removed, the state director shall be notified immediately. Each local organization for emergency management shall perform emergency management functions within the territorial limits of the political subdivision within which it is organized.
- II. Until a local director has been appointed, the chief elected official shall be directly responsible for the organization, administration and operation of such local organization for emergency management.
- III. In carrying out the provisions of this subdivision, each political subdivision in which any disaster as described in RSA 21-P:35, V occurs may enter into contracts and incur obligations necessary to combat such disaster, protecting the health and safety of persons and property and providing emergency assistance to the victims of such disaster. Each political subdivision may exercise the powers vested under this section in the light of the exigencies of the extreme emergency situation without regard to time-consuming procedures and formalities prescribed by law, excepting mandatory constitutional requirements, pertaining to the performance of public work, entering into contracts, the incurring of obligations, the employment of temporary workers, the rental of equipment, the purchase of supplies and materials and the appropriation and expenditure of public funds.

- IV. In carrying out the provisions of this subdivision, each political subdivision in which any disaster as described in RSA 21-P:35, V occurs may meet at any place within or without the territorial limits of such political subdivision and shall proceed to establish and designate by ordinance, resolution, or other manner, alternate or substitute sites or places as the emergency temporary location or locations of such government where all or any part of the public business may be transacted and conducted during the emergency situation. Such sites or places may be within or without the territorial limits of such political subdivision, but shall be within this state.

21-P: 40 Mutual Aid Arrangements

The local director of each local organization for emergency management may, with the approval of the commissioner and in collaboration with other public and private agencies within this state, develop or cause to be developed mutual aid arrangements for reciprocal emergency management aid and assistance in case of disaster too great to be dealt with unassisted. Such arrangements shall be consistent with the state emergency management plan and program and in time of emergency it shall be the duty of each local organization for emergency management to render assistance in accordance with the provisions of such mutual aid arrangements. Parties shall be entitled to the same immunities and exemptions as provided in RSA 21-P:41.

21-P: 41 Immunity and Exemption

- I. All functions under this subdivision and all other activities relating to emergency management are hereby declared to be governmental functions. Neither the state nor any of its political subdivisions nor any agency of the state or political subdivision, nor any private corporations, organizations, or agencies, nor any emergency management worker complying with or reasonably attempting to comply with this subdivision, or any order or rule adopted or regulation promulgated pursuant to the provisions of this subdivision, or pursuant to any ordinance relating to precautionary measures enacted by any political subdivision of the state, shall be liable for the death of or injury to persons, or for damage to property, as a result of any such activity. The provisions of this section shall not affect the right of any person to receive benefits to which he or she would otherwise be entitled under this subdivision, under the workers' compensation law, or under any retirement law, nor the right of any such person to receive any benefits or compensation under any act of Congress.
- II. Any requirement for a license to practice any professional, mechanical, or other skill shall not apply to any authorized emergency management worker who shall, in the course of performing his or her duties as such, practice such professional, mechanical, or other skill during an emergency.
- III. As used in this section the term "emergency management worker" includes any full or part-time paid, volunteer, or auxiliary employee of this state, other states, territories, possessions, the District of Columbia, the federal government, any neighboring country, or of any political subdivision of such entities, or of any corporation, agency or organization, public or private, performing emergency management services at any place in this state subject to the order or control of, or pursuant to a request of, the state government or any of its political subdivisions.
- IV. Dentists licensed in this state, nurses registered in this state, student nurses undergoing training at a licensed hospital in this state, or emergency medical care providers licensed under RSA 153-A, during any emergency, shall be regarded as authorized emergency management workers and while so engaged may practice, in addition to the authority granted them by other statutes, administration of anesthetics; minor surgery; intravenous, subcutaneous and intramuscular procedures; and oral and topical medication under the general but not necessarily direct supervision of a member of the medical staff of a legally incorporated and licensed hospital of this state and to assist such staff members in other medical and surgical procedures.

- V. Any emergency management worker, performing emergency management services at any place in this state pursuant to agreements, compacts or arrangements for mutual aid and assistance, to which the state or one of its political subdivisions is a party, shall possess the same powers, duties, immunities and privileges the worker would ordinarily possess if performing his or her duties in the state or political subdivision in which normally employed or rendering services.
- VI. Any emergency management worker shall:
- (a) If the worker is an employee of the state, have the powers, duties, rights and privileges and receive the compensation incidental to his or her employment;
 - (b) If the worker is an employee of a political subdivision of the state, whether serving within or without such political subdivision, have the powers, duties, rights, privileges and immunities and receive the compensation incidental to his or her employment; and
 - (c) If the worker is not an employee of the state or one of its political subdivisions, be entitled to the same rights as to compensation for injuries as are provided by law for the employees of this state. The emergency management personnel shall, while on duty, be subject to the operational control of the authority in charge of emergency management activities in the area in which they are serving and shall be reimbursed for all actual travel and subsistence expenses incurred under orders issued by the director.

Section 21-P: 42 Private Liability

Any person owning or controlling real estate or other premises or private property who grants a license or privilege or otherwise permits the designation or use of the whole or any part or parts of such real estate or premises or private property for the purpose of compliance or attempting to comply with this subdivision during an actual or impending emergency or practice exercise, together with his or her successors in interest, if any, shall not be civilly liable for negligently causing the death of, or injury to, any person on or about such real estate or premises or private property or loss of, or damage to, the property of such person.

Section 21-P: 43 Appropriations and Authority to Accept Services, Gifts, Grants and Loans

Each political subdivision may make appropriations in the manner provided by law for making appropriations for the ordinary expenses of such political subdivision for the payment of expenses of its local organization for emergency management. Whenever the federal government or any federal agency or officer offers to the state, or through the state to any of its political subdivisions, services, equipment, supplies, materials, or funds by way of gift, grant, or loan for purposes of emergency management the state, acting through the governor, commissioner, or such political subdivision, acting with the consent of the governor and through its executive officer, city council, or board of selectmen, may accept such offer, subject to the terms of the offer and the rules and regulations, if any, of the agency making the offer. Whenever any person, firm or corporation offers to the state or to any of its political subdivisions services, equipment, supplies, materials, or funds by way of gift, grant, or loan for purposes of emergency management the state, acting through the governor, or such political subdivision, acting through its executive officer, city council, or board of selectmen, may accept such offer, subject to its terms.

Section 21-P: 44 Utilization of Existing Services and Facilities

In carrying out the provisions of this subdivision, the governor, executive heads of state agencies and local executive officers of the political subdivisions of the state shall utilize the services, equipment, supplies and facilities of existing departments, offices and agencies of the state and its political subdivisions to the maximum extent practicable and the officers and personnel of all such departments, offices and agencies are directed to cooperate with and extend such services and facilities to the governor and to the emergency management organizations of the state upon request.

Section 21-P: 45 Enforcement

It shall be the duty of every organization for emergency management established under this subdivision and of the officers of such organization to execute and enforce such orders, rules and regulations as may be made by the governor under authority of this subdivision or RSA 4:45.

Section 21-P: 46 New Hampshire Emergency Response and Recovery Fund

There is hereby established a New Hampshire emergency response and recovery fund. The fund shall provide a source for the matching funds required as a commitment to secure Federal Emergency Management Agency relief assistance grants for costs incurred in disasters declared by the President of the United States. The fund shall be non-lapsing and continually appropriated to the department of safety.

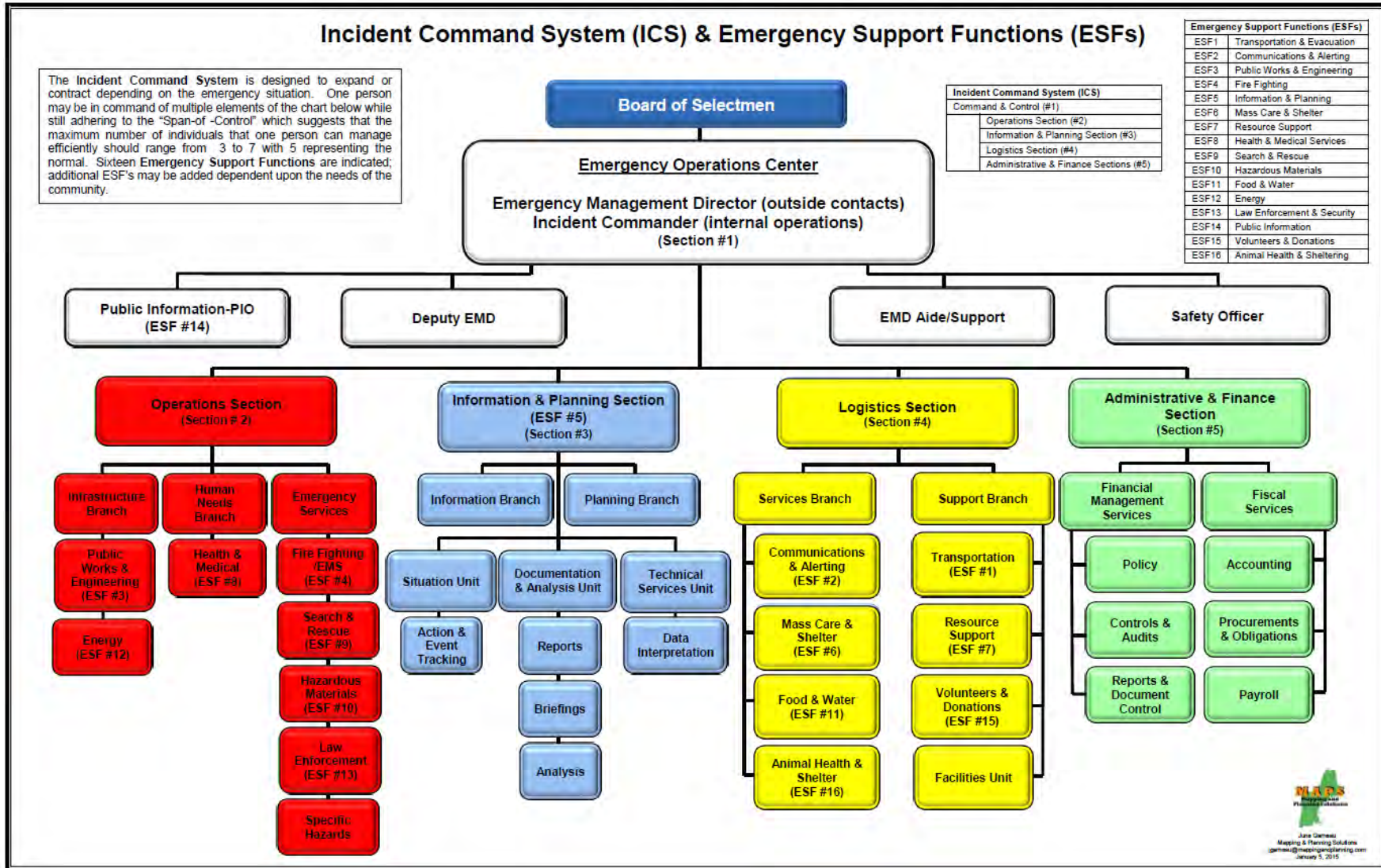
Section 21-P: 47 Penalty

If any person violates or attempts to violate any order, rule, or regulation made pursuant to this subdivision, such person shall be guilty of a misdemeanor.

Sections of the Emergency Management Statutes, Section 21 P that were omitted from this Plan include:

- **21-P:36 Division of Homeland Security and Emergency Management**
- **21-P:36-a Assistant Director of the Division of Homeland Security and Emergency Management; Retirement System** [Repealed 2012, 226:4, III, eff. June 16, 2012.]
- **21-P:37 Emergency Management Powers Conferred**
- **21-P:37-a State Policy for Service Animals**
- **21-P:37-b Agreement Resulting From Disaster Declaration**
- **21-P:38 Emergency Management Powers and Duties Regarding Communications Systems**
- **21-P:48 Advisory Council on Emergency Preparedness and Security**

INCIDENT COMMAND SYSTEM (ICS) & EMERGENCY SUPPORT FUNCTIONS (ESFs)



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CHAPTER 10 – ICS & OTHER FORMS

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For additional ICS Forms go the National Incident Management System (NIMS) Incident Command System Forms Booklet which contains a complete collection of reproducible ICS forms:
http://www.fema.gov/media-library-data/20130726-1922-25045-7047/ics_forms_12_7_10.pdf

For ICS Forms in word-fillable format, go to:
<http://training.fema.gov/EMIWeb/is/ICSResource/icsforms.htm>

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ICS FORMS TYPICALLY INCLUDED IN INCIDENT ACTION PLANS (IAPS)

ICS 202: INCIDENT OBJECTIVES

1. Incident Name	2. Operational Period:	Date From:	Date To:
		Time From:	Time To:
3. Objective(s): 			
4. Operational Period Command Emphasis 			
General Situational Awareness			
5. Site Safety Plan Required? <input type="checkbox"/> Yes <input type="checkbox"/> No Approved Site Safety Plan(s) Located at:			
6. Incident Action Plan (the items checked below are included in this Incident Action Plan)			
<input type="checkbox"/> ICS 202	<input type="checkbox"/> ICS 206	<u>Other Attachments:</u>	
<input type="checkbox"/> ICS 203	<input type="checkbox"/> ICS 207	_____	
<input type="checkbox"/> ICS 204	<input type="checkbox"/> ICS 208	_____	
<input type="checkbox"/> ICS 205	<input type="checkbox"/> Map/Chart	_____	
<input type="checkbox"/> ICS 205A	<input type="checkbox"/> Weather Forecast/Tides/Currents	_____	
7. Prepared by: Name: _____ Position/Title: _____			
8. Approved by Incident Commander: Name: _____ Signature: _____			
ICS 202	IAP Page _____	Date/Time: _____	

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ICS 203: ORGANIZATION ASSIGNMENT LIST

1. Incident Name:		2. Operational Period: Date From : _____ Date To: _____ Date From : _____ Date To: _____	
3. Incident Commander(s) and Command Staff:		7. Operations Section:	
IC/UCs		Chief	
		Deputy	
Deputy		Staging Area	
Safety Officer		Branch	
Public Info. Officer		Branch Director	
Liaison Officer		Deputy	
4. Agency/Organization Representatives:		Division/Group	
Agency/Organization	Name	Division/Group	
		Division/Group	
		Division/Group	
		Division/Group	
		Branch	
		Branch Director	
		Deputy	
5. Planning Section:		Division/Group	
Chief		Division/Group	
Deputy		Division/Group	
Resources Unit		Division/Group	
Situation Unit		Division/Group	
Documentation Unit		Branch	
Demobilization Unit		Branch Director	
Technical Specialists		Deputy	
		Division/Group	
		Division/Group	
		Division/Group	
6. Logistics Section:		Division/Group	
Chief		Division/Group	
Deputy		Air Operations Branch	
Support Branch		Air Ops Branch Dir.	
Director			
Supply Unit			
Facilities Unit		8. Finance/Administration Section:	
Ground Support Unit		Chief	
Service Branch		Deputy	
Director		Time Unit	
Communications Unit		Procurement Unit	
Medical Unit		Comp/Claims Unit	
Food Unit		Cost Unit	
9. Prepared by: Name: _____ Position/Title: _____ Signature: _____			
ICS 203	IAP Page _____	Date/Time: _____	

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ICS 206: MEDICAL PLAN

1. Incident Name:	2. Operational Period: Date From: _____ Date To: _____						
	Time From: _____	Time To: _____					
3. Medical Aid Stations:							
Name	Location	Contact Number(s)/Frequency	Paramedics on Site?				
			Yes No				
			Yes No				
			Yes No				
			Yes No				
			Yes No				
			Yes No				
4. Transportation (indicate air or ground):							
Ambulance Service	Location	Contact Number(s)/Frequency	Level of Service				
			ALS BLS				
			ALS BLS				
			ALS BLS				
			ALS BLS				
5. Hospitals:							
Hospital Name	Address,	Contact Number(s)/	Travel Time		Trauma Center	Burn	Heli-Pad
	Latitude & Longitude	Frequency				Center	
	If Heli-pad		Air	Ground			
					Yes	Yes	Yes
					Level: ____	No	No
					Yes	Yes	Yes
					Level: ____	No	No
					Yes	Yes	Yes
					Level: ____	No	No
					Yes	Yes	Yes
					Level: ____	No	No
6. Special Medical Emergency Procedures							

ICS 208: SAFETY MESSAGE/PLAN

1. Incident Name:	2. Operational Period: Date From: _____ Date To: _____ Time From: _____ Time To: _____	
3. Safety Message/Expanded Safety Message, Safety Plan, Site Safety Plan:		
4. Site Safety Plan Required? Yes <input type="checkbox"/> No <input type="checkbox"/> Approved Site Safety Plan(s) Located at: _____		
5. Prepared by: Name _____ Position/Title: _____ Signature: _____		
ICS 208	IAP Page _____	Date/Time: _____

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OTHER FORMS

DAILY SHELTER REPORT

DAILY SHELTER REPORT

Town of Wentworth

Shelter Location: _____ Date of Report: _____

Current Status:

Anticipated Needs:

Number of persons sheltered: Today: _____ To Date: _____

Number of meals served: Today: _____ To Date: _____

Problems/ Concerns:

Plan:

Person Completing Report: _____

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RECEIPT OF DONATED GOODS & CASH

RECEIPT FOR DONATED GOODS AND CASH

Town of Wentworth

Name of Donor: _____

Date: _____

Street Address: _____

Town: _____

State: _____

Zip: _____

Description of item

Quantity

Description of item	Quantity
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Signature: _____

Donations Center Staff

Date

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VOLUNTEER REGISTRATION FORM

**VOLUNTEER REGISTRATION
EMERGENCY OPERATIONS PROGRAM**
Town of Wentworth

Name: _____ **Date:** _____

Address: _____ **Phone Number:** _____

PLEASE CHECK ANY OF THE FOLLOWING IN WHICH YOU HAVE EXPERTISE AND TRAINING.

- ____ First Aid (current card: Yes___ No___)
- ____ CPR (current card: Yes___ No___)
- ____ Triage
- ____ Construction
- ____ Search & Rescue
- ____ Law Enforcement
- ____ Multi-Lingual (Languages: _____)
- ____ Food Preparation
- ____ Bus/Truck Driver
- ____ Commercial Driver's License
- ____ Ham Radio Operator

- ____ Structural Engineer
- ____ Shelter Management
- ____ Waste Disposal
- ____ Recreational Leader
- ____ Physician
- ____ Nurse
- ____ Mental Health Worker
- ____ Other _____
- ____ Other _____
- ____ Other _____
- ____ Other _____

Do you have equipment or access to equipment or materials which could be used in an emergency?
Yes: ___ No: ___

Please list equipment and materials

Special Interests

Availability

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AMERICAN RED CROSS SAFE & WELL

American Red Cross
Safe and Well Registration Form

“Have you contacted your loved ones yet?”

The American Red Cross can assist you in telling your loved ones that you are safe and well. If you complete this form, your information will be entered into the American Red Cross Safe and Well website at www.redcross.org/safeandwell where your loved ones can search for information about you. Family members or loved ones will enter your name and address or phone number. Results will show your first and last name, the date and time of registration, and the messages you selected to tell your story. Other identifying information, such as your current location, date of birth, email address, and phone number will not be made available to those who search. The American Red Cross may use this information to provide disaster relief services such as family reunification, and may share it with other organizations involved in providing disaster relief.

ARC Instructions for Using Form				
Use this form when there is no internet connectivity available and someone wishes to register on the Safe and Well website. Forms should be taken to the nearest location for data entry into the Safe and Well website. Treat the form as confidential information and shred it following data entry.				
CLIENT INFORMATION				
FIRST NAME (N/A IF REGISTERING AS AN ORGANIZATION)			LAST NAME (OR ORGANIZATION NAME)	
EMAIL ADDRESS (SUGGESTED)			DATE OF BIRTH (SUGGESTED)	
PRE-DISASTER HOME INFORMATION				
PRIMARY PHONE		WORK PHONE (SUGGESTED)	OTHER PHONE (SUGGESTED)	
HOME ADDRESS		CITY	STATE	ZIP
BEST CURRENT CONTACT INFORMATION				
ADDRESS		CITY	STATE	ZIP
SAFE AND WELL MESSAGES				
(Check boxes next to the appropriate messages to make your selections)				
<input type="checkbox"/> I am safe and well <input type="checkbox"/> Family and I are safe and well <input type="checkbox"/> Currently at shelter <input type="checkbox"/> Currently at home <input type="checkbox"/> Currently at family member/friend's house <input type="checkbox"/> Currently at a hotel <input type="checkbox"/> I am safe and in the process of evacuating		<input type="checkbox"/> I am evacuating to a shelter <input type="checkbox"/> I am evacuating to the house of a family member/friend <input type="checkbox"/> I have evacuated and I am safe <input type="checkbox"/> I am currently/remaining at home <input type="checkbox"/> Will make phone calls when able <input type="checkbox"/> Will email when able <input type="checkbox"/> Will mail letter/postcard when able		
CUSTOM MESSAGE				
You may also add your own short message, up to 255 characters. Please take care that your message is appropriate for the public, and do not include names or details if doing so could be harmful to you or others.				
<hr/> <hr/> <hr/>				
For ARC Use Only				
Date and Time Entered		DRO Number /Location	Print Name or Enter DSHR No.	

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Wentworth Congregational Church

Photo Credit: MAPS

The Town of Wentworth

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